

# MXview 3.2.0 User Manual

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Version 2.3, June 2022

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**MOXA**®

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# MXview 3.2.0 User Manual

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# 1. Introduction

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The Moxa MXview network management software consists of two parts: The Main Module and the Wireless Add-on Module. The Moxa MXview network management software gives you a convenient graphical representation of your Ethernet network, and allows you to configure, monitor, and diagnose Moxa networking devices. MXview provides an integrated management platform that can manage Moxa networking devices, such as Ethernet switches, wireless APs, SNMP-enabled, and ICMP-enabled devices installed on subnets. The MXview Wireless Add-on Module provides additional advanced functions for wireless applications to monitor and troubleshoot your network, and help you minimize downtime.

MXview includes an integrated MIB complier that supports any third-party MIB. It also allows you to monitor third-party OIDs and Traps. Network and Trap components that have been located by MXview can be managed via web browsers from both local and remote sites—anytime, anywhere.

## Key Features

### Web-based Operation

MXview uses the client-server model. You will need to install the MXview server on a Windows computer connected to the network(s) that are to be managed. After installing MXview, the network can be managed using Chrome, Firefox, Microsoft Edge (version 79+), or Internet Explorer 11, without installing additional software.

### Auto Discovery and Topology Visualization

Within the scan range, MXview locates networking devices with SNMP or ICMP services enabled. MXview can collect topology information from devices with LLDP capability and draw the topology of the network, which shows physical connections. For ICMP devices without LLDP, MXview's advanced auto-topology function can verify the connection relationship through ARP algorithms, and help you create an accurate drawing of the network topology. If any managed PoE switches are in your network, the PoE power output information will also be visualized automatically.

### Event Management

For troubleshooting purposes, MXview logs events that match predefined conditions, such as link up/down, device unreachable, or traffic overloading. The most recent events will show up on the dashboard. Devices and links that generate events will be highlighted with different colors. When an event occurs, users can be notified in a number of different ways, including email, popup window, sound, or external program.

### Configuration and Firmware Management

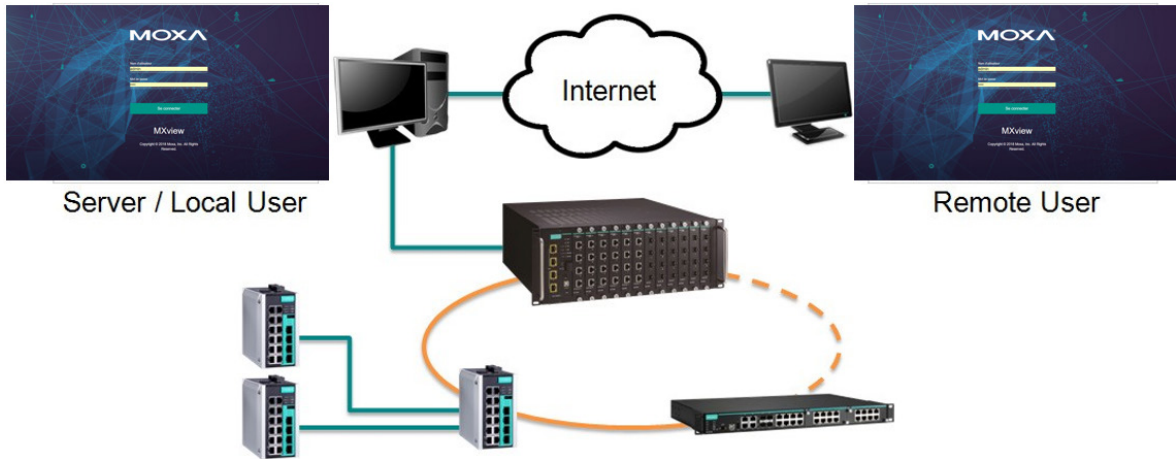
MXview provides an interface for managing Moxa networking devices from a central location. Users can remotely backup or update configuration files, and upgrade firmware.

### Traffic Monitoring

MXview can log the network traffic of network devices that have been discovered.

# MXview Operation Model

MXview is implemented as a web server to realize remote management through a single portal. The following figure illustrates the operational model.



The MXview server runs in the background on a Windows PC and communicates with network devices using Simple Network Management Protocol (SNMP) and a Moxa proprietary protocol that periodically polls specific MIB data and stores data in a local database.

The MXview client uses web browsers to provide a uniform web interface that enables network operators to access and operate over an intranet or the Internet.

## System Requirements

The computer that MXview is installed on must satisfy the following system requirements:

System Requirements	
CPU	2 GHz or faster dual core CPU
RAM	8 GB or higher
Hard Disk Space	20 GB or higher
OS	Windows 7 Service Pack 1 (64-bit) Windows 10 (64-bit) Windows Server 2012 R2 (64-bit) Windows Server 2016 (64-bit)
Client Browser Requirements	Browser: Chrome: Version 76 or later Firefox: Version 69 or later Microsoft Edge: Version 79 or later Internet Explorer 11

## Supported Devices

MXview supports a full range of functions, such as network status, traffic log, and configuration/firmware file management.

- For other SNMP-enabled devices, MXview supports standard management functions, such as link up, link down, and SNMP MIBII information.
- MXview can only monitor the connectivity of devices that support ICMP.

## 2. Installation and System Backup

### Installation Procedure

1. Execute the installation program.
2. During the installation, you can choose the directory in which MXview will be installed and the default language, or leave the settings at the default values.
3. You require a license to operate MXview, please check the License Chapter for more detail.
4. After the installation is complete, shortcuts for launching the MXview server will be created on the desktop and in the start menu.

### Uninstallation

1. Select **Start > Control Panel**
2. Under **Programs**, click **Uninstall a program**  
The **Uninstall or change a program** screen appears
3. Select **MXview**
4. Click **Uninstall** or **Uninstall/Change** at the top of the program list

You can also uninstall the software by selecting

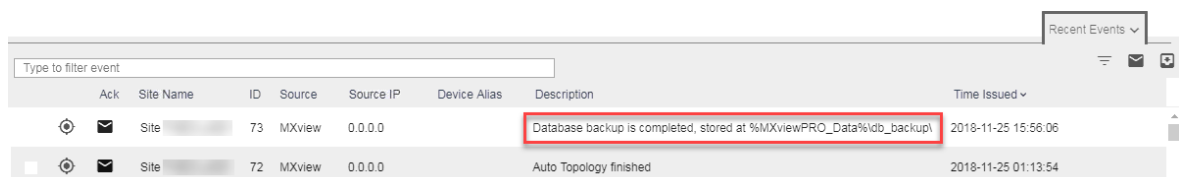
**Start > All Programs > Moxa > MXview > Uninstall MXview**

### System Backup

Use the Database Backup screen on the MXview web console to back up the MXview database and configuration files.

1. Navigate to **Menu (☰) > Migrations > Database Backup**.  
The **Database Backup** screen appears.
2. In the **Name** field, specify the backup directory.  
Default directory: **%MXviewPro\_Data%\db\_backup**
3. Click **Apply**.  
MXview exports the backup database to the specified directory.

The **Database backup completed** event will appear on the **Recent Events** list. Hover over the **Description** to view the file path of the backup files.



Type to filter event							Recent Events ▾
Ack	Site Name	ID	Source	Source IP	Device Alias	Description	Time Issued ▾
🔔	Site [redacted]	73	MXview	0.0.0.0		Database backup is completed, stored at %MXviewPRO_Data%\db_backup	2018-11-25 15:56:06
🔔	Site [redacted]	72	MXview	0.0.0.0		Auto Topology finished	2018-11-25 01:13:54

The backup folder uses the following naming convention: **YYYYMMDD HHMMSS**

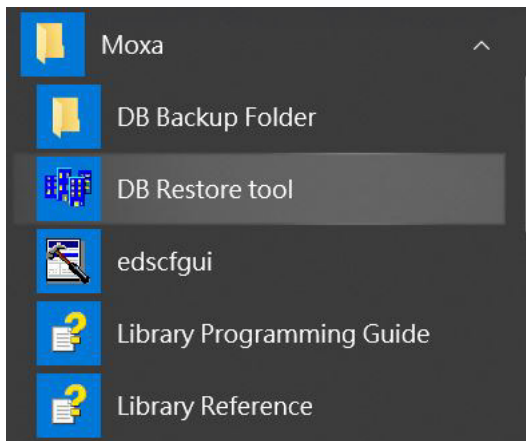
The system backup includes the following items:

- Topology
- Traffic
- Availability
- Event
- Threshold settings
- Job scheduler settings
- OID items
- Trap items
- System settings
- System Restore

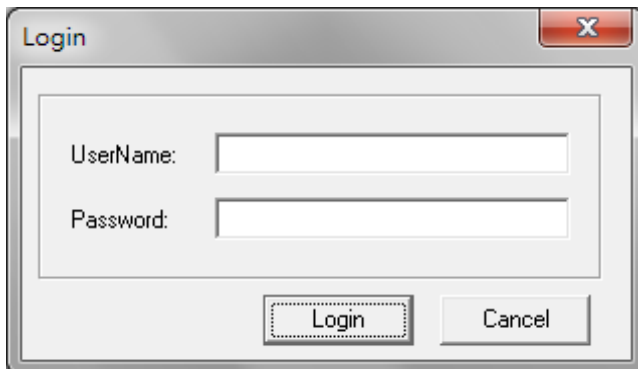
MXview versions 2.2 and higher supports configuration backup files, which use the file extension \*.db3. To restore a system configuration from a backup file, first shut down MXview. Then, select the **DB Restore tool** in **Start > All Programs > Moxa > MXview > DB Restore tool**. Log in using your username and password. Next, identify where the backup files are located: (1) MXview's archive repository, or (2) A custom specific directory. Identify the folder where your backup files are located, and then click **Restore**. The MXview system will restore the backup files.

This process is illustrated step-by-step below:

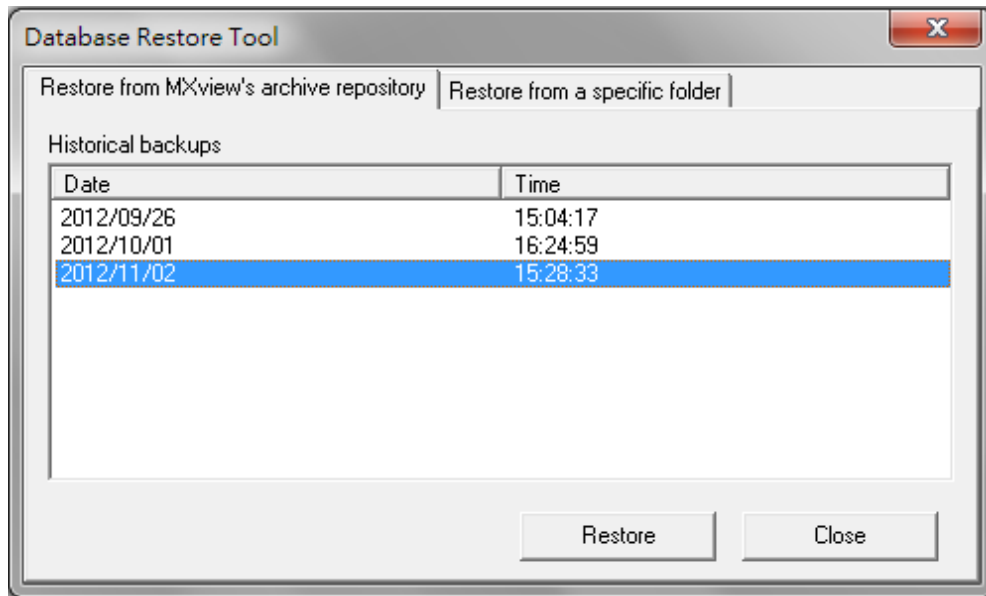
1. Select **Start > All Programs > Moxa > DB Restore tool**



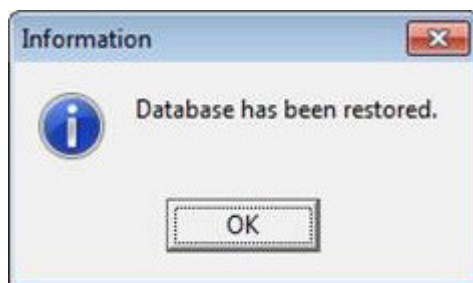
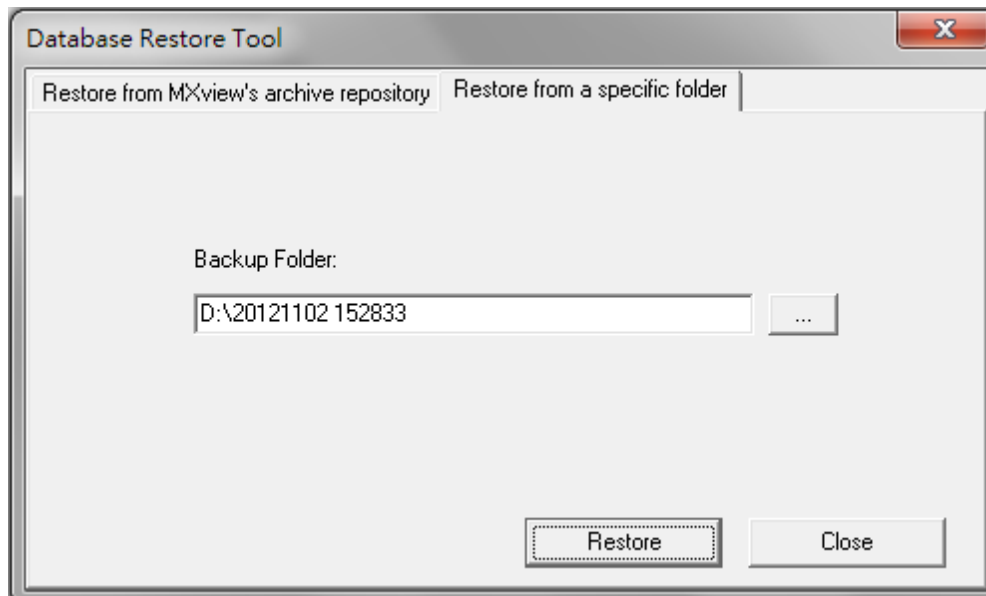
2. Login with your username and password



3. Choose the folder where the backup files are located



4. Click **Restore**.



MXview versions 2.1 and earlier use \*.dat backup files. To restore the system database and configuration from a .dat file, use **Project > Import MXview Configuration file**, and then select the backup file to restore.

## 3. Getting Started

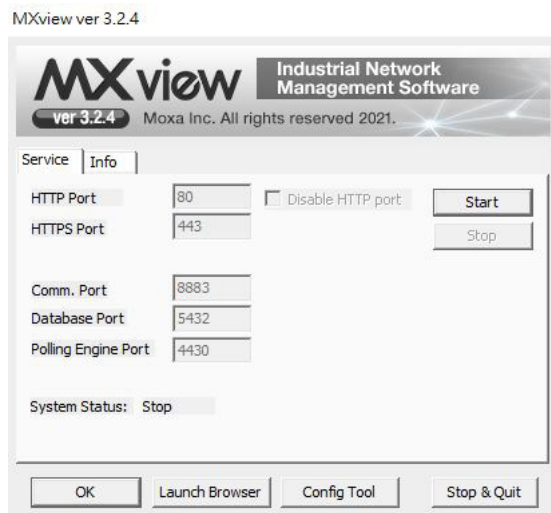
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### Starting the MXview Server and Logging Into MXview Locally

Start MXview server on the computer before launching the MXview web console locally.

1. On the server computer, double-click the MXview desktop shortcut.

The MXview server screen appears.



2. Configure the following port numbers:

- **HTTP Port:** Specify the listening port of the server or use the default value of **80**.
- **HTTPS Port:** Specify the HTTPS port of the server or use the default value of **443**.
- **Comm. Port:** Specify the Remote Communication port of the server or use the default value of **8883**.
- **Database Port:** Specify the database port of the server or use the default value of **5432**.
- **Polling Engine Port:** Specify the polling engine port of the server or use the default value of **4430**.

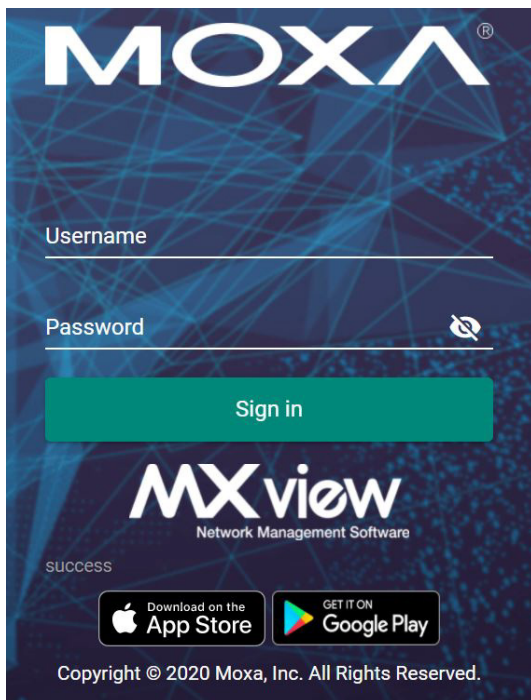
3. Click **Start**.

The MXview server starts running.

4. To log in to the MXview web console from the server computer:

a. Click **Launch Client**.

The MXview web console appears.



b. Provide the following login credentials

- Username:** The default account is **admin**.
- Password:** The default password is **moxa**.

The user account logs in to the MXview web console.



## NOTE

Alternatively, you can log in to MXview from a remote computer after starting the MXview service. For more information, see **Logging Into MXview Remotely**.

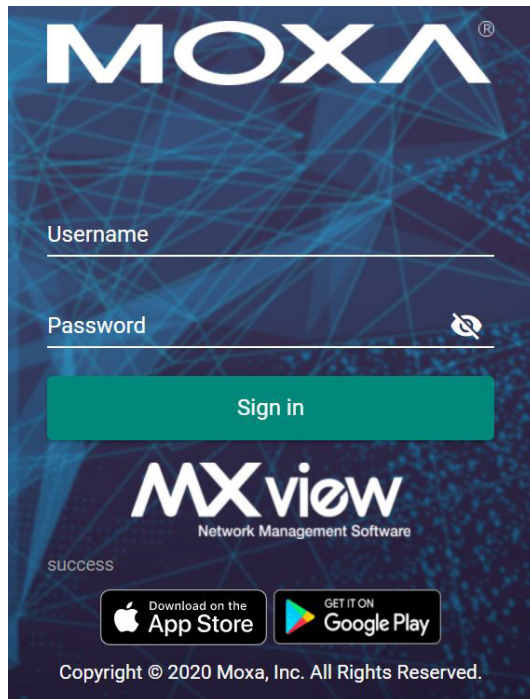


# Logging Into MXview Remotely

Use the MXview Client to launch the MXview web console from a remote computer.

1. Open a web browser.
2. In the address bar, input the IP address or domain name of the MXview server.
  - Format: **http://[IP address]:[Port]**
  - Example: **http://192.168.1.250:8080**

The MXview web console appears.



3. Provide the following login credentials
    - **Username:** The default account is **admin**.
    - **Password:** The default password is **moxa**.
- The user account logs in to the MXview web console.

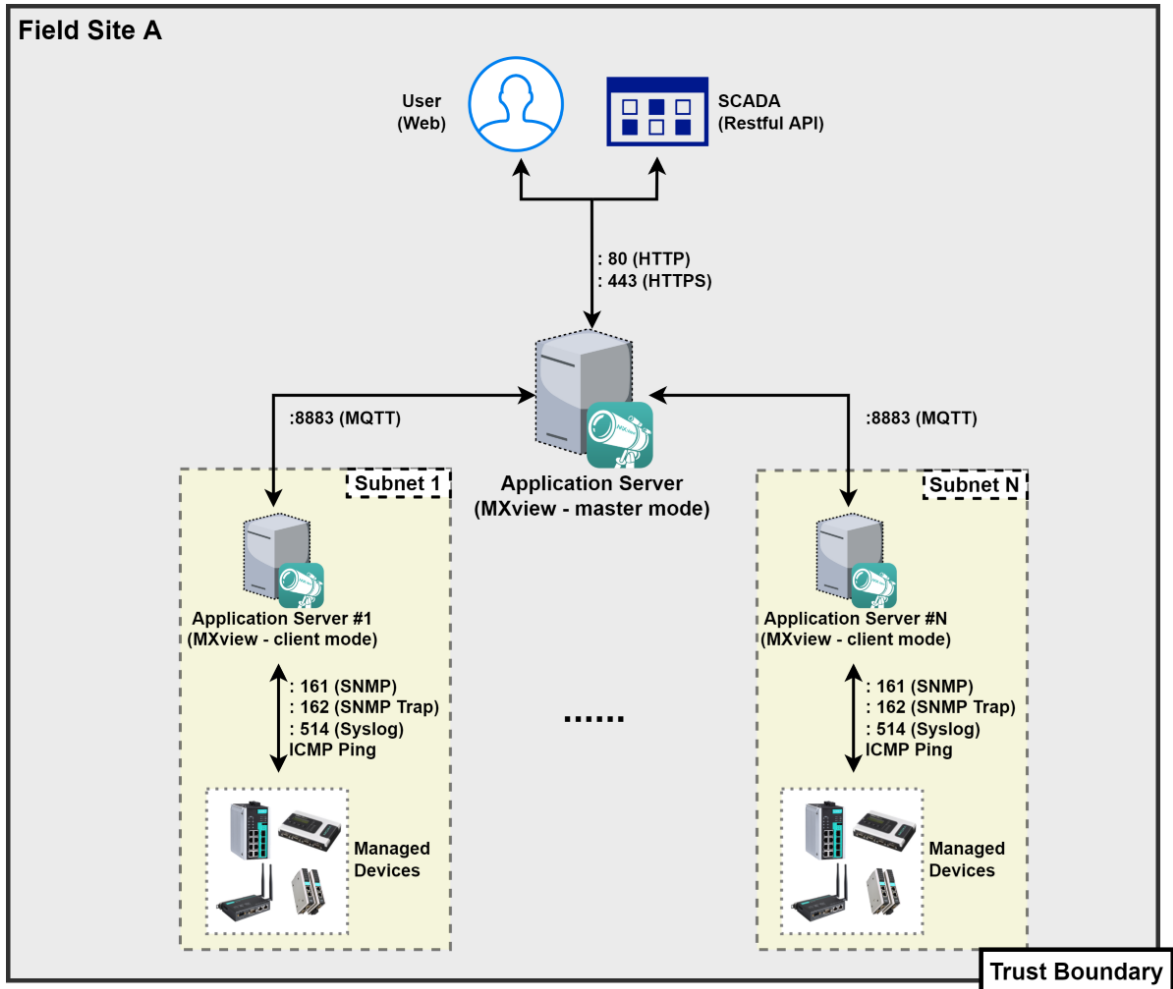


## NOTE

A maximum of 10 users can log in to MXview at the same time.

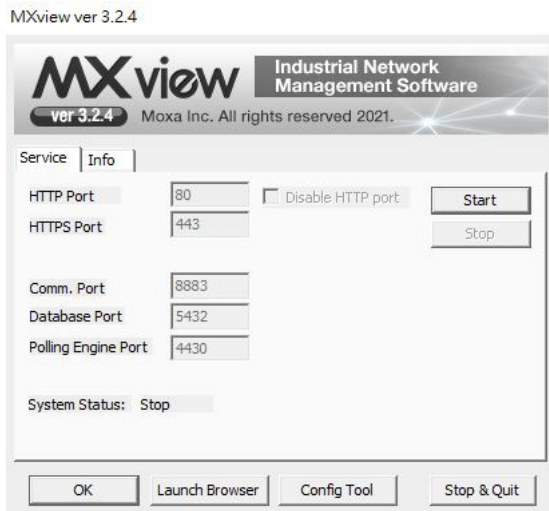
# Multiple MXview Sites

MXview can be configured to the distributed structure as the following figure shows. Users can monitor and manage all of the MXview site at the master site at the same time. One MXview server can be configured to connect to 10 MXview servers with 1 layer and MXview cannot be configured to be the master and client at the same time.

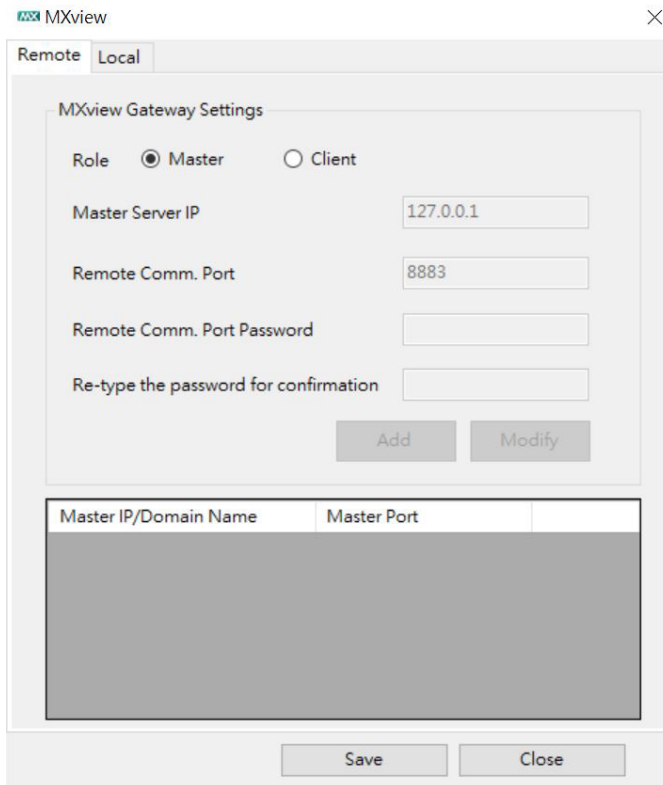


# Configuration of Multiple Sites

1. Click the **Config Tool** when MXview server stops running.



2. The control panel will pop up, choose the master if this MXview is configured to be the master to monitor multiple instances of MXview.



3. Choose Client if the MXview is the one to be monitored:

From V3.1.4, MXview supports pushing one client's data to two master MXview.

Enter the IP of the Master MXview on the Master Server IP, then, enter the remote communication port of Remote Comm. port which showed at the master side at the Remote Comm. Port and the Remote Comm. Password at the field, Remote Comm. Password, which also can be found at the local tab of MXview server. Click 'Add' to add the master to the list.

MXview

Remote Local

MXview Gateway Settings

Role  Master  Client

Master Server IP

Remote Comm. Port

Remote Comm. Port Password

Re-type the password for confirmation

Master IP/Domain Name	Master Port	
127.0.0.1	8883	Delete

To modify the master settings, select a row and the master data will be displayed in the upper textbox. Click 'Modify' to update the settings to the table.

MXview Gateway Settings

Role  Master  Client

Master Server IP

Remote Comm. Port

Remote Comm. Port Password

Re-type the password for confirmation

Master IP/Domain Name	Master Port	
127.0.0.1	8883	Delete

The Local tab shows the port setting and password of MXview. The default password of the remote communication port is 89191230, and the default database password is 89191230.

MXview Gateway Settings

Enable HTTP Port

HTTP Port

HTTPS Port

Polling Engine Port

Comm. Addr

Comm. Port

Comm. Port Password

Re-type the password for confirmation

Database Port

Database Password

Re-type the password for confirmation

Integration. Port

Internal. Port

# License Management

MXview is available in different versions, and each version supports a different number of nodes. For example, if your version of MXview supports 250 nodes, then during device discovery MXview will only recognize up to 250 nodes. MXview will stop the device discovery procedure once it reaches the 250-node limit.

The MXview license that you purchase specifies the node limit for that version of MXview. To increase the node limit, you can purchase license upgrade and import the upgrade into MXview.



## NOTE

Click "Start Free Trial" to start using MXview.

## Checking the License

The **License Manager** screen displays information about your MXview license, including the number of licensed nodes currently in use. You can also use the **License Manager** screen to add a new license or deactivate an existing license.

To access the **License Manager** screen, navigate to **Menu** (☰) > **License**.

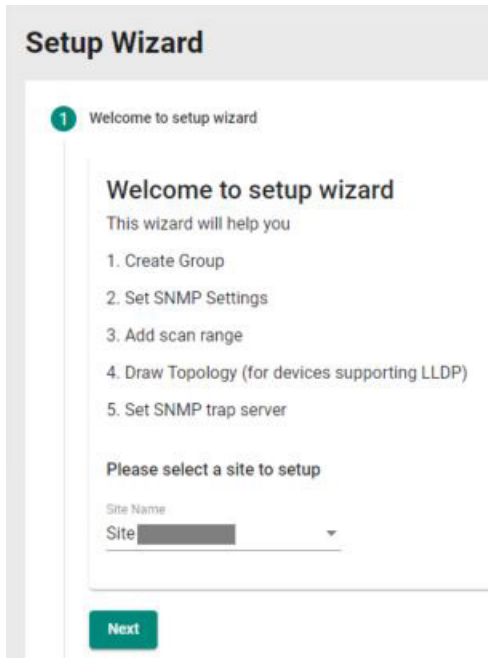
The screenshot shows the 'License Manager' interface. At the top, there's a header 'License Manager' and a 'MXview' logo. Below the logo, there are two sections: 'License' and 'Wireless Add-on'. The 'License' section shows 'Mode: None', 'State: No valid licenses', 'Current Nodes: 0', and 'Licensed Nodes: 0'. There is a link to 'Moxa License Site' and an 'Add New License' button. Below this, there are three cards: 'Free Trial' with a 'Start Free Trial' button, 'Network Adapter' with a 'Select Network Adapter' button, and 'Re-activate License' with a 'Re-activate' button.

The **License Manager** screen displays the license type, the number of nodes in use, and the total number of nodes available under the current license.

# Using the Setup Wizard

MXview provides a Setup Wizard to help administrators quickly determine the network topology and handle basic configuration tasks. The wizard launches automatically when no network nodes have been configured.

1. To launch the Setup Wizard manually:
  - a. Navigate to **Menu** (☰) > **Wizard**.  
The **Setup Wizard** appears to the right of the navigation panel.
  - b. Select a site to set up from the Site Name drop-down list.
  - c. Click **Next**.



2. Create groups to organize scanned devices into a multi-layer tree structure.



## NOTE

Before finding devices, groups need to be created. Root is the default group and the top-most layer in the tree structure. All other created groups are placed below the level of Root.

- a. Select the parent group.
- b. Click **Create** to create a new group under the parent group.
- c. Specify the following:
  - Group Name:** Type a name for the group.
  - Group Description:** Type a description for the group.
- d. Click **Apply**.  
MXview creates the new group below the selected parent group.

e. Click **Next**.

2 Create Group

Parent Group \*  
Root

Group Name \*  
group 1

Group Description 7 / 64  
test

Image 4 / 128

Next

3. Configure the SNMP settings.

a. Specify the following (update default settings if necessary):

- SNMP Version:** Default is "V1"
- User Name:** Provide the user name for the SNMP community string (if required)
- Password:** Provide the password for the SNMP community string (if required)
- Read Community:** Default is "public"
- Write Community:** Default is "private"
- Data Encryption:** Default is "NoAuth"
- Authentication:** Default is "MD5"
- Encryption Key:** Provide the encryption key (if required)
- Encryption Protocol:** Default is DES (if required)
- SNMP Port:** Default is 161



- b. Click **Next**.

**3** Set SNMP Settings

SNMP Version *	Port *
V3	161
User Name	Password
admin	
Read Community	Write Community
public	private
Data Encryption	Authentication
AuthPriv	MD5
Encryption Protocol	Encryption Password
AES	

**Next**

4. Add the IP address ranges to scan for devices.



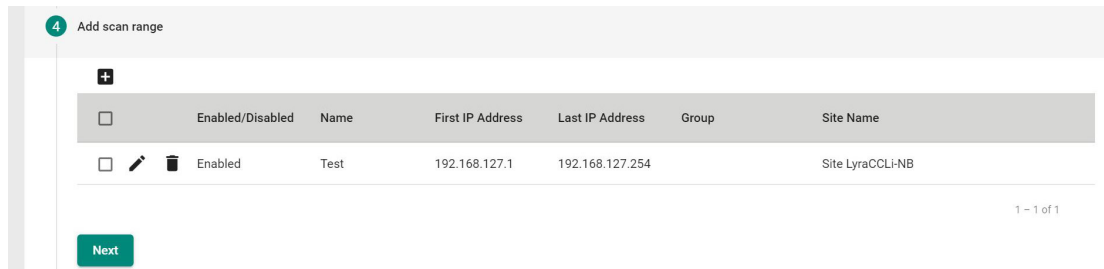
## NOTE

MXview supports scanning multiple IP address ranges. The selected IP address scan ranges must be enabled in order for MXview to scan for devices.

- Click the **Add** (+) icon.  
The **Add Scan Range** screen appears.
- Select one of the following options:
  - Enabled:** Select to enable scanning of the specified IP address range.
  - Disabled:** Select to disable scanning of the specified IP address range.
- Configure the following:
  - Provide a custom display Name for the scan range.
  - Specify the **First IP Address** of the scan range.
  - Specify the **Last IP Address** of the scan range.
  - Select the **CIDR Prefix** for the scan range (if applicable).
  - Select the MXview **Group** to assign the scan range to.
- Click **Add**.
- (Optional) Add additional network scan ranges, repeat the previous steps.
- (Optional) Modify scan range settings, click the **Edit** (✎) icon next to an added scan range.
- (Optional) Remove a scan range, click the **Delete** (🗑) icon next to the added scan range.
- Select one or more scan ranges to scan.

- i. Click **Next**.

MXview scans the specified IP address ranges for devices.



5. (Optional) Recover devices ignored (deleted) from a previous scan:



## NOTE

If an IP address scan range is removed (deleted) from a previous network scan, MXview excludes devices within the deleted range from the network topology. Use the Recovery feature to restore the devices from deleted scan ranges to the network topology.

- a. Select a device from the list of ignored devices.
  - b. Click **Next**.
  - c. MXview scans for network devices.
6. View devices discovered on the network.
    - a. MXview displays discovered devices on the **Device Result** list. Scroll down to view more devices on the list.



- b. Click **Next**.
7. Draw the network topology.



## NOTE

MXview is only able to automatically draw the topology for LLDP devices. For devices without LLDP functionality, the topology can be drawn manually after the wizard completes.

- a. Select one of the following options:
  - New Topology**: Choose to draw a new topology and delete existing links.
  - Update Topology**: Choose to add new links to an existing topology.
- b. (Optional) Perform an advanced topology analysis, which will analyze the connection on the ICMP device. Then, select the **Advanced Topology Analysis** check box.

- c. Click **Next**.  
MXview draws the network topology.

The screenshot shows a configuration window titled "7 Draw Topology (for devices supporting LLDP)". It contains two radio button options: "New Topology" (unselected) and "Update Topology" (selected). Below "New Topology" is the text "Existing links are going to be deleted". Below "Update Topology" is the text "Existing links will be kept while new links are added". There are two checked checkboxes: "Advanced Topology Analysis" and "Strict Link Verification Mode", each with an information icon to its right. A note at the bottom states "\*Additional time is required." and a green "Next" button is at the bottom.

8. (Optional) Configure the SNMP trap server to capture real-time events.
- Specify the following:
    - Destination IP:** Provide the IP address of the SNMP trap server.
    - Community Name:** Provide the community name of the SNMP trap server.
  - Click **Next**.

The screenshot shows a configuration window titled "8 Set SNMP trap server". It has two text input fields: "Destination IP1" and "Community Name1". A green "Next" button is located at the bottom of the window.

9. Click **Browse Topology** to view the detailed network topology.  
The **Topology** screen appears.

The screenshot shows a configuration window titled "9 Complete". It features a green "Browse Topology" button at the bottom.

## Adding a New License

To increase the node limit of your MXview server, you need upgrade the license. To upgrade your license, obtain a valid activation code from your Moxa sales representative to add a new license.

1. Navigate to **Menu** (☰) > **License Manager**.  
The **License Manager** screen appears.
2. In the **Add New License** section, click **Add New License**.

**License Manager**

**MXview**

**License**  
Mode: None  
State: **No valid licenses**  
Current Nodes: 0  
Licensed Nodes: 0

**Wireless Add-on**  
Mode: None

[Moxa License Site](#)

**Add New License** License Type

**Free Trial**  
Start to experience the power of MXview  
**Start Free Trial**

**Network Adapter**  
MXview binds the license to one network adapter, please choose the adapter you want to bind. Re-select a network adapter will deactivate all your licenses automatically, you have to register them again.  
**Select Network Adapter**

**Re-activate License**  
Use both the Deactivation code and a User Code to re-activate your license.  
**Re-activate**

3. Select the network adapter to generate the user code which will be used for license registration later.  
The **Activation** screen appears.
4. Input a valid activation code.

**Activation**

User Code: 55DFBD8DA2C0D1E6241E

Activation Code

Cancel Apply



### NOTE

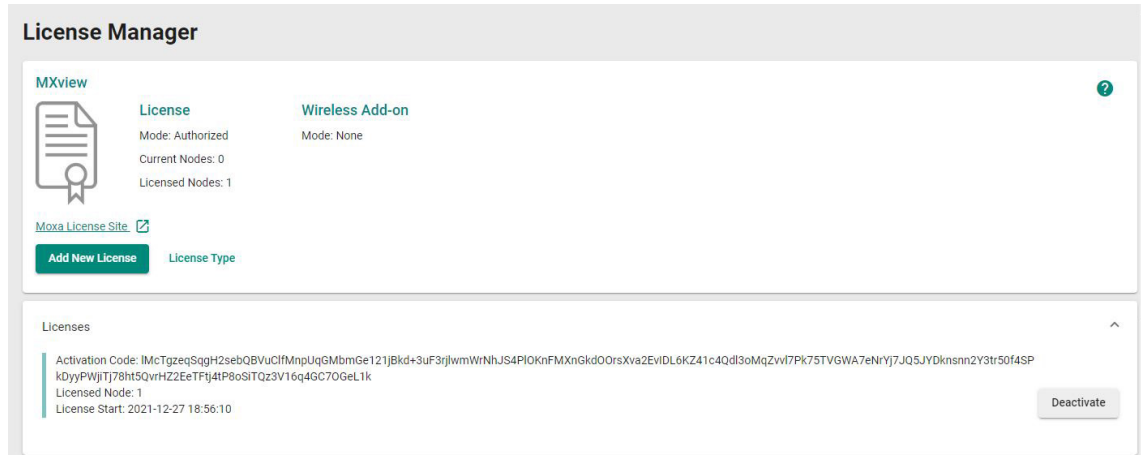
Please reference Chapter 4: **License Management** to get more details on how to get the activation code.

5. Click **Apply**.  
MXview activates the new license.

## Deactivating a License

By using this process to Transfer the MXview license from the legacy device to the new device allows users to deactivate the license to the new device.

1. Navigate to **Menu** (☰) > **License Manager**.  
The **License Manager** screen appears.
2. Expand the **Licenses** section.  
A list of activated licenses and activation codes appears.
3. Click **Deactivate**.



MXview deactivates the license.



### NOTE

Please reference Chapter 4: **License Management** to get more details on how to get the activation code.

## Account Management

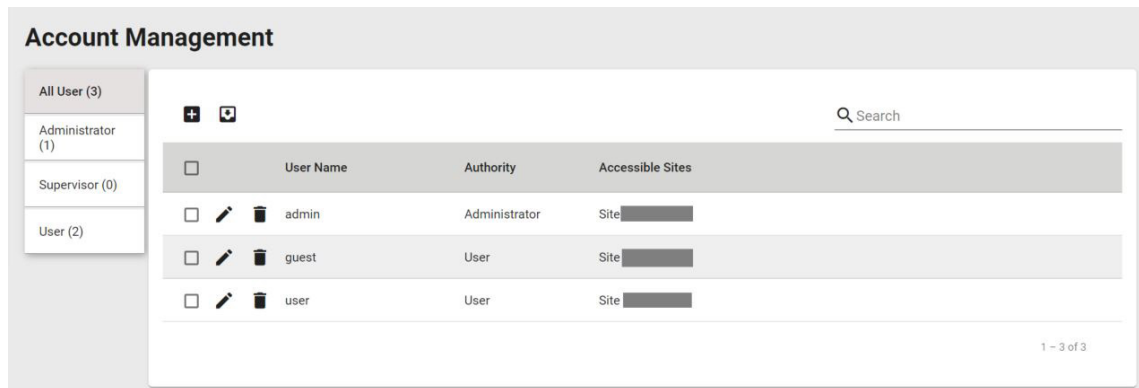
The Account Management screen allows you to view, add, modify, and delete user accounts from MXview. You can also export a list of user accounts and related information as a CSV file.

MXview provides three default accounts:

- admin
- user
- guest

Each account can be assigned one of the following **Authority** permissions:

- **Administrator:** Has full access rights to modify any settings/configurations and can assign authorities to other accounts
- **Supervisor:** Has full access rights to modify any settings/configurations but cannot assign authorities to other accounts
- **User:** Has read-only permission



Default User Name	Default Password	Authority
admin	moxa	Administrator
user	moxa	User
guest	moxa	User

## Adding User Accounts

1. Navigate to **Menu** (☰) > **Account Management**.  
The **Account Management** screen appears.
2. Click the **Add** (+) icon in the top right corner of the screen.  
The **Add user account** screen appears.

The screenshot shows the 'Add User Account' form. It has four main input fields: 'User Name \*' (with a character count of 0 / 32), 'Password \*' (with a character count of 0 / 16 and a toggle for visibility), 'Authority \*' (a dropdown menu), and 'Accessible Sites \*' (a dropdown menu). At the bottom right, there are two buttons: 'Cancel' and 'Add'.

3. Configure the following account details:
  - **User Name:** Specify the user name for the account
  - **Password:** Specify the login password (minimum length: 4 characters) for the account
  - **Authority:** Assign the authority permission (Administrator, Supervisor, or User) for the account
  - **Accessible Sites:** Select which site(s) the account can access
4. Click **Add**.

## Modifying User Accounts

1. Navigate to **Menu** (☰) > **Account Management**.  
The **Account Management** screen appears.
2. Click the **Edit** (✎) icon in front of the account you want to modify.  
The **Modify user account** screen appears.

**Modify User Account**

User Name \*  
guest  
5 / 32

Old Password \*  
0 / 16

Password \*  
0 / 16

Authority \*  
User

Accessible Sites \*  
Site

Cancel Apply

3. Modify the following account details:
  - **User Name:** Specify the user name for the account
  - **Password:** Specify the login password (minimum length: 4 characters) for the account
  - **Authority:** Assign the authority permission (Administrator, Supervisor, or User) for the account
  - **Accessible Sites:** Select which site(s) the account can access
4. Click **Apply**.

## Deleting User Accounts

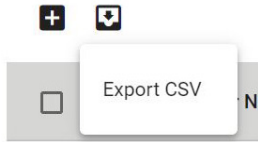
1. Navigate to **Menu** (☰) > **Account Management**.  
The **Account Management** screen appears.
2. (Optional) Select the check box(es) in front of one or more account(s).
3. Click the **Delete** (🗑️) icon in front of the account you want to delete, or in the top right corner of the screen (if multiple accounts are selected).  
MXview deletes the account(s).

## Exporting User Accounts

The Account Management screen allows you to export a CSV file containing all user accounts with corresponding authority permissions and accessible sites.

1. Navigate to **Menu** (☰) > **Account Management**.  
The **Account Management** screen appears.

2. Click the **Export** (📄) icon.

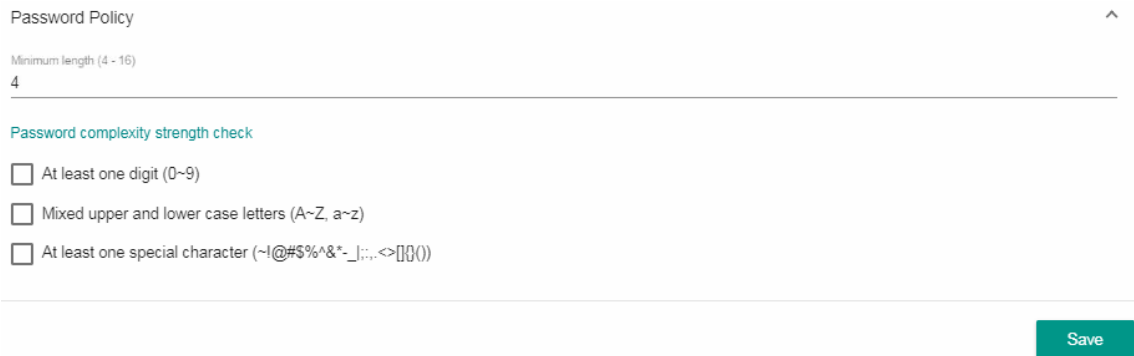


3. Select **Export CSV**.
4. Specify the location to save the configuration file.
5. Click **Save**.  
MXview exports the CSV file to the specified location.

## Configuring Account Passwords

Use the **Preferences** screen to modify the password requirements for user accounts.

1. Navigate to **Menu** (☰) > **Preferences**.  
The **Preferences** screen appears.
2. In the **User** section, expand **Password Policy**.

A screenshot of the 'Password Policy' configuration screen. It shows a 'Minimum length (4 - 16)' field with the value '4'. Below it, there is a section for 'Password complexity strength check' with three checkboxes: 'At least one digit (0~9)', 'Mixed upper and lower case letters (A~Z, a~z)', and 'At least one special character (~!@#\$%^&\*-\_|;:.,<>[]{}())'. A 'Save' button is visible at the bottom right.

3. Specify the minimum password length (between 4 to 16 characters).
4. Select one or more of the following password complexity requirements:
  - **At least one digit (0~9)**
  - **Mixed upper and lower case letters (A~Z, a~z)**
  - **At least one special character (~!@#\$%^&\*-\_|;:.,<>[]{}())**
5. Click **Save**.  
MXview requires all new account passwords to satisfy the modified password policy.



# Configuring Login Notifications

Use the Preferences screen to customize the notifications displayed when users log in to MXview.

1. Navigate to **Menu** (☰) > **Preferences**.  
The **Preferences** screen appears.
2. In the **User** section, expand **Login Notification**.

Login Notification

Show Login Failure Records

Show Default Password Notification

Login Message

0 / 250

Login Authentication Failure Message

0 / 250

Save

3. To enable the following notification(s), select the corresponding checkbox(es):
  - > **Show Login Failure Records**
  - > **Show Default Password Notification**
4. To disable the following notification(s), clear the corresponding checkbox(es):
  - > **Show Login Failure Records**
  - > **Show Default Password Notification**
5. To display a custom login message, type a string (up to 250 characters in length) in the **Login Message** field.
6. To display a custom login authentication failure message, type a string (up to 250 characters in length) in the **Login Authentication Failure Message** field.
7. Click **Save**.  
MXview displays the configured login notifications the next time a user logs in.

# Changing the Display Language

Use the **Preferences** screen to customize the notifications displayed when users log in to MXview.

1. Navigate to **Menu** (☰) > **Preferences**.  
The **Preferences** screen appears.
2. In the **Display** section, expand **Language**.

Display

Language

Default language

English

Save

3. From the **Default Language** drop-down list, select the new display language.

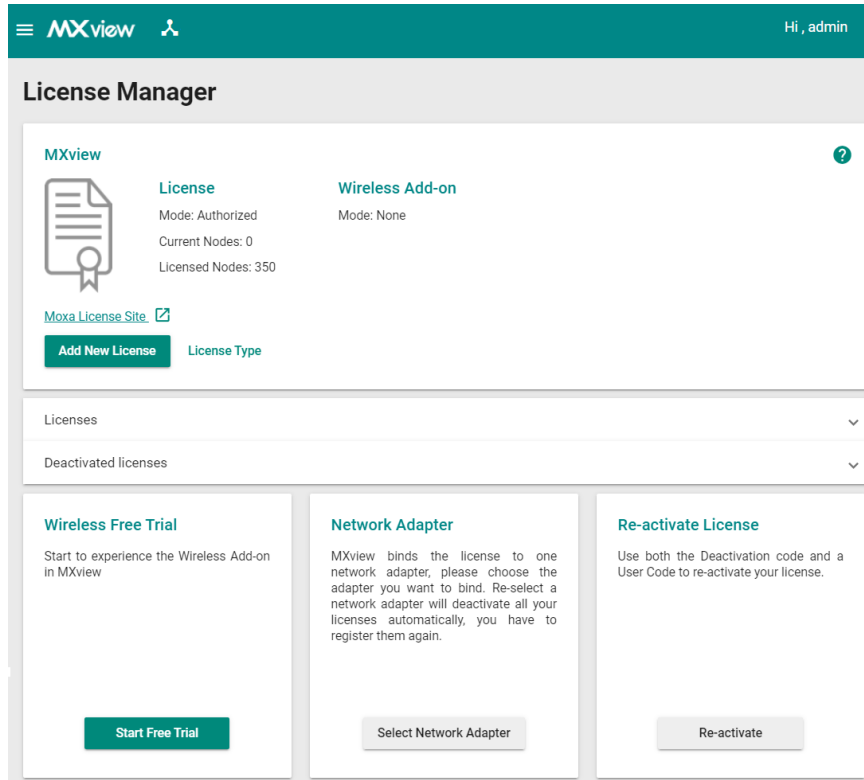
4. MXview supports the following languages:
  - **German (Deutsch)**
  - **Japanese (日本語)**
  - **English**
  - **French (Français)**
  - **Simplified Chinese (简体中文)**
  - **Traditional Chinese (繁體中文)**
5. Click **Save**.  
MXview updates the display language.

# 4. License Management

## License Management Overview

The **License Manager** screen displays information about your MXview license, including the number of licensed nodes currently in use. You can also use the **License Manager** screen to add a new license or deactivate an existing license.

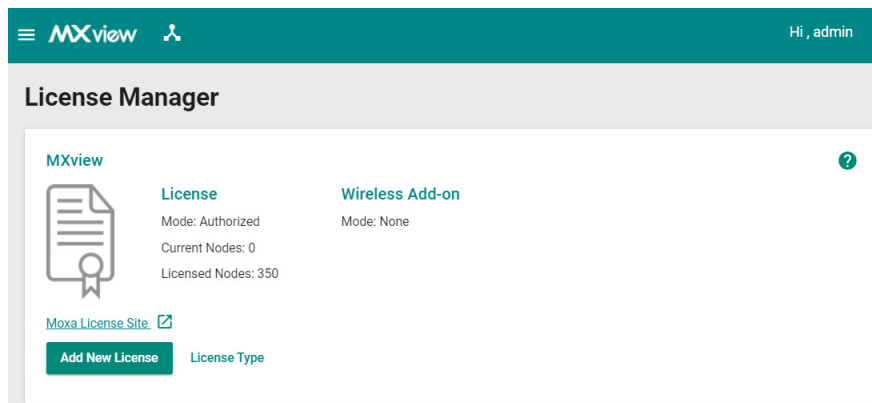
To access the **License Manager** screen, navigate to **Menu** (☰) > **License**.



The **License Manager** screen displays the license type, the number of nodes in use, and the total number of nodes available under the current license.

# Adding a New License

1. Navigate to **Menu** (☰) > **License Manager**.  
The **License Manager** screen appears.
2. In the **Add New License** section, click **Add New License**.



The **Add New License** screen appears.

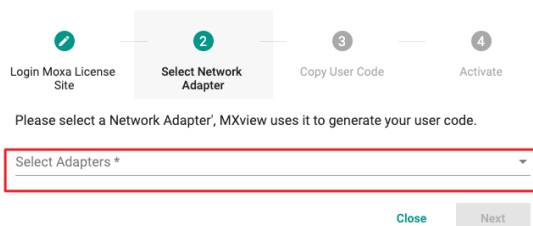
3. Click **Next**.
4. Select the network adapter to generate the user code which will be used for license registration later and click **Next**.



## NOTE

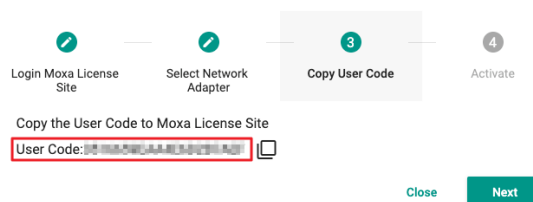
If you have previously selected a network adapter, this step will not appear.

### Add New License



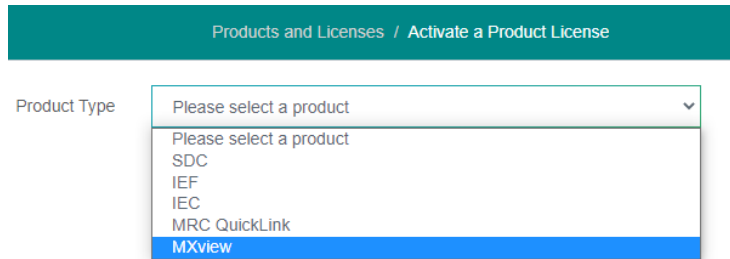
5. Copy the generated user code and click **Next**.

### Add New License



6. Open a web browser and go to <https://license.moxa.com>. Select **MXview** and log in using your Moxa account.

7. Click **Products and License > Activate a Product License**. Then, select **MXview** from the product type list.

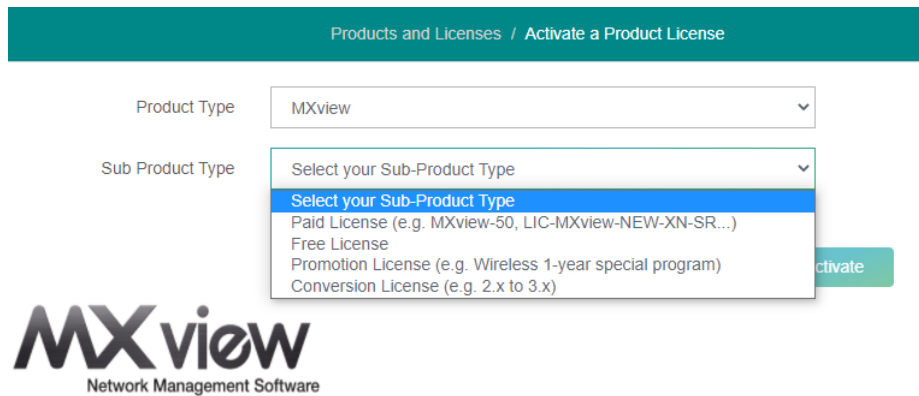


Products and Licenses / Activate a Product License

Product Type: Please select a product

- Please select a product
- SDC
- IEF
- IEC
- MRC QuickLink
- MXview**

8. Select a Sub-product type.



Products and Licenses / Activate a Product License

Product Type: MXview

Sub Product Type: Select your Sub-Product Type

- Select your Sub-Product Type
- Paid License (e.g. MXview-50, LIC-MXview-NEW-XN-SR...)
- Free License**
- Promotion License (e.g. Wireless 1-year special program)
- Conversion License (e.g. 2.x to 3.x)

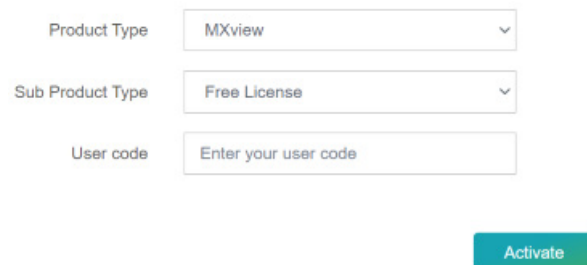
**MXview**  
Network Management Software

Activate

### **Free License**

If you want to activate a Free License, please perform the following steps:

- Select **Free License** as your sub product type.
- Paste a valid **User Code** from MXview.
- Then click **Activate** to get the activation code.



Product Type: MXview

Sub Product Type: Free License

User code: Enter your user code

**Activate**



### **Paid License**

If you want to activate a Paid License, please perform the following steps:

- a. Select **Paid License** as your sub product type.
- b. Input a valid **Registration Code**.
- c. Paste a valid **User Code** from MXview.
- d. Then click **Activate** to get the activation code.

Product Type	<input type="text" value="MXview"/>	
Sub Product Type	<input type="text" value="Paid License (e.g. MXview-50, LIC-I)"/>	
Registration Code	<input type="text" value="Enter your registration code"/>	Product Type :
User code	<input type="text" value="Enter your user code"/>	
<input type="button" value="Activate"/>		



### **Conversion License**



#### **NOTE**

This will convert the legacy v2.x license into a v3.x license of the same type. A full v2.x license will upgrade to a v3.x full license while a v2.x upgrade license will convert to a v3.x upgrade license. Legacy trial licenses cannot be converted.



#### **NOTE**

If you want to execute the Conversion License process, you don't have to deactivate the license from MXview v2.x.

Select **Conversion License** as your sub product type.

- a. Input a valid **Current License**.
- b. Paste a valid **User code** from MXview 3.x version.
- c. Then click **Activate** to get the activation code.

Product Type	<input type="text" value="MXview"/>	
Sub Product Type	<input type="text" value="Conversion License (e.g. 2.x to 3.x)"/>	
Current license	<input type="text" value="Enter your current license"/>	
User code	<input type="text" value="Enter your user code"/>	
<input type="button" value="Activate"/>		



## Promotion License


If you want to activate a Promotion License, please perform the following steps:

- Select **Promotion License** as your sub product type.
- Paste a valid **User Code** from MXview v3.2.x or later version.
- Then click **Activate** to get the activation code.

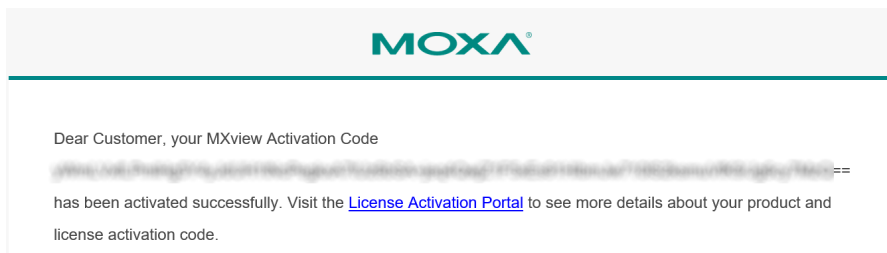
Product Type

Sub Product Type

User code



- Check your email account you used to apply for your moxa account. The activation code will be sent to this email address.



- Copy the activation code from the email.
- In MXview, paste the activation code into the Activation Code field.

### Add New License

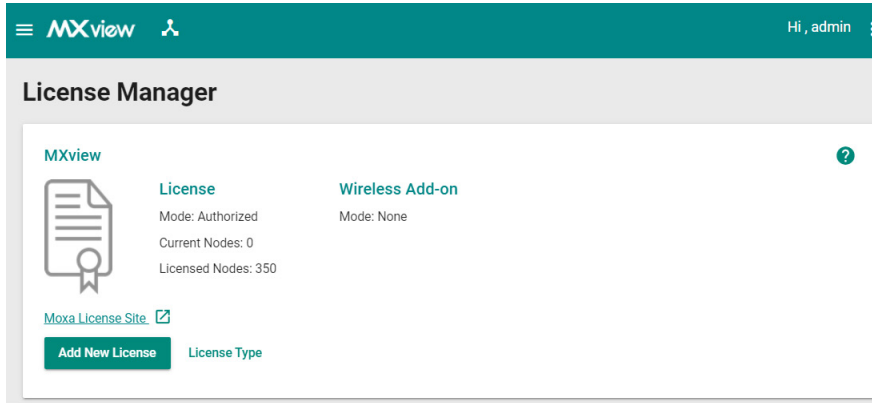
1 Login Moxa License Site — 2 Select Network Adapter — 3 Copy User Code — 4 **Activate**

Download the license from Moxa License Site, and paste the Activation Code here.

- Click **Apply** and then MXview will activate the new license.

# Adding an Upgrade License

1. Navigate to **Menu** (☰) > **License Manager**.  
The **License Manager** screen will appear.
2. Click **Add New License**. The **Add New License** screen will appear.



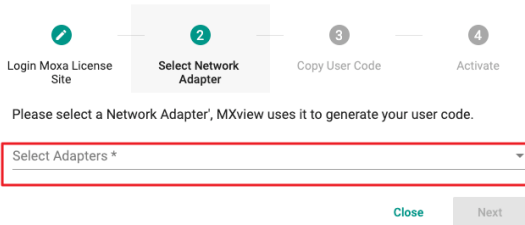
3. Click **Next**.
4. Select the network adapter to generate the user code that will be used for license registration later. Then, click **Next**.



## NOTE

If you have previously selected a network adapter, you do not need to perform this step.

### Add New License



5. Copy the generated user code and click **Next**.
6. Open a web browser and go to <https://license.moxa.com>. Select **MXview** and use your Moxa account to log in.
7. Click **Products and Licenses > Activate an Upgrade License**. Enter your **Upgrade Registration Code**.

Renewal or Upgrade Registration Code  Product :

8. Paste a valid **User code** from MXview. Then, click **Activate** to get the activation code.

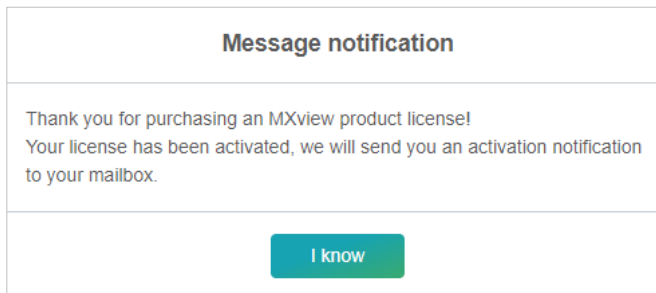
Renewal or Upgrade Registration Code

User code

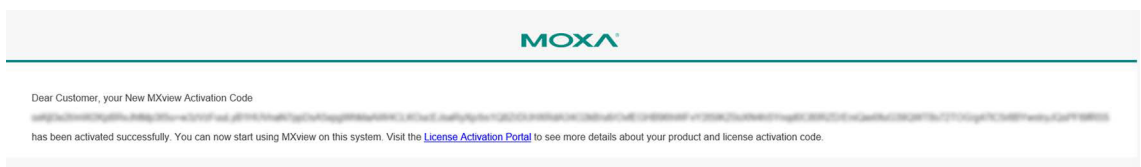
License Type



- Once the process has been successfully completed, a pop-up window will appear to inform you that your license code has been deactivated. Click **I know** to close the window. If the license failed to activate, enter the license key again. If you are still experiencing problems, please contact Moxa Support.

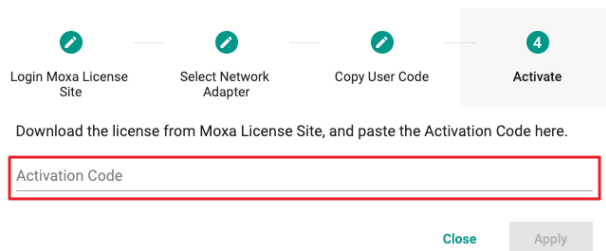


- The software or service registration code is now activated, and you can use your new activation code to transfer the software or service.
- Check the email account you used to apply for your moxa account. The activation code will be sent to this email address.



- Copy the activation code from the email.
- In MXview, paste the activation code into the Activation Code field.

#### Add New License

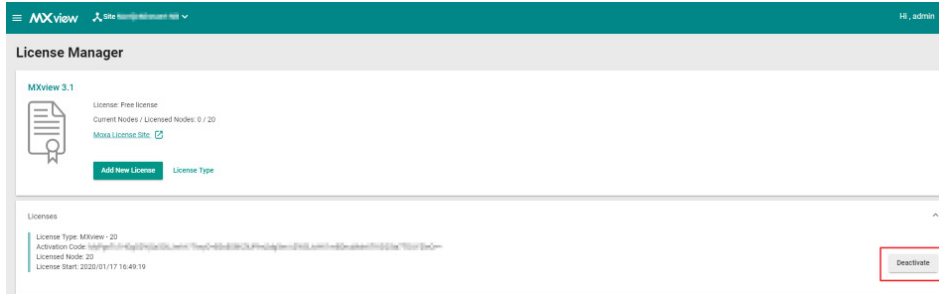


- Click **Apply** and MXview will activate the license.

# Deactivating a License

If you want to transfer a license to a different instance of MXview, the license has to be deactivated first.

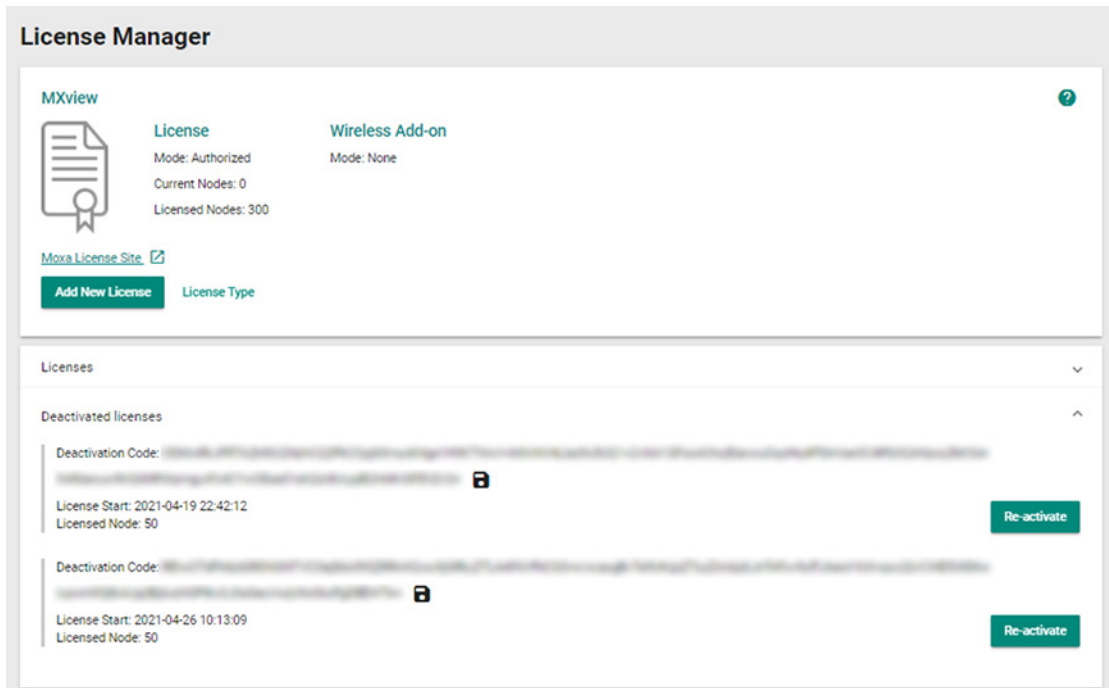
1. Navigate to **Menu** (☰) > **License Manager**.  
The **License Manager** screen appears.
2. Expand the **Licenses** section.  
A list of activated licenses and activation codes appears.
3. Click **Deactivate** and MXview will deactivate the license.



# Reactivating a Deactivated License

A deactivated license can be reactivated on the current instance of MXview.

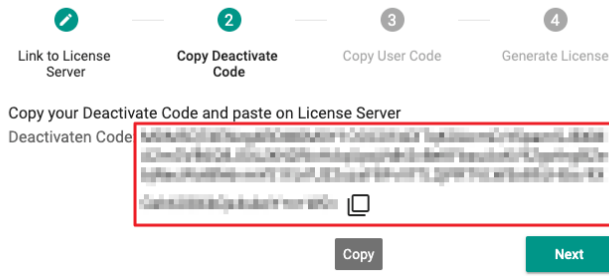
1. Navigate to **Menu** (☰) > **License Manager**.  
The **License Manager** screen appears.
2. Expand the **Deactivated Licenses** section.  
A list of deactivated licenses and deactivation codes will appear.



3. Click **Re-activate** and then click **Next**.

- Copy the deactivation code and click **Next**.

### Reactivate License Wizard



- Open a web browser and go to <https://license.moxa.com>. Select **MXview** and log in using your Moxa account.
- Select **Products and Licenses** and click **MXview Deactivation**.



- Paste the **Deactivation Code** followed by the **New User Code** from MXview. Then, click **Product Transfer**.

Product Type

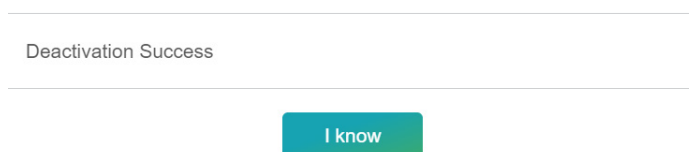
Deactivation Code

New User Code

**Product Transfer**

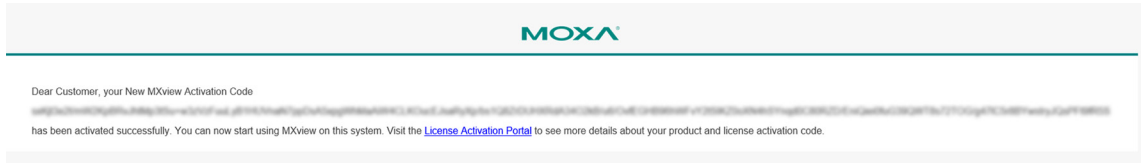
- Once the process has been successfully completed, a pop-up window will appear to inform you that your license code has been deactivated. Click **I know** to close the window. If the license failed to deactivate, enter the license key again. If you are still experiencing problems, please contact Moxa Support.

### Message notification



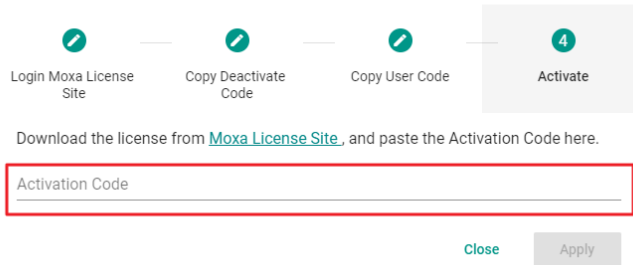
- The software or service registration code is now deactivated, and you can use your new activation code to reactivate the software or service.

10. Check the email account you used to apply for your moxa account. The activation code will be sent to this email address.



11. Copy the activation code from the email.
12. In MXview, paste the activation code into the Activation Code field.

### Re-activate License

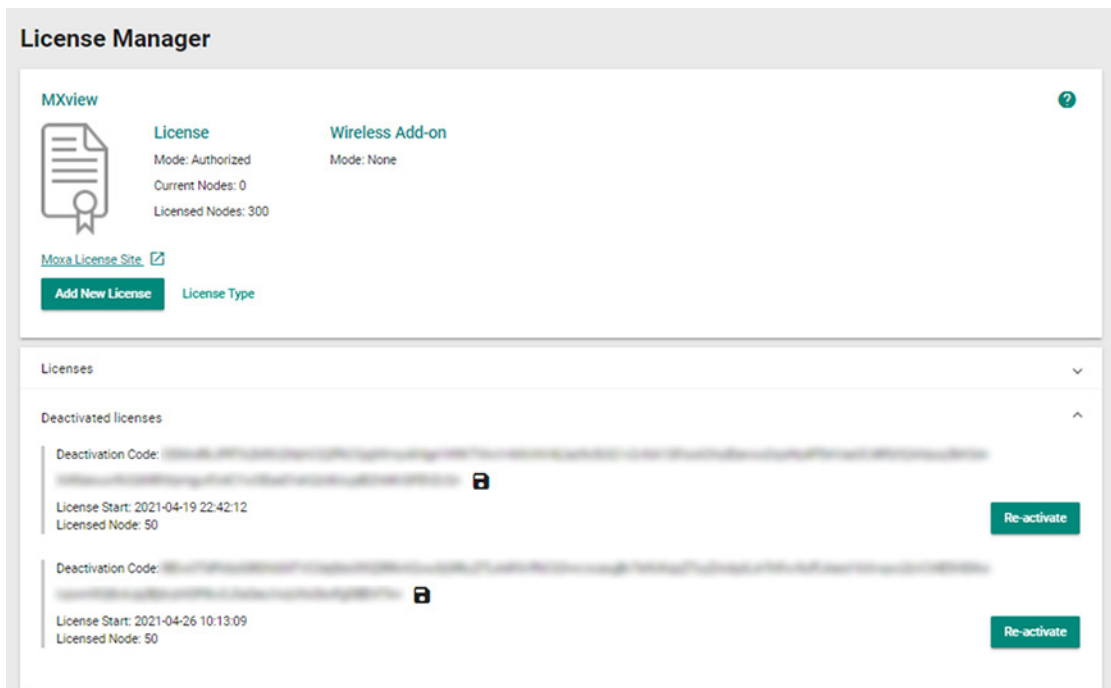


13. Click **Apply** and MXview will activate the license.

## Transferring a License to a Different Installation of MXview

A deactivated license can be transferred to a new installation of MXview.

1. Navigate to **Menu** (☰) > **License Manager**. The **License Manager** page will appear.
2. Expand the **Deactivated Licenses** section. A list of deactivated licenses and deactivation codes will appear.



- Open a web browser and go to <https://license.moxa.com>. Select **MXview** and log in using your Moxa account.
- Select **Products and Licenses** and click **MXview Deactivation**.



- Paste the **Deactivation Code** and the **New User Code** from a new installation of MXview. Then, click **Product Transfer**.

Product Type	<input type="text" value="MXview"/>
Deactivation Code	<input type="text" value="Enter your deactivation code"/>
New User Code	<input type="text" value="Enter your New User Code"/>

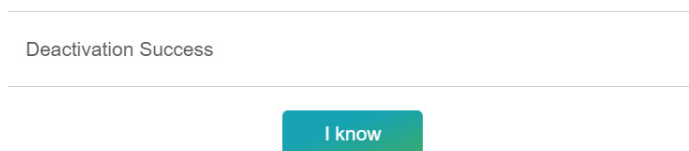


## NOTE

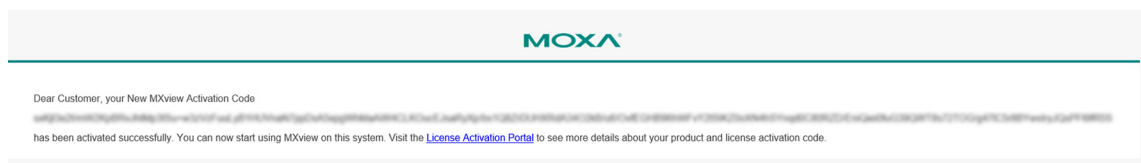
To obtain a new User Code, please visit "**Adding a New License**", and follow steps 2 to 5 to obtain and copy the new user code.

- Once the process has been successfully completed, a pop-up window will appear to inform you that your license code has been deactivated. Click **I know** to close the window. If the license failed to deactivate, enter the license key again. If you are still experiencing problems, please contact Moxa Support.

### Message notification



- The software or service registration code is now deactivated, and you can use your new activation code to transfer the software or service.
- Check the email account you used to apply for your moxa account. The activation code will be sent to this email address.



- Copy the activation code from the email.
- In MXview, paste the activation code into the Activation Code field.

#### Add New License

Download the license from Moxa License Site, and paste the Activation Code here.

Activation Code

Close Apply

- Click **Apply** and MXview will activate the license.

# 5. Dashboard Widgets

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The MXview **Dashboard** contains several widgets that provide summary information about your network devices, event highlights, and server disk space utilization.

## Dashboard Overview

Use the **Dashboard** to gain a quick overview of your network devices, important system events, and server disk space utilization.

The **Dashboard** displays the following widgets:

- Device Summary
- Device Availability
- Event Highlights: Cold/Warm Start Trap
- Event Highlights: ICMP Unreachable
- Event Highlights: Link Down
- Disk Space Utilization

To access the Dashboard, navigate to **Menu** (☰) > **Dashboard**.

To refresh the data displayed in all the widgets, click the **Settings** (⋮) icon in the top right corner of the screen and select **Refresh All**.

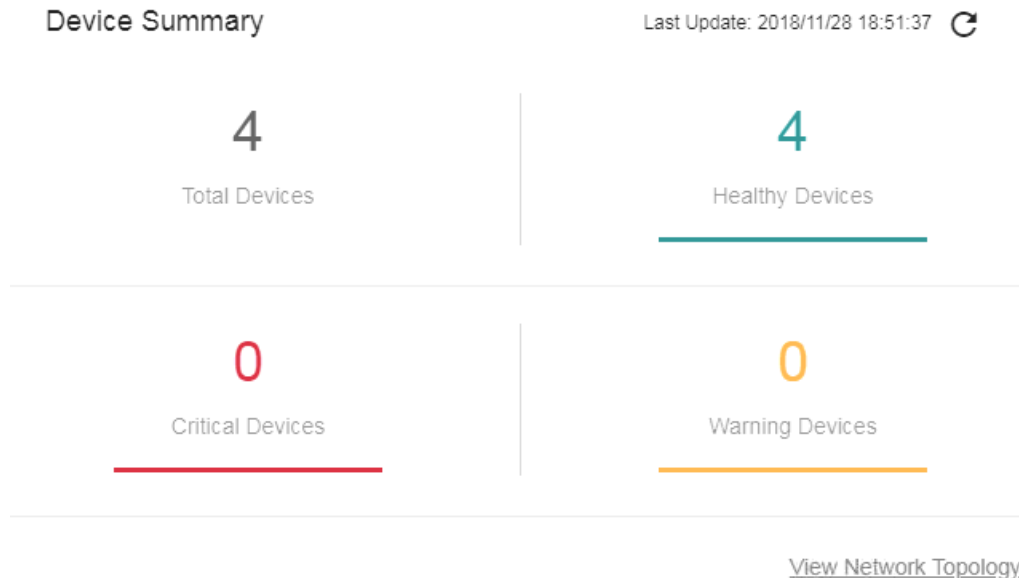
## Device Summary

The **Device Summary** widget displays the following information about the devices on your network:

- **Total Devices:** The total number of devices detected on your network.  
Click to view additional details about the devices on the **Network Topology** screen.
- **Healthy Devices:** The number of devices with no critical events or warnings.  
Click to view additional details about the devices on the **Network Topology** screen.
- **Critical Devices:** The number of devices with critical events.  
Click to view additional details about the devices on the **Network Topology** screen.
- **Warning Devices:** The number of devices with warnings.  
Click to view additional details about the devices on the **Network Topology** screen.

You can perform the following actions on this widget:

- To view a visualization of the devices in your network topology, click **View Network Topology**. For more information, see **Topology Management**.
- To refresh the widget data, click the **Refresh** (↻) button following the **Last Update** timestamp.



## Device Availability

The **Device Availability** widget displays the availability of each device in your network topology. MXview calculates device availability by using the following formula:

$$\text{Availability} = (\text{Uptime} / (\text{Uptime} + \text{Downtime})) \times 100$$

To refresh the widget data, click the **Refresh** (↻) button following the **Last Update** timestamp.

Device Availability Last Update: 2018/11/28 19:03:53 ↻

<b>192.168.127.1--IKS-6726A</b> 192.168.127.1 Site THEO-LAI01	<b>100.00%</b>
<b>192.168.127.2--IKS-6728A-8POE</b> 192.168.127.2 Site THEO-LAI01	<b>100.00%</b>
<b>192.168.127.3--EDS-G516E</b> 192.168.127.3 Site THEO-LAI01	<b>100.00%</b>
<b>192.168.127.4--EDS-G516E</b> 192.168.127.4 Site THEO-LAI01	<b>100.00%</b>



# Event Highlights: Cold/Warm Start Trap

The **Event Highlights: Cold/Warm Start Trap** widget displays the number of cold start traps and warm start traps issued by devices at a site, and the day on which the events occurred.

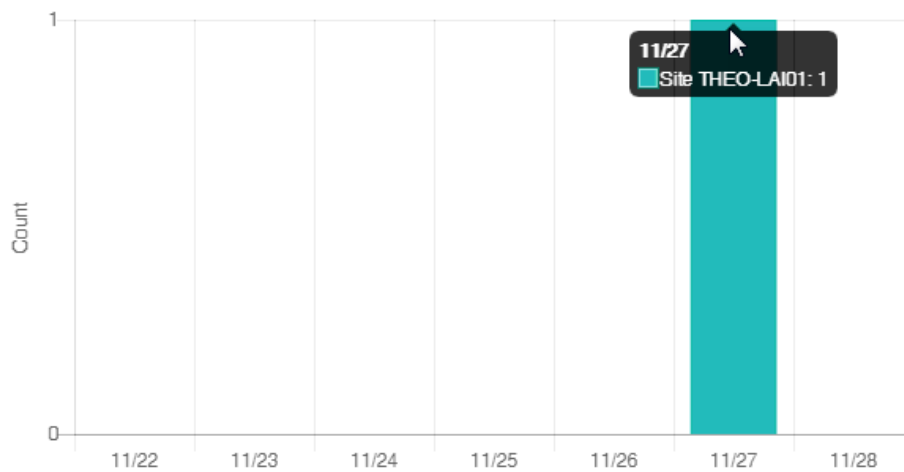
You can perform the following actions on this widget:

- To view the number of cold/warm start traps issued at a site on a specific date, hover over a bar in the widget chart.
- To view additional details about the event on the **All Event** screen, click a bar on the widget chart.
- To change the type of event that the widget displays information for, select a different event type from the drop-down list in the top left corner of the widget.
- To refresh the widget data, click the **Refresh** (🔄) button following the **Last Update** timestamp.

## Event Highlights

Last Update: 2018/11/28 19:17:53 🔄

Cold/Warm Start trap ▾



# Event Highlights: ICMP Unreachable

The **Event Highlights: ICMP Unreachable** widget displays the number times an ICMP-enabled device on your network was unreachable, and the day on which the events occurred.

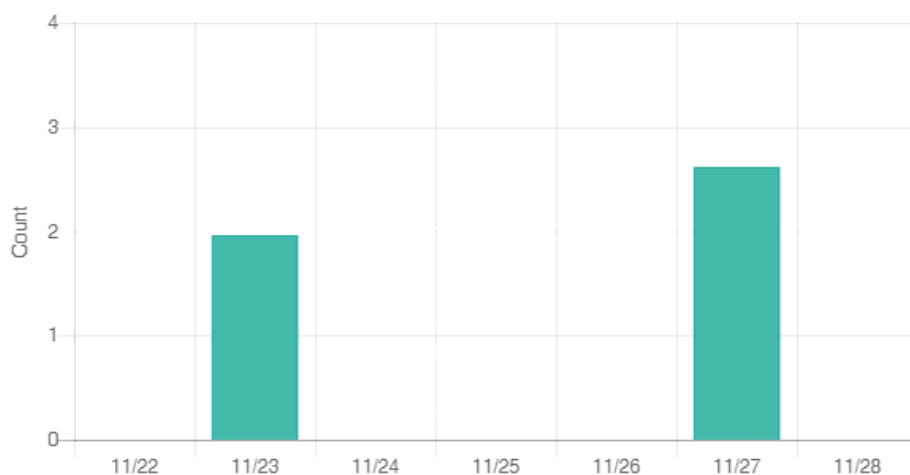
You can perform the following actions on this widget:

- To view the number of "ICMP unreachable" events issued at a site on a specific date, hover over a bar in the widget chart.
- To view additional details about the event on the **All Event** screen, click a bar on the widget chart.
- To change the type of event that the widget displays information for, select a different event type from the drop-down list in the top left corner of the widget.
- To refresh the widget data, click the **Refresh** (🔄) button following the **Last Update** timestamp.

## Event Highlights

Last Update: 2018/11/28 19:31:37 

ICMP unreachable 

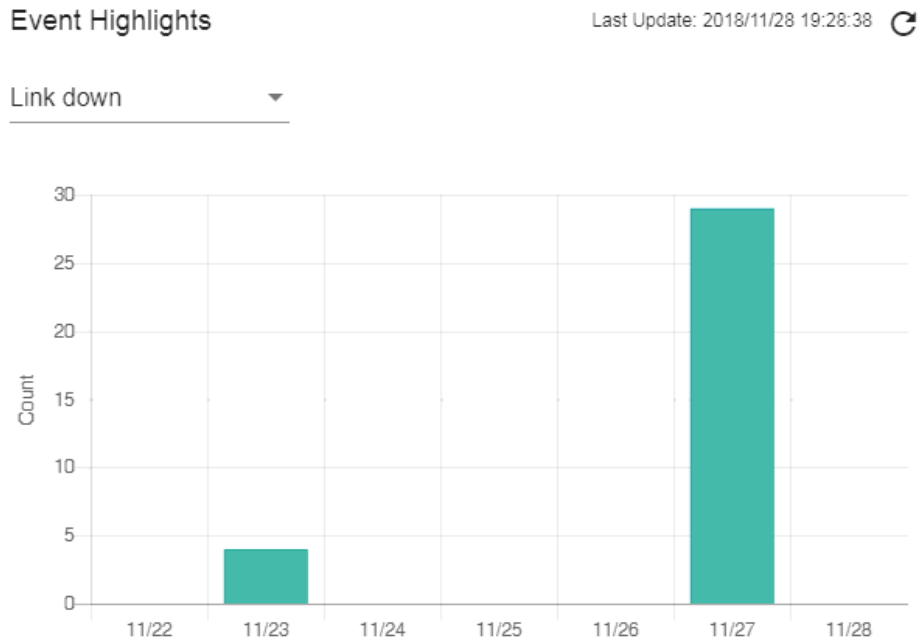


# Event Highlights: Link Down

The **Event Highlights: Link Down** widget displays the number of times a port link was down on a device on a specific date.

You can perform the following actions on this widget:

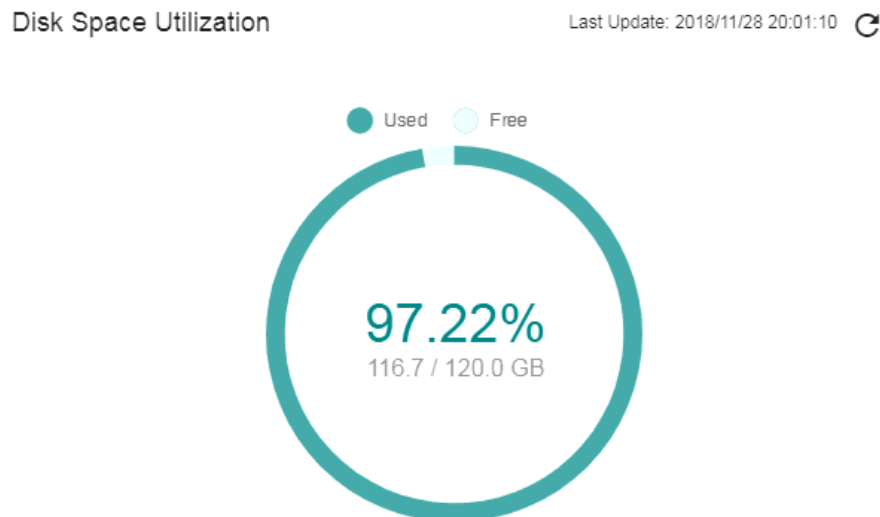
- To view the number of “link down” events issued at a site on a specific date, hover over a bar in the widget chart.
- To view additional details about the event on the **All Event** screen, click a bar on the widget chart.
- To change the type of event that the widget displays information for, select a different event type from the drop-down list in the top left corner of the widget.
- To refresh the widget data, click the **Refresh** (🔄) button following the **Last Update** timestamp.



# Disk Space Utilization

The **Disk Space Utilization** widget displays information about how much storage capacity is still available on the MXview server computer.

To refresh the widget data, click the **Refresh** (🔄) button following the Last Update timestamp.



# 6. Device Discovery and Polling

## Device Discovery Overview




MXview uses SNMP and ICMP to discover devices within the scan ranges. When a Moxa device has been located, MXview will generate an actual image of the device, demonstrated below, to indicate the device's location on the network.



MXview will also list detailed properties and configuration parameters, including the following:

- MAC Address
- Model Name
- IP Address
- Netmask
- Gateway
- Trap Server Address
- Auto IP Configuration
- Type of Redundancy Protocol
- Role in Redundancy Protocol
- Status and Properties of the Port
- Power Status
- Status and Version of the SNMP Protocol

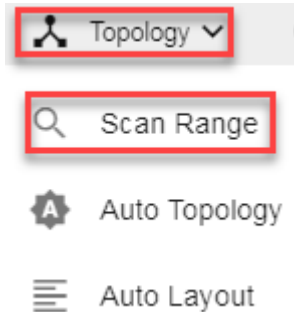
MXview will display one of the following graphics to indicate devices:

Device	Image
Moxa devices with SNMP enabled.	
Non-Moxa devices with SNMP enabled.	
Non-Moxa devices with ICMP enabled.	

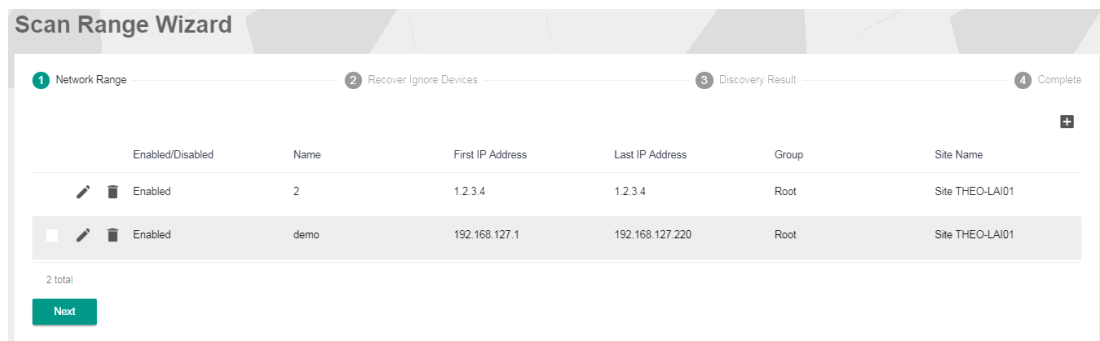
# Configuring IP Address Scan Ranges

MXview allows you to scan multiple ranges of IP addresses within your network. Each network range is defined by a starting IP address and an ending IP address. Use the **Scan Range Wizard** to configure network scan ranges.

1. Access the **Scan Range Wizard** screen by the following method:
  - a. Navigate to **Menu** (☰) > **Network** > **Scan Range**.
  - b. Navigate to **Menu** (☰) > **Network** > **Topology**, and then navigate to **Topology** > **Scan Range** from the Topology Map toolbar menu.



The **Scan Range Wizard** screen will appear.



2. To add a new scan range:
  - a. Click the **Add** (+) button in the top right corner. The **Add Scan Range** screen will appear.

**Add Scan Range**

Enable Scan Range: Enabled

Name: test

First IP Address: 192.168.127.1 | CIDR Prefix: /24 (255.255.255.0)

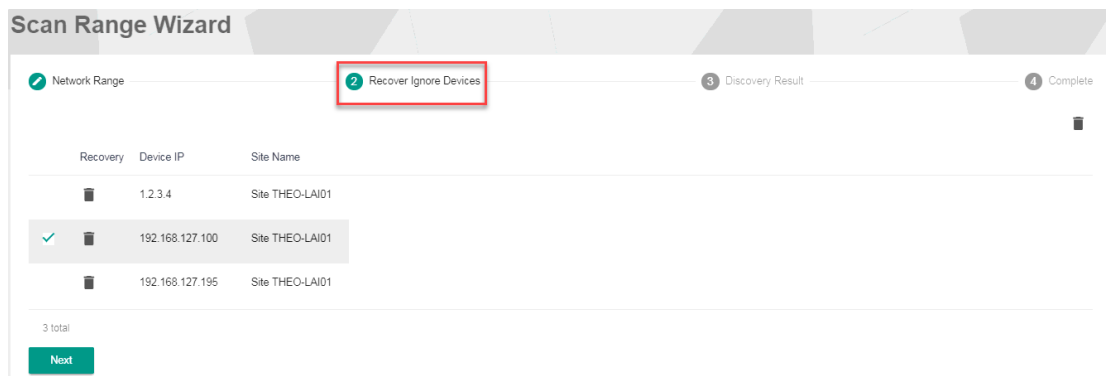
Last IP Address: 192.168.127.254 | CIDR Address Range: 192.168.127.1 - 192.168.127.254

Group: Root

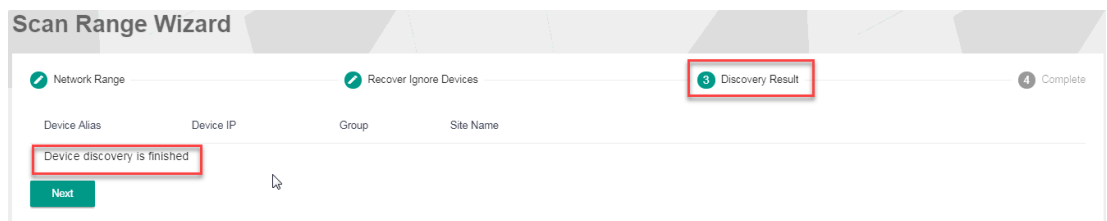
Buttons: Cancel, Add

- b. Select the scan range status:
  - Enabled**
  - Disabled**
- c. Provide a **Name** for the scan range.

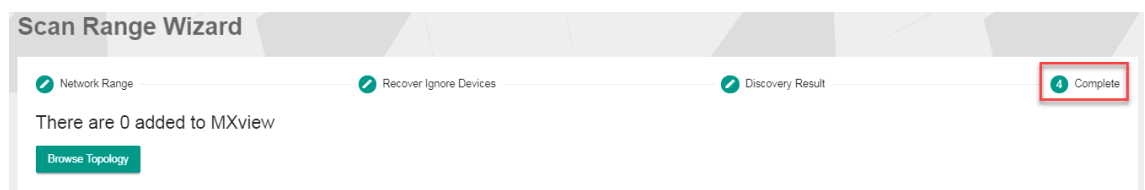
- d. Provide the starting IP address for the scan range.
  - e. Provide the ending IP address for the scan range.
  - f. Select the **CIDR Prefix** (if any).
  - g. Assign the scan range to a **Group**.
  - h. Click **Apply**.  
The new scan range appears in the Network Range table.
3. To edit a scan range:
    - a. Select the check box next to the scan range in the **Network Range** table.
    - b. Click the **Edit** (✎) icon.  
The **Add Scan Range** screen appears.
    - c. Modify the scan range settings.
    - d. Click **Apply**.  
The **Scan Range Wizard** screen displays the **Network Range** table with the updated scan range information.
  4. Recover previously deleted devices and discover new devices in the scan range:
    - a. Click **Next**.  
The **Scan Range Wizard** screen displays the **Recover Ignore Devices** tab.



- b. Select the device(s) you want to recover.
- c. Click **Next**.  
The **Scan Range Wizard** screen displays the **Discovery Result** tab.
- d. Wait for device discovery to finish.  
The **Discovery Result** tab displays newly discovered devices (if any) from the scan range.



5. To complete scan range configuration, click **Next**.  
The **Scan Range Wizard** screen displays the **Complete** tab and the number of devices added to MXview.



6. To view the updated topology, click **Browse Topology**.  
The **Network Topology** screen will appear and display the updated Topology Map.

# Configuring Background Discovery

Background Discovery automatically scans configured IP address scan ranges every 30 minutes to detect if any new devices have been added.



## NOTE

Background Discovery requires configuring IP address scan ranges. For more information, see **Configuring IP Address Scan Ranges**.

1. Navigate to **Menu** (☰) > **Preferences**.  
The **Preferences** screen will appear.
2. In the **Advanced** section, expand **System Configuration**.  
The **System Configuration** settings will appear.

The screenshot shows the 'Advanced' settings page. Under the 'System Configuration' section, there are two settings: 'Background Discovery' which is currently set to 'Disabled' (indicated by a dropdown arrow), and 'Threshold of Disk Space (MB)' which is set to '0'. Below the second setting, a note states 'Alarm is disabled if set to 0'. A green 'Save' button is located at the bottom right of the settings area.

3. To enable Background Discovery:
  - a. Select **Enabled** from the **Background Discovery** drop-down list.
  - b. Click **Save**.  
MXview scans the configured IP address scan ranges every 30 minutes for new devices.
4. To disable Background Discovery:
  - a. Select **Disabled** from the Background Discovery drop-down list.
  - b. Click **Save**.  
MXview stops scanning the configured IP address scan ranges every 30 minutes for new devices.

# Configuring Device Polling Settings

Devices in the assigned scan range can be discovered via SNMP and ICMP protocols. (The default polling interval of ICMP is 10 seconds, while SNMP is 60 seconds. Users can go to the preferences page to change the polling intervals.) After a device is discovered, MXview will use SNMP and ICMP to poll the device periodically. To configure this function properly, you will need to know the following information:

- The IP addresses of the devices on the network.
- The Read community name assigned to the devices on the network.



## NOTE

MXview **Dashboard** widgets also use the device polling settings. For more information about the MXview **Dashboard** widgets, see Chapter 5: **Dashboard Overview**.

1. Navigate to **Menu** (☰) > **Preferences**.  
The **Preferences** screen appears.
2. In the **Advanced** section, expand **Device**.  
The **Device** settings appear.

The screenshot shows the 'Advanced' settings page for Device polling. It features a 'System Configuration' dropdown menu and a 'Device' section with the following fields:

Field	Value	Unit
ICMP polling interval	10	Sec
Consecutive failure to trigger ICMP unreachable event	1	times
SNMP polling interval	60	Sec
Consecutive failure to trigger SNMP unreachable event	1	times
Username	admin	
Password	••••	
Timeframe for availability calculation	24	hr

A green 'Save' button is located at the bottom right of the form.

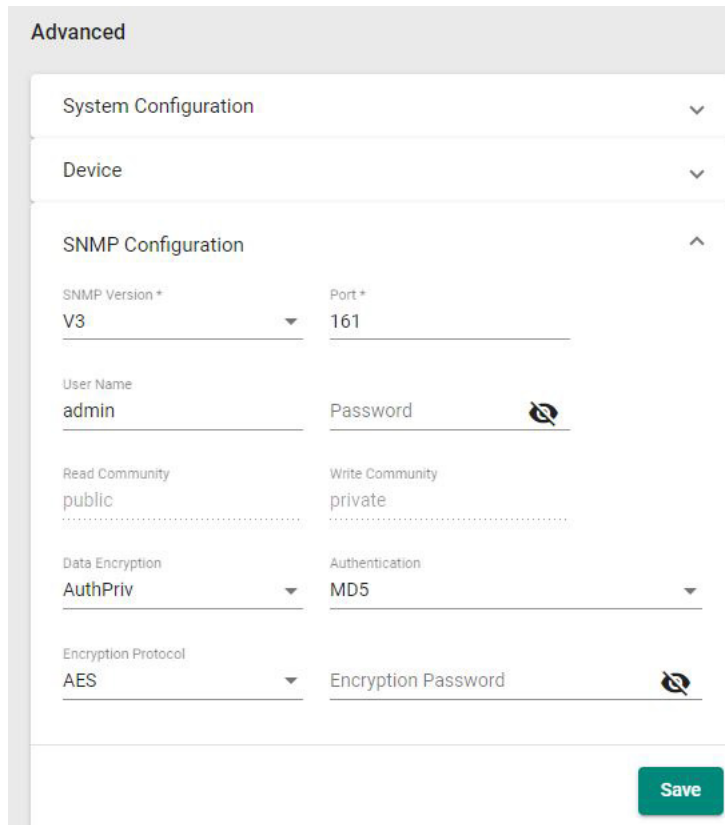
3. Configure the following ICMP polling settings:
  - **ICMP polling interval:** Specify the time in seconds between polls
  - **Consecutive failure to trigger ICMP unreachable event:** Specify the number of failed attempts before triggering the event
4. Configure the following SNMP polling settings:
  - **SNMP polling interval:** Specify the time in seconds between polls
  - **Consecutive failure to trigger SNMP unreachable event:** Specify the number of failed attempts before triggering the event
5. Configure the device web console login credentials:
  - **Username:** The login username for the device web console
  - **Password:** The login password for the device web console
6. Configure the timeframe (in hours) for calculating device availability.
7. Click **Save**.  
MXview will update the device polling settings.



# Changing Default SNMP Configurations

The default SNMP read community string that is used to discover devices is public. Use the Preferences screen to change the default read community string or modify other default SNMP configurations.

1. Navigate to **Menu** (☰) > **Preferences**.  
The **Preferences** screen will appear.
2. In the **Advanced** section, expand **SNMP Configuration**.  
The **SNMP Configuration** settings will appear.



The screenshot shows the 'Advanced' section of the MXview interface. Under the 'SNMP Configuration' heading, the following settings are visible:

- SNMP Version:** V3
- Port:** 161
- User Name:** admin
- Password:** (masked with a password icon)
- Read Community:** public
- Write Community:** private
- Data Encryption:** AuthPriv
- Authentication:** MD5
- Encryption Protocol:** AES
- Encryption Password:** (masked with a password icon)

A green 'Save' button is located at the bottom right of the configuration area.

3. Configure the following:
  - a. **SNMP Version:** Select the SNMP protocol version
  - b. **User Name:** Specify the SNMP server username
  - c. **Password:** Specify the SNMP server password
  - d. **Read Community:** Specify the new community string
  - e. **Write Community:** Specify the new community string
  - f. **Data Encryption:** Select the data encryption method (NoAuth, AuthNoPriv, AuthPriv)
  - g. **Authentication:** Select the authentication method (MD5, SHA)
  - h. **Encryption Key:** Specify the encryption key
  - i. **Encryption Protocol:** Select the encryption protocol (DES, AES)
  - j. **SNMP Port:** Specify the SNMP port
4. Click **Save**.  
MXview updates the modified settings.

# 7. Topology Management

MXview allows you to view a graphical representation of your network topology, add/delete devices and links to the Topology Map, organize the topology structure, and export the Topology Map as a PNG image. You can also scan specific IP address ranges to discover devices on your network.

## Network Topology Overview

The Network Topology screen allows you to view the Topology Map, which is a graphical representation of the devices in your network, and perform most actions in MXview. For example, you can use the Network Topology screen to do the following:

- Display a graphical representation of a real network.
- Show connecting relationships between devices.
- Indicate the status of devices and links.

The screenshot displays the MXview interface for network topology management. At the top, there is a navigation bar with the MXview logo and user information (Hi, admin). Below this, a breadcrumb trail shows 'ALL > Site tanistseng-PC > Root >'. A toolbar contains options for 'Topology', 'Group', 'Edit', and 'Visualization'. A search icon is visible on the left. The main area features a network diagram with several nodes (routers and switches) and their interconnections. IP addresses are labeled on the nodes, such as 192.168.127.2, 192.168.127.9, 192.168.127.19, 192.168.127.107, 192.168.127.104, and 192.168.127.100. Below the diagram is a table with columns for Site Name, ID, Source, Source IP, Device Alias, Description, and Time Issued. The table contains two entries, with the second one highlighted in red.

Site Name	ID	Source	Source IP	Device Alias	Description	Time Issued
Site tanistseng-PC	17573	MXview	127.0.0.1		User login: admin	2019-12-11 09:28:49
Site tanistseng-PC	17572	MXview	192.168.127.39	192.168.127.39-1EX402-VDSL2	Device ICMP unreachable	2019-12-11 09:28:38

# Viewing Topology Map

Use the Network Topology screen to view the Topology Map and export a PNG image of the Topology Map.

1. Navigate to **Menu** (☰) > **Network** > **Topology**.

The **Network Topology** screen will appear and displays the Topology Map by default.

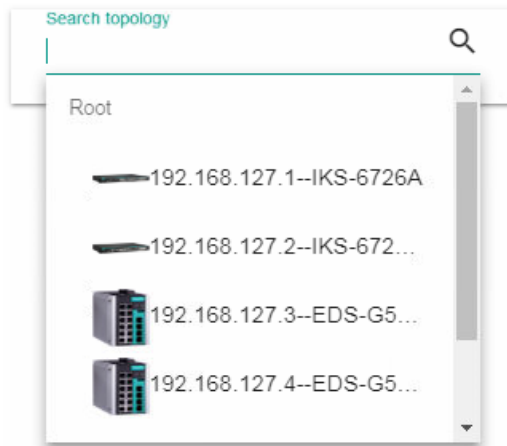
2. If **List view** is selected, click the **Topology view** (🖼️) icon in the top right corner.

The Network Topology screen will display a graphical representation of the devices and links on your network.

3. To search the Topology Map for a specific device:

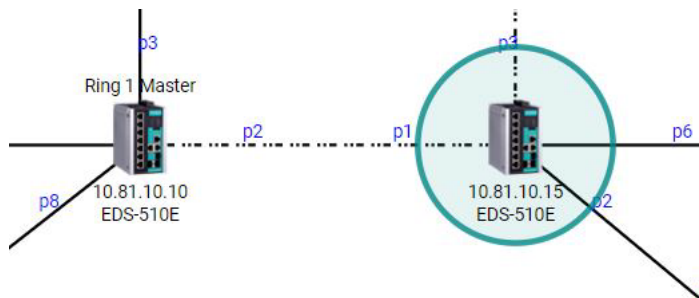
- a. Click the magnifying glass (🔍) icon in the top left corner.

The topology search box appears with a drop-down directory tree of the Topology Map structure.



- b. Locate the device in the drop-down directory tree or type a string in the search box.

4. To view the details of a specific device, select the device in the Topology Map.



The **Device Properties** pane appears to the right of the Topology Map.

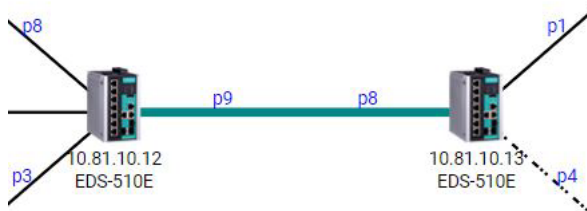
The screenshot shows a panel with two tabs: "Device Properties" (selected) and "Current Status". Under "Device Properties", there is a sub-section titled "Basic Device Properties" containing the following information:

Alias	EDS-510E
Model Name	EDS-510E
MAC Address	00:90:E8:86:2F:16
Availability	100.00%
System Description	EDS-510E-3GTXSFP
System Object ID	.1.3.6.1.4.1.8691.7.84

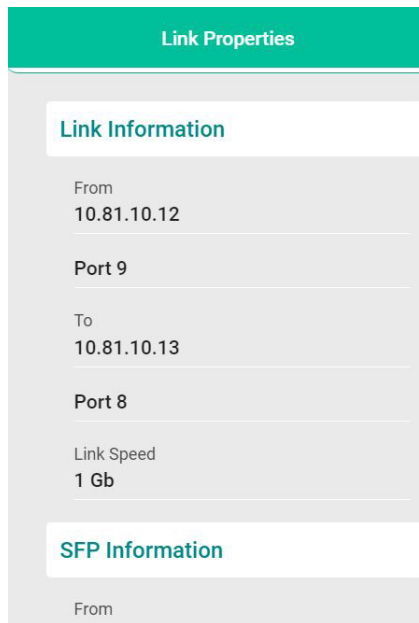
5. To view events associated with the device, click the **Current Status**. The **Current Status** pane displays events associated with the device.

The screenshot shows the same panel as above, but the "Current Status" tab is selected. The content area below the tabs displays the text "No events".

6. To view details about a link between devices, select a link in your Topology Map.



The **Link Properties** pane appears to the right of the Topology Map.



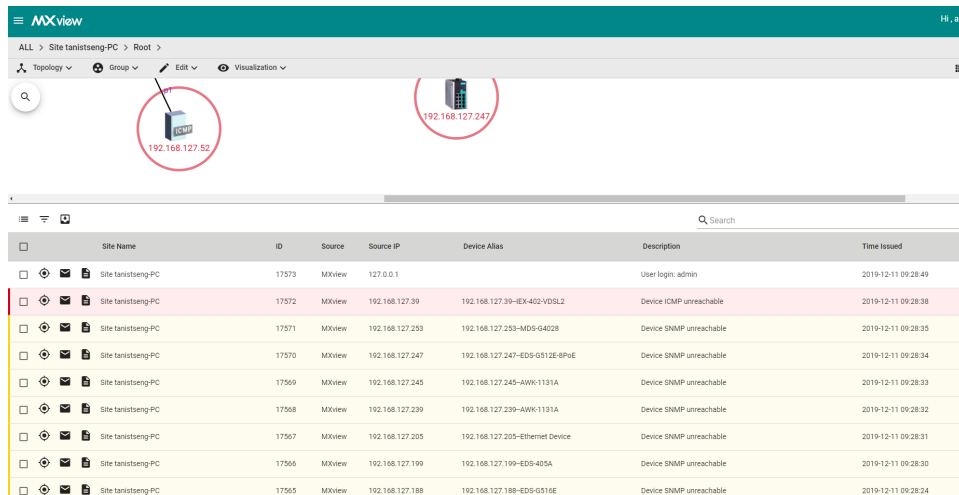
## Viewing Recent Events

Use the **Network Topology** screen to view recent events from devices in your topology. You can filter the events in the list or export the data as a CSV file.

For more information on viewing all events, see Chapter 10: **Event Monitoring**.

1. Navigate to **Menu** (☰) > **Network > Topology**.

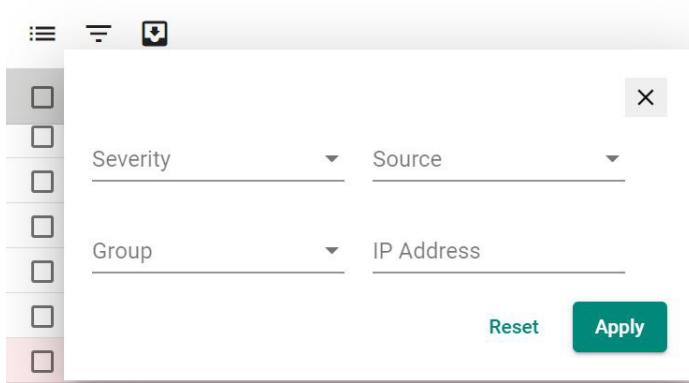
The **Network Topology** screen will appear and displays the **Recent Events** panel on the bottom.



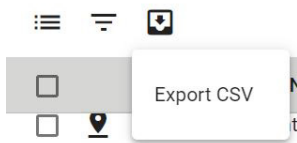
2. To filter the information in the table, type a full or partial string that matches the value in any of the table columns.

MXview filters the table to only display events with values that fully or partially match the specified string.

3. To filter the information in the table by specific criteria:
  - a. Click the **Filter** (☰) icon below the **Recent Events** tab.  
The criteria selection screen appears.



- b. Specify any of the following criteria:
    - Severity:** Select the event severity level
    - Source:** Select the source that detected the event (MXview, Trap, or Security Sensing)
    - Group:** Select the device group
    - IP Address:** Select the device IP address
  - c. Click **Apply**.  
MXview filters the table to only display events that match the specified criteria.
4. To filter the information in the table by event acknowledgement (Ack) status:
  - a. Click the envelope (✉) icon below the **Recent Events** tab.
  - b. Select the event acknowledgement status from the list that appears.  
MXview filters the table to only display events that match the selected acknowledgement status.
5. To sort the data in the table by a specific column, click the column heading.  
MXview sorts the table by the column.
6. To export data displayed in the **Recent Events** tab:
  - a. Click the **Export** (📄) icon.



- b. Select **Export CSV**.
  - c. Specify the location to save the exported file.
  - d. Click **Save**.  
MXview exports the displayed event data as a CSV file.

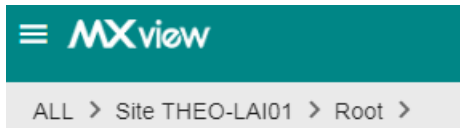
# Organizing the Topology Structure

The Topology Map can be organized into a multi-layer tree structure of up to 5 layers. Organizing the topology structure into groups helps manage a large number of nodes on the computer screen. For example, users can move nodes of the same subnet or location into the same group. Root, which is the only group at the first layer, exists by default and cannot be deleted. Groups created by users are in the layer under Root. Devices can be moved between groups.

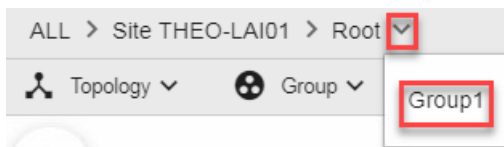
1. Navigate to **Menu** (☰) > **Network** > **Topology**.

The **Network Topology** screen appears and displays the Topology Map by default.

- MXview represents the Topology Map structure by a path at the top of the **Network Topology** screen:



- If the Topology Map contains groups under the Root layer, you can click the right arrow (>) and select the group:

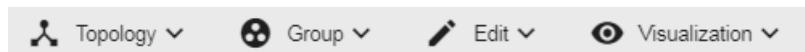


- You can also click the following icon used to indicate user-defined groups within the Topology Map:



2. If **List view** is selected, click the **Topology view** (🌐) icon in the top right corner.

The **Network Topology** screen displays the following toolbar above the Topology Map:



3. To create a group:

- a. Navigate to **Group** > **Create Group**.

The **Create Group** screen appears.

## Create Group

Parent Group \*  
Root

Group Name \*  
Test

Group Description 4 / 64  
Test

4 / 128

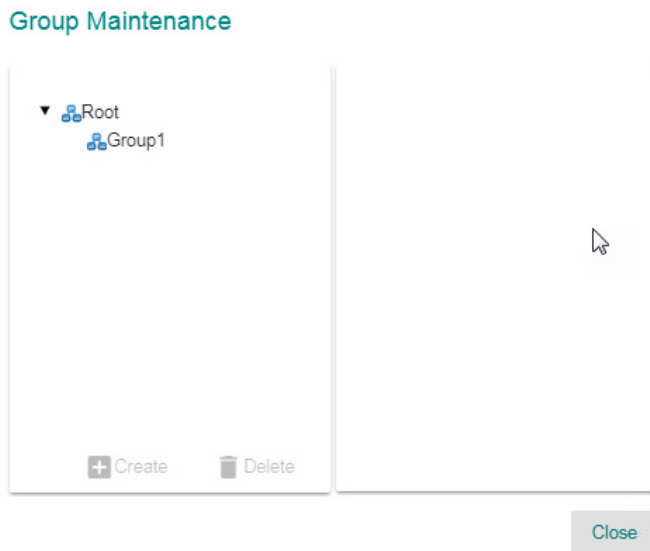
Image 📎 🗑️



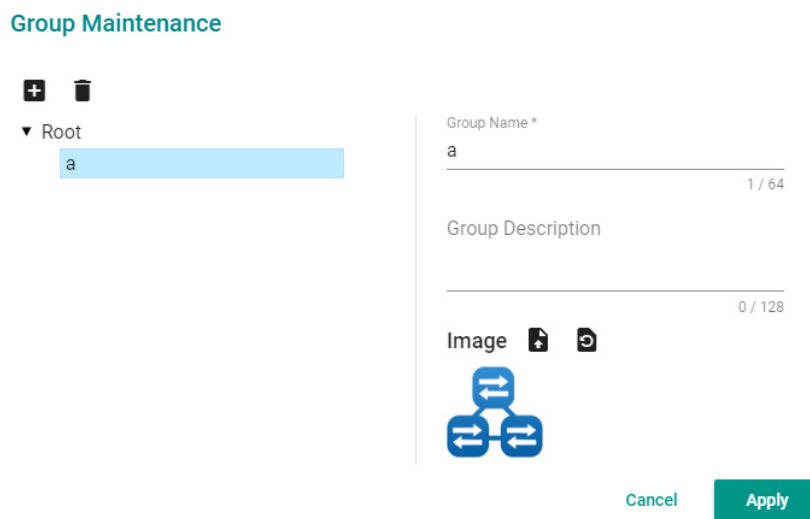
Cancel

Create

- b. Configure the following:
  - Parent Group**
  - Group Name**
  - Group Description**
  - Group Icon**
- c. Click **OK**.  
MXview will add the group below to the specified parent group.
4. To reorganize the groups within the Topology Map structure:
  - a. Navigate to **Group > Group Maintenance**.  
The **Group Maintenance** screen appears.



- b. Select a layer to modify.  
The group details appear to the right of the topology directory tree.



- c. Edit the group details or perform one of the following points:
- d. (Optional) Click **Create** to add a new group below the selected layer.
- e. (Optional) Click **Delete** to remove a group from the topology structure.
- f. Click **Apply**.



5. To reassign the device(s) in a group:
  - a. Navigate to **Group > Change Group**.  
The **Change Group** screen appears.

**Change Group**

Current Group  
Root

IP Address

192.168.127.1

192.168.127.2

192.168.127.3

192.168.127.4

0 Selected / 4 total

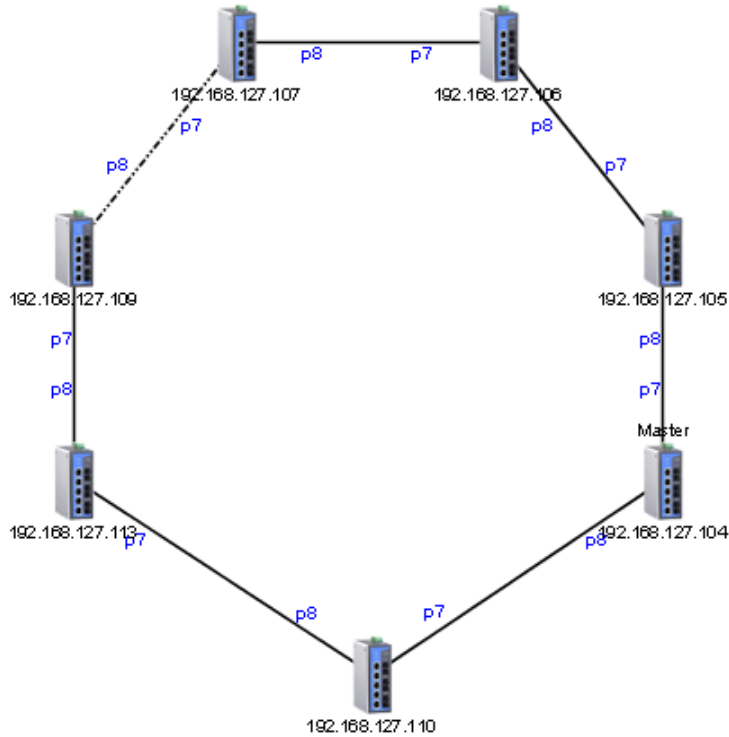
Assign to Group \*  
Group1

Cancel Apply

- b. If the **IP Address** list does not display the IP address(es) of the device(s) you want to reassign, select the source group from the **Current Group** drop-down list.
    - c. Select the IP address(es) of the device(s) that you want to reassign to a different group.
    - d. From the **Assign to Group** drop-down list, select the new group for the selected device(s).
    - e. Click **Apply**.

# Redundant Topologies

Redundant topologies have at least one backup link, which will be indicated with a dashed line:



For devices that play a particular role in the topology, MXview will label the devices by displaying the roles above the images of the devices. Backup links will be indicated with dashed lines.

- RSTP has a **Root**
- Turbo Ring has a **Master**
- Turbo Chain has a **Head** and a **Tail**

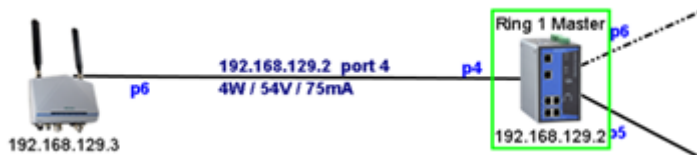


## NOTE

Only auto topology can draw dashed lines for redundancy links. Manually drawn redundant links will appear as solid lines.

# PoE Power Consumption Visualization

By periodic polling, a PoE link will display the port number, power (watts), voltage (V), and current (mA) directly on the topology map.



# VPN Tunnel Visualization

The VPN tunnel link will be indicated using different colored lines, as shown below. An icon in one of three different colors indicates VPN statuses:

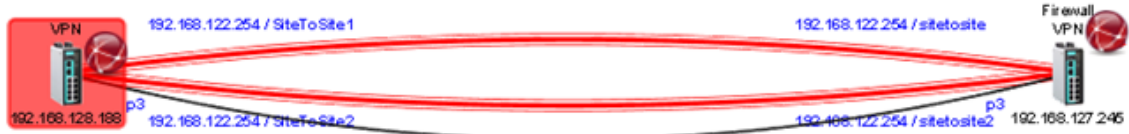
- **Blue:** All VPN tunnels are connected



- **Yellow:** At least one VPN tunnel is disconnected



- **Red:** All VPN tunnels are disconnected

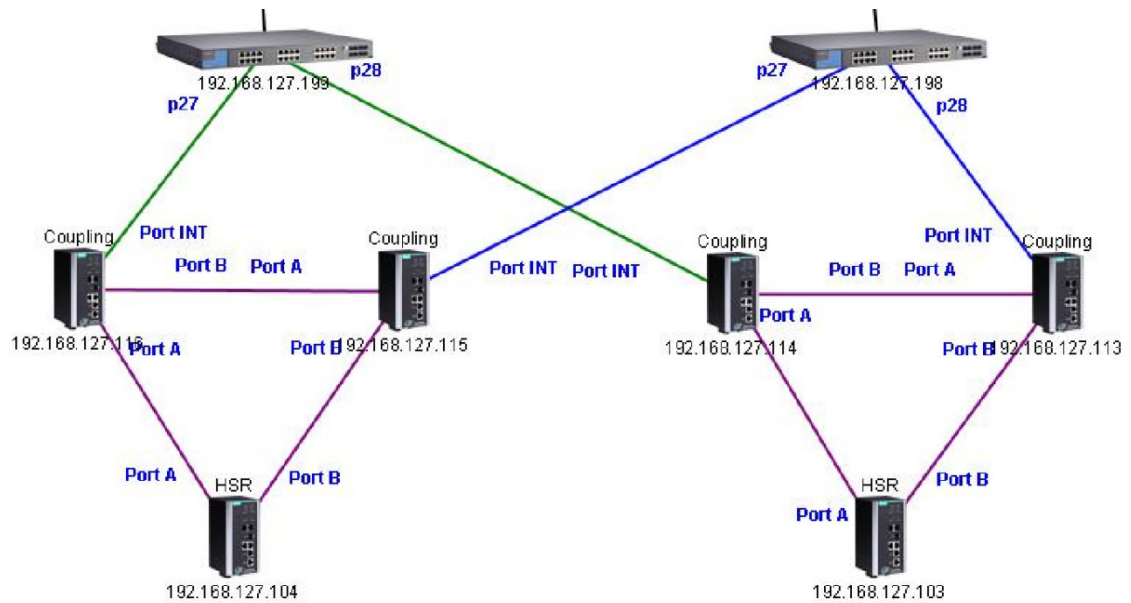


## NOTE

VPN Tunnel Visualization is only available on Moxa's EDR-810 series of secure routers.

# PRP/HSR Visualization

MXview is able to indicate different roles of PRP/HSR technology, including PRP, HSR, Coupling, and Quadbox. The links of PRP/Coupling LAN A, LAN B, and HSR Ring are indicated with different colored lines.





## NOTE

PRP/HSR Visualization is only available with Moxa's PT-G503 Series, PT-7728-PTP Series, and PT-G7728 Series with the LM-7000H-2GPBR module.

## Third-party Icons

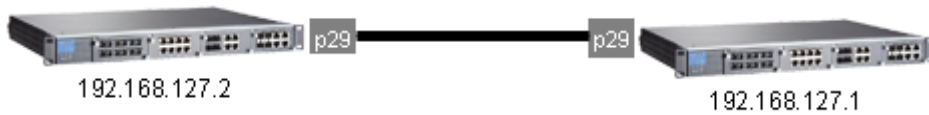
MXview is able to support most network devices, even those made by many different vendors. Below is an example of a network which includes Moxa devices and a Cisco device. MXview will change the device icon to indicate that the device is a Cisco device.

Vendors with MXview support includes: ABB, CISCO, Emerson, Hirschmann, Rockwell, Schneider, and Siemens.



## Port Trunking

Port trunking, also called link aggregation, involves grouping links into a link aggregation group. Trunking links will be indicated with thick, solid lines.




## NOTE

Only auto topology can draw thick lines for trunking links. Manually drawn trunking links will appear as solid lines.



## NOTE

For trunked link, check "Device Properties" to get the port number corresponding to the trunking group.

 Port 29    Trunk Group 1 : Port 25 (Link up) / Port 26 (Link up)

# Adding Devices and Links

MXview allows you to manually add devices and links to an automatically generated Topology Map. The **Network Topology** screen allows you to add devices from Topology View or List View.

For information about List View, see Chapter 10: **Device Management** > **Viewing the Device List**.

1. Navigate to **Menu** (☰) > **Network** > **Topology**.

The **Network Topology** screen appears and displays the Topology Map by default.

2. To add a device to the Topology Map:

- a. Click **Edit** > **Add Device**.

The **Add Device** screen will appear.

**Add Device**

IP Address \*

Assign Model \*      Assign To Group \*

SNMP Version \*      Port \*

V1      161

User Name      Password

Read Community      Write Community

public      private

Data Encryption      Authentication

Encryption Protocol      Encryption Password

Cancel      Add

- b. Configure the following:

- IP Address:** Specify the IP address of the device
- Assign Model:** Select the model of the device
- Assign To Group:** Select the group to assign the device to
- SNMP Version:** Select the SNMP version
- User Name:** Specify the device login user name
- Password:** Specify the password
- Read Community:** Specify the SNMP read community string
- Write Community:** Specify the SNMP write community string
- Data Encryption:** Select the data encryption method
- Authentication:** Select the authentication method
- Encryption Key:** Specify the encryption key

- c. Click **Add**.

MXview adds the device to the topology.

3. To add a link to the Topology Map:
  - a. Navigate to **Edit > Add Link**.  
The **Add Link** screen will appear.
  - b. Configure the following information for the two devices joined by the link:
    - Device:** Specify the IP address of the device
    - Port:** Specify the device port number
  - c. Click **Add**.  
MXview adds the link between the specified devices.



## NOTE

Links drawn between two devices in the Topology Map are bidirectional. You may specify either device as the **From** device or the **To** device.



## NOTE

Trunking and redundancy links added manually will appear as solid lines.



## NOTE

Port numbers must be numeric and entered correctly to obtain the correct traffic information.



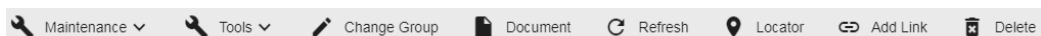
## NOTE

For modular switches, a port number depends on the chassis to which the port belongs, but not on how many modules are inserted. For switches such as the PT-7828, the first module's port numbers are from 1 to 8, the second module's port numbers are from 9 to 16, and so on. The port number depends only on which slot the module is in; in other words, the port number is the same regardless of whether other slots are empty or occupied.

## Deleting Devices and Links

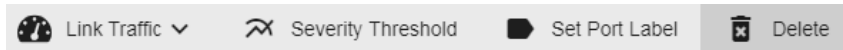
You can delete devices and links from the Topology Map. After a device is deleted, it will be removed from the topology map and scan range, and the device will not be polled or located when performing device discovery. Deleting a link will delete a link from the topology map, but it will not affect the actual network configuration.

1. Navigate to **Menu (☰) > Network > Topology**.  
The **Network Topology** screen will appear and display the Topology Map by default.
2. To delete a device from the Topology Map:
  - a. Select the device.  
The following toolbar menu will appear.



- b. Click **Delete**.  
A confirmation screen will appear.
    - c. Click **OK**.  
MXview deletes the device from the Topology Map.

3. To delete a link from the Topology Map:
  - a. Select the link.  
The following toolbar menu will appear.



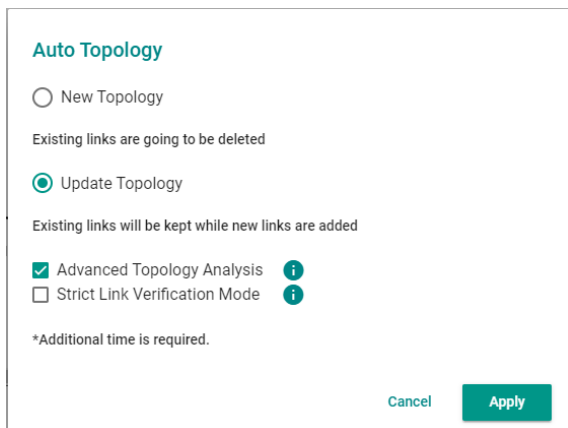
- b. Click **Delete**.  
A confirmation screen will appear.
  - c. Click **OK**.  
MXview deletes the link from the Topology Map.

## Updating the Topology Map

Updating the existing topology adds new links and updates existing links, but does not change the status of links that are indicated as having been disconnected or links that were drawn manually.

For devices with LLDP functionality, MXview can draw the physical topology map, down to the port level of the devices. For devices without an LLDP MIB, MXview is able to draw links by using ARP. To activate this function, select the **Advanced Topology Analysis** checkbox from the **Auto Topology** screen.

1. Navigate to **Menu** (☰) > **Network** > **Topology**.  
The **Network Topology** screen appears and displays the Topology Map by default.
2. If **List view** is selected, click the **Topology view** (🌐) icon in the top right corner.  
The **Network Topology** screen displays a graphical representation of the devices and links on your network.
3. Navigate to **Topology** > **Auto Topology**.  
The **Auto Topology** screen appears.



4. Select **Update Topology**.
  5. (Optional) Select **Advanced Topology Analysis** to draw links for devices without an LLDP MIB.
  6. Click **OK**.  
MXview will update the Topology Map.

# Refreshing the Topology Layout

After changes have been made, use the Auto Layout feature to refresh the layout of the Topology Map. Auto Layout does not update any devices or links. It only redraws the topology to better fit the screen.

1. Navigate to **Menu** (☰) > **Network** > **Topology**.

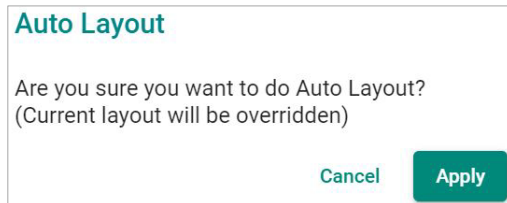
The **Network Topology** screen will appear and displays the Topology Map by default.

2. If **List view** is selected, click the **Topology view** (🔗) icon in the top right corner.

The **Network Topology** screen will display a graphical representation of the devices and links on your network.

3. Navigate to **Topology** > **Auto Layout**.

The **Auto Layout** screen appears.



4. Click **Apply**.

MXview refreshes the Topology Map layout.

# Creating a New Topology Map

Creating a new topology deletes all links, requests LLDP information from devices, and draws topology maps based on the gathered information.

For devices with LLDP functionality, MXview can draw the physical topology map, down to the port level of the devices. For devices without an LLDP MIB, MXview is able to draw links by using ARP. To activate this function, select the **Advanced Topology Analysis** checkbox from the **Auto Topology** screen.



## NOTE

Links drawn manually will also be deleted by this action.



## NOTE

Your devices must have firmware version 3.1 or higher to use **Advanced Topology Analysis**.



## NOTE

If the Auto Topology function does not create an accurate representation of the actual network, deselect the **Advanced Topology Analysis** check box and try again.

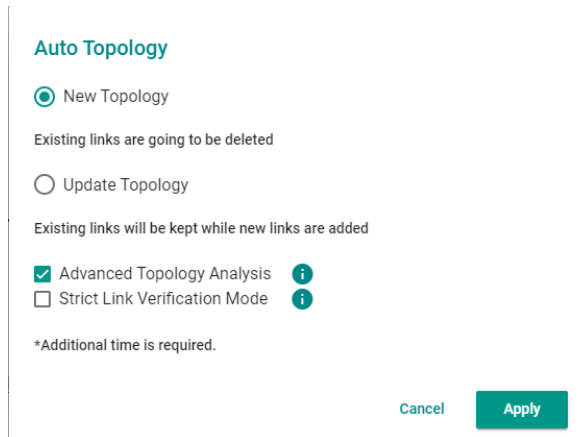


## NOTE

"Strict Link Verification Mode" checks the LLDP table of both ends of the devices and draws a link if and only if the link data is included in both devices.



1. Navigate to **Menu** (☰) > **Network** > **Topology**.  
The **Network Topology** screen appears and displays the Topology Map by default.
2. If **List view** is selected, click the **Topology view** (🔗) icon in the top right corner.  
The **Network Topology** screen displays a graphical representation of the devices and links on your network.
3. Navigate to **Topology** > **Auto Topology**.  
The **Auto Topology** screen appears.



4. Select **New Topology**.
5. (Optional) Select **Advanced Topology Analysis** to draw links for devices without an LLDP MIB.
6. Click **OK**.  
MXview will create a new Topology Map.

## Setting/Deleting the Background Image

MXview allows you to customize the Topology Map by uploading a background image in JPG, GIF, or PNG format.

1. Navigate to **Menu** (☰) > **Network** > **Topology**.  
The **Network Topology** screen appears and will display the Topology Map by default.
2. If **List view** is selected, click the **Topology view** (🔗) icon in the top right corner.  
The **Network Topology** screen will display a graphical representation of the devices and links on your network.
3. Navigate to **Edit** > **Background**.  
The **Background** screen appears.

## Background

Preview (Topology Size: 2265 x 2771)




4. Upload the background image by using one of the following methods:
  - The image size must be less than 20 MB.
  - Drag and drop an image file into designated area on the **Set Background** screen.
  - Click browse on the **Set Background** screen to locate the file on your local machine.MXview will set the uploaded image as the Topology Map background.
5. Use the sliders to modify the Alpha and Saturation value of a background image.
6. Modify the value of X and Y to move the origin of the image to a suitable location. Modify the 'Width' and 'Height' to change the size of the image.

## Background

Preview (Topology Size: 2265 x 2771)



7. To delete a background image, click  to remove the background image from the Topology Map.

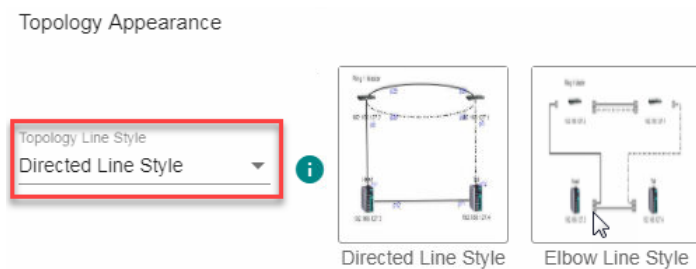
# Editing the Topology Appearance

Use the **Preferences** screen to modify how the Topology Map displays the topology line style, PoE status, background color, link status, and traffic load.

1. Navigate to **Menu** (☰) > **Preferences**.  
The **Preferences** screen appears.
2. In the **Display** section, expand **Topology Appearance**.  
The **Topology Appearance** settings appear.

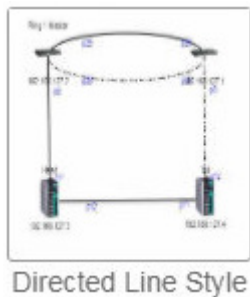


3. To modify the Topology Line Style, select one of the following from the drop-down list:



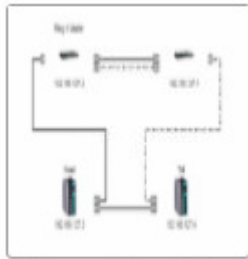
## ➤ **Directed Line Style**

MXview applies the following style to the lines indicating the links between devices in the Topology Map:



➤ **Elbow Line Style**

MXview applies the following style to the lines indicating the links between devices in the Topology Map:



Elbow Line Style

4. To modify how MXview displays Power-over-Ethernet (PoE) links:

- a. Select the **Show PoE Status on Topology** check box to indicate the PoE link status on the Topology Map.

PoE

Show PoE Status on Topology

PoE Link Color ■ #FF0000

- b. Click the **PoE Link Color** field and specify a new color.

PoE

Show PoE Status on Topology

PoE Link Color ■ #FF0000

Background

Background Color  #FFFFFF

Status Color

Link Up	Link Down
<span style="color: black;">■</span>	<span style="color: red;">■</span>
#000000	#FF0000
Turbo Ring V1	Turbo Ring V2
<span style="color: black;">■</span>	<span style="color: black;">■</span>

#FF0000

Hex

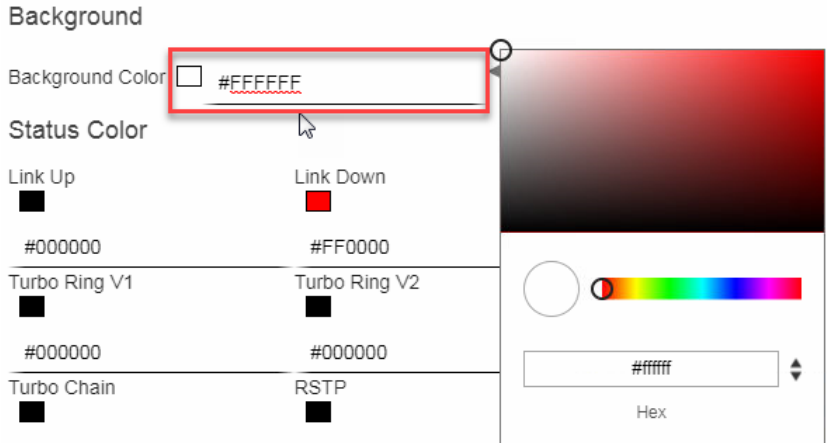
- c. (Optional) Clear the **Show PoE Status on Topology** check box to hide the PoE link status on the Topology Map.

PoE

Show PoE Status on Topology

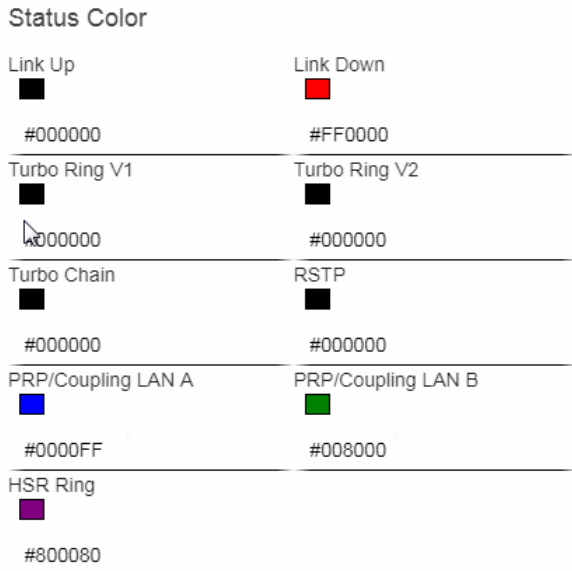
PoE Link Color ■ #FF0000

- To modify the Topology Map background, click the Background Color field and specify a new color.

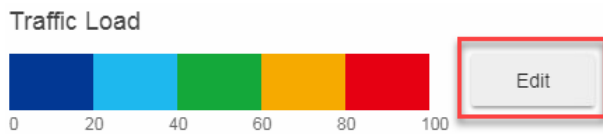


- To modify the color used to indicate the status of specific links in the Topology Map, click to modify the **Status Color** hex code for any of the following links:

- **Link Up**
- **Link Down**
- **Turbo Ring V1**
- **Turbo Ring V2**
- **Turbo Chain**
- **RSTP**
- **PRP/Coupling LAN A**
- **PRP/Coupling LAN B**
- **HSR Ring**

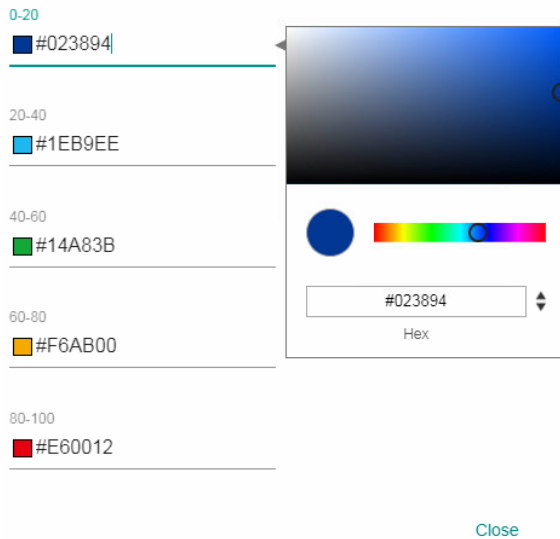


- To modify the colors used to indicate the traffic load levels:
  - Check the **Traffic Load** legend and click **Edit**.



The **Edit Traffic Load Color** screen will appear.

### Edit Traffic Load color

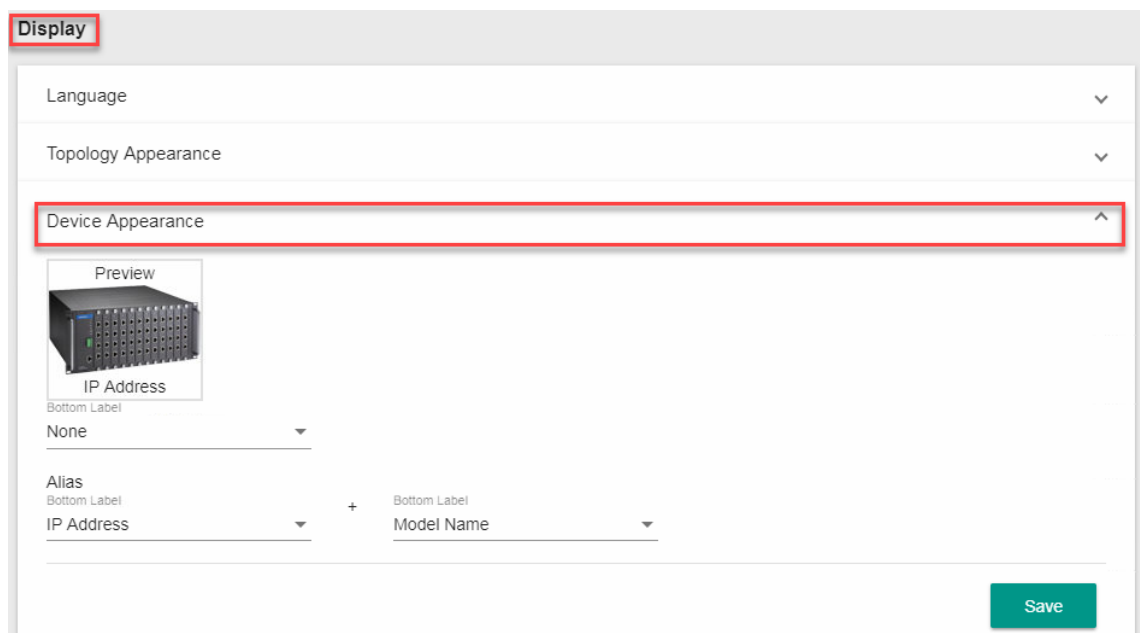


- b. Modify the color used to indicate a traffic load (%) range.
  - c. Click **Apply**.
8. Click **Save**.
- MXview will update the modified settings.

## Editing the Device Appearance

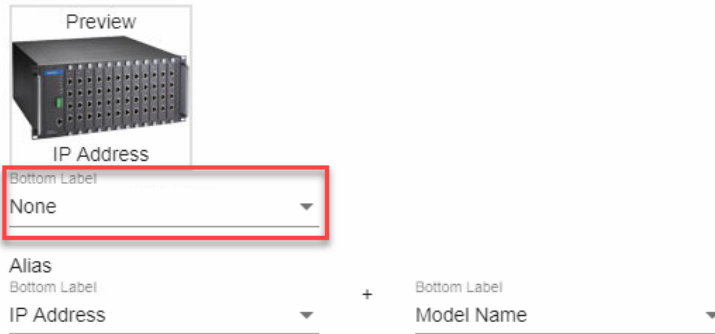
Use the **Preferences** screen to modify how devices appear in the Topology Map.

1. Navigate to **Menu** (☰) > **Preferences**.  
The **Preferences** screen will appear.
2. In the **Display** section, expand **Device Appearance**.  
The **Device Appearance** settings will appear.



3. To modify the label that indicates the device in the Topology Map:
  - a. Locate the **Bottom Label** drop-down list located below the Preview image:

Device Appearance

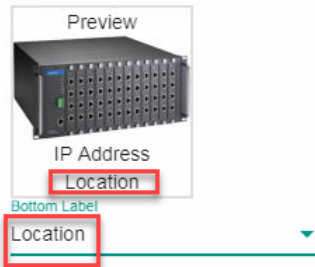


- b. Select one of the following properties from the **Bottom Label** drop-down:

- Location**
- Alias**
- Model Name**
- MAC**

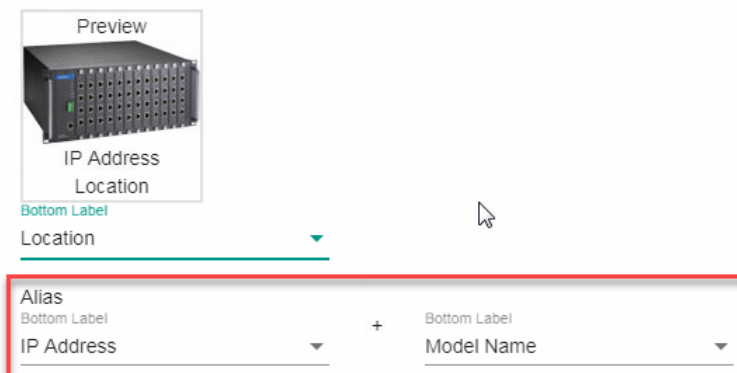
MXview displays the selected property below the IP address of the device.

Device Appearance



4. To modify the device alias:
  - a. Locate the **Alias** section.

Device Appearance



- b. From the first drop-down list in the Alias section, select one of the following:


- IP Address**
- MAC**
- Model Name**
- Location**
- SysName**


- c. From the second drop-down list in the Alias section, select one of the following:
  - IP Address**
  - MAC**
  - Model Name**
  - Location**
  - SysName**
5. Click **Save**.

MXview updates the modified settings.

## Exporting the Topology Map

MXview allows you to export the Topology Map as a PNG image.

1. Navigate to **Menu** () > **Network** > **Topology**.

The **Network Topology** screen appears and displays the Topology Map by default.
2. If **List view** is selected, click the **Topology view** () icon in the top right corner.

The **Network Topology** screen will display a graphical representation of the devices and links on your network.
3. Navigate to **Edit** > **Export Topology**.

MXview exports the PNG image of the Topology Map to the specified location.



# 8. Network and Traffic Monitoring

MXview allows you to monitor the traffic between devices on your network and trigger events for specific traffic conditions. You can apply topology views to monitor traffic load, network security, wireless access points and clients, and also visualize VLAN connections.

## Viewing Link Properties

Click a link on the Topology Map to view link properties and perform the following:

1. Navigate to **Menu** (☰) > **Network** > **Topology**.  
The **Network Topology** screen will appear and display the Topology Map by default.
2. Click on a link between devices in the Topology Map.  
The **Link Properties** pane appears to the right of the Topology Map.

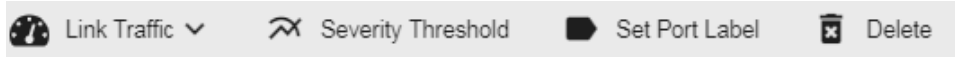
The screenshot displays the MXview interface. At the top, there is a navigation bar with the MXview logo and user information 'Hi, admin'. Below this is a breadcrumb trail: 'ALL > Site MXstudio-PC > Root'. A toolbar contains options for 'Link Traffic', 'Severity Threshold', 'Set Port Label', and 'Delete'. The main area shows a network topology map with several devices connected in a ring-like structure. A search icon is visible on the left. On the right, a 'Link Properties' pane is open, showing 'Link Information' with fields for 'From' (20.20.27.2), 'Port 6', 'To' (20.20.27.6), and 'Port 13'. Below the topology map is a table with a search filter 'Type to filter event' and columns for 'Ack', 'Site Name', 'ID', 'Source', 'Source IP', 'Device Alias', and 'Description'. The table contains three rows of data, with the second row highlighted in yellow.

	Ack	Site Name	ID	Source	Source IP	Device Alias	Description
<input type="checkbox"/>		Site MXstudio-PC	404	MXview	127.0.0.1		User log
<input type="checkbox"/>		Site MXstudio-PC	403	MXview	20.20.21.2	20.20.21.2-EDR-810	Secure r
<input type="checkbox"/>		Site MXstudio-PC	403	MXview	20.20.21.2	20.20.21.2-EDR-810	Secure r

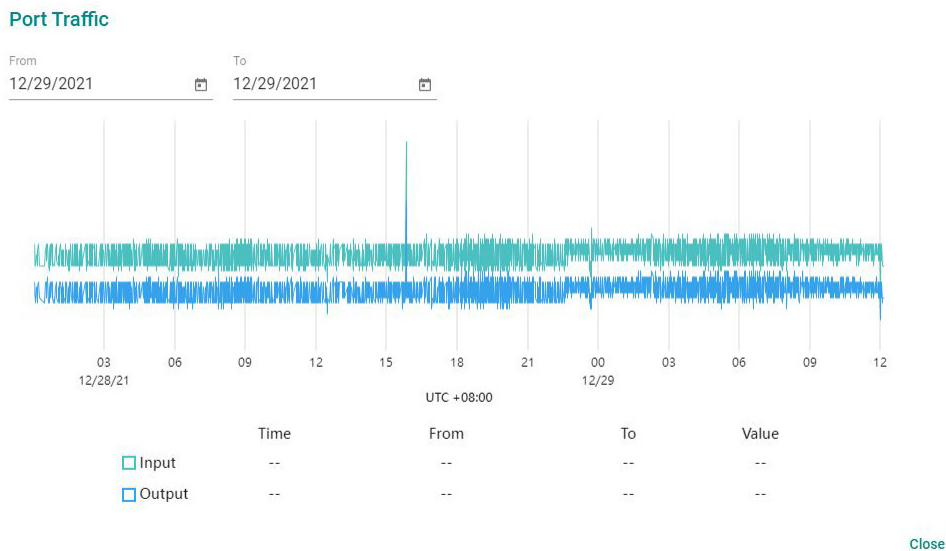
# Viewing Port Traffic

The **Port Traffic** screen displays a graph that shows the utilization percentage (Y-axis) over a specific time period (X-axis). You can also adjust the time period for the data that is displayed by changing the starting date and ending date. The minimum interval you can select is one day.

1. Navigate to **Menu** (☰) > **Network** > **Topology**.  
The **Network Topology** screen appears and displays the Topology Map by default.
2. Click on a link between devices in the Topology Map.  
The **Link Properties** pane and the following toolbar appear when a link is selected.

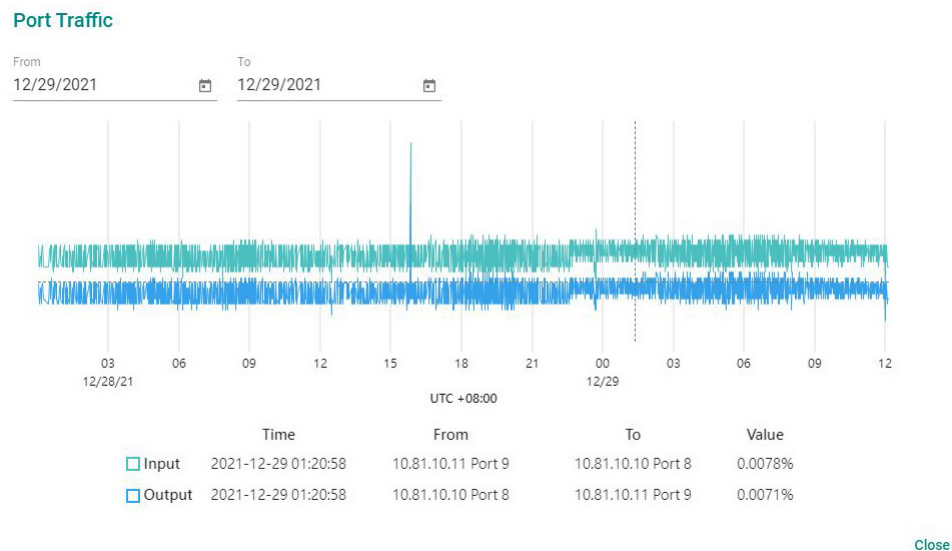


3. Navigate to **Link Traffic** > **Port Traffic**.  
The **Port Traffic** screen will appear.



4. To adjust the time period for the graph data:
  - a. Click the **From** date and select a new starting date.
  - b. Click the **To** date and select a new ending date.
5. Hover over a line to view the direction of traffic.

For example, the green line at the top of the following graph represents traffic from **10.81.10.11 (device IP address) Port 9 to 10.81.10.10 (device IP address) Port 8**.



# Viewing Packet Error Rates

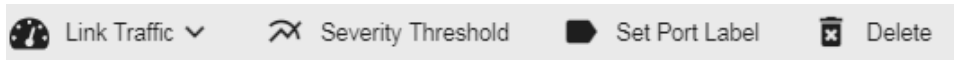
The **Packet Error Rate** screen displays a graph that shows the packet error rate (Y-axis) over a specific time period (X-axis). You can also adjust the time period for the data that is displayed by changing the start and end dates. The minimum interval is one day.

1. Navigate to **Menu** (☰) > **Network > Topology**.

The **Network Topology** screen appears and displays the Topology Map by default.

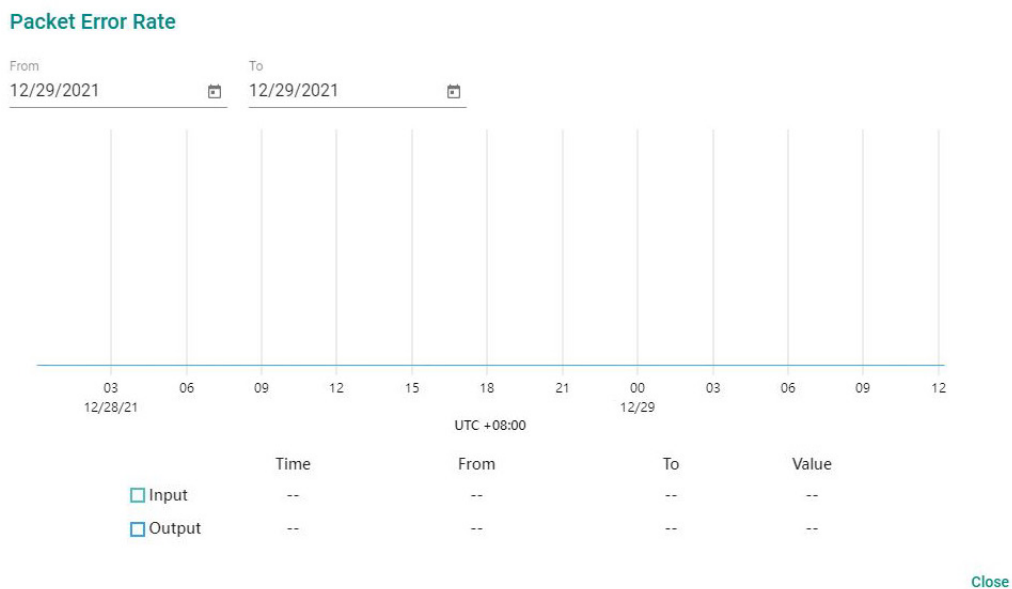
2. Click on a link between devices in the Topology Map.

The **Link Properties** pane and toolbar appear when a link is selected.

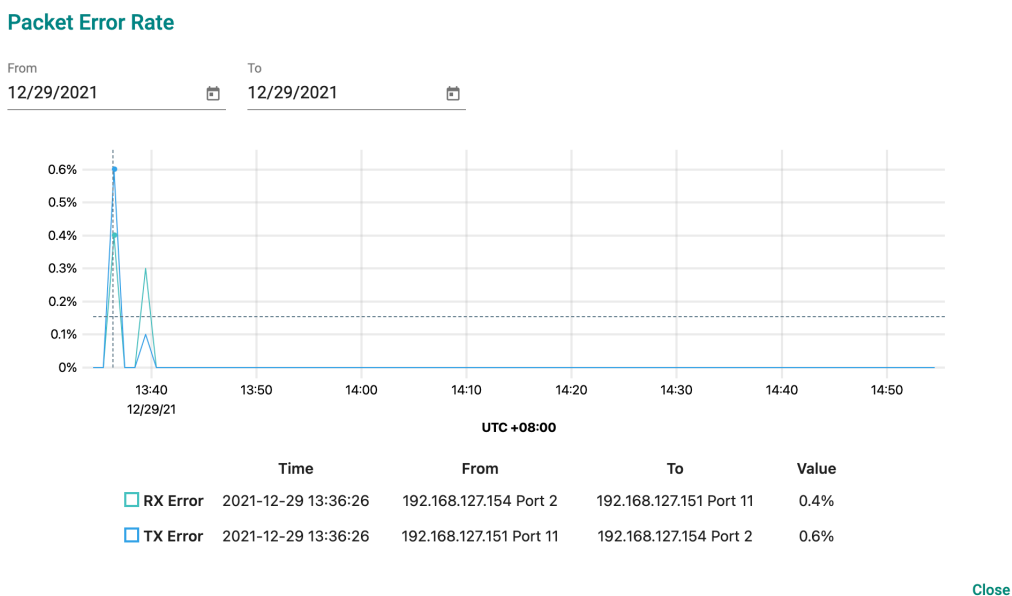


3. Navigate to **Link Traffic > Packet Error Rate**.

The **Packet Error Rate** screen appears.



4. To adjust the time period for the graph data:
  - a. Click the **From** date and select a new starting date.
  - b. Click the **To** date and select a new ending date.
5. Hover over a line to view the packet error rate.



# Monitoring Traffic Loads

MXview collects the traffic load information of every link and displays the information to provide users with a network-wide view.

1. Navigate to **Menu** (☰) > **Network** > **Topology**.

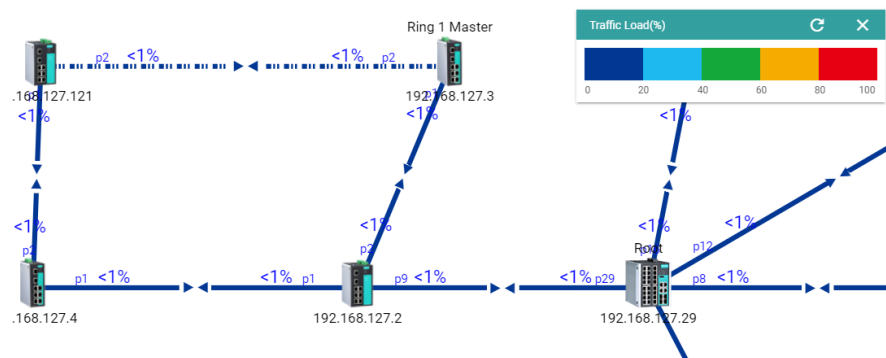
The **Network Topology** screen will appear and displays the Topology Map by default.

2. If **List view** is selected, click the **Topology view** (🗺️) icon in the top right corner.

The **Network Topology** screen will display a graphical representation of the devices and links on your network.

3. From the toolbar menu, navigate to **Visualization** > **Traffic View**.

The **Traffic Load** legend will appear and the Topology Map color-codes each link to indicate the traffic load.



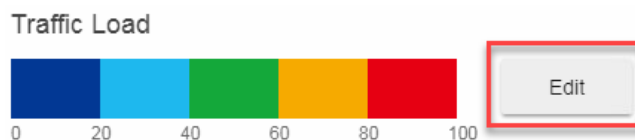
4. To modify the colors used to indicate the traffic load levels:

- a. Navigate to **Menu** (☰) > **Preferences**.

The **Preferences** screen will appear.

- b. Under the **Display** section, expand **Topology Appearance**.

- c. Locate the **Traffic Load** legend and click **Edit**.



The **Edit Traffic Load Color** screen appears.

### Edit Traffic Load color

0-20

 #023894

20-40

 #1EB9EE

40-60

 #14A83B

60-80

 #F6AB00

80-100

 #E60012

Cancel

Apply

- d. Modify the color used to indicate a traffic load (%) range.
- e. Click **Apply**.

## Monitoring Network Security

ISA/IEC 62443 is a continuously evolving cybersecurity standard whose guidelines have already been adopted in many industrial automation applications. This standard, including its subsections, aims to cover points such as general requirements, policies and procedure, system-level requirements, and component-level requirements.

Moxa's MXview follows Moxa's security guidelines, which are based on the IEC 62443-4-2 component-level recommendations. Security View checks the security level of Moxa's network devices. There are five levels for checking the results in Security View:

- High: Based on IEC 62443-4-2 level 2
- Medium: Based on IEC 62443-4-2 level 1
- Basic: General baseline
- Open: Security Level below basic
- Unknown: Devices without security-related information for MXview



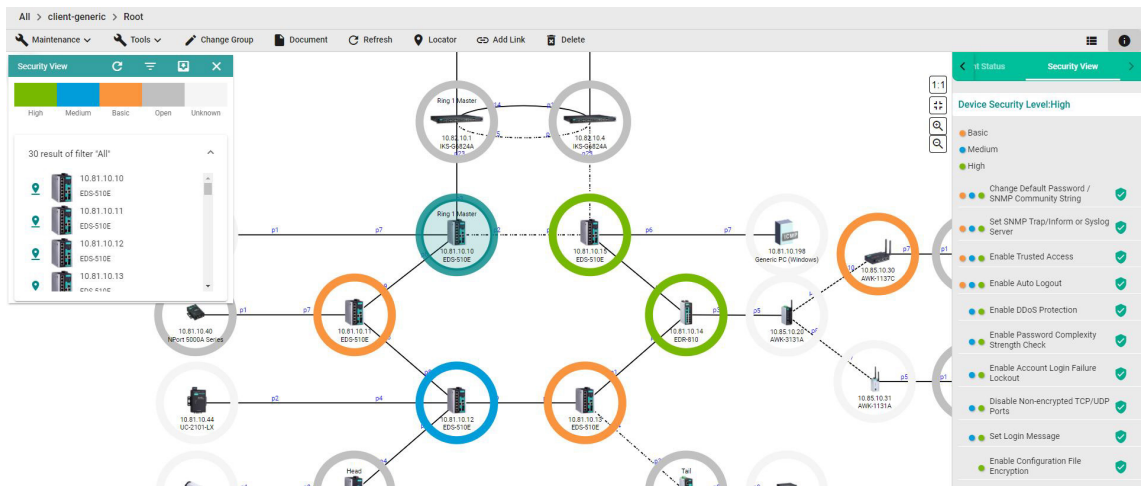
### NOTE

The definition of general baseline is based on several industrial cybersecurity policies and requirements.

1. Navigate to **Menu** (☰) > **Network** > **Topology**.  
The **Network Topology** screen will appear and display the Topology Map by default.
2. If **List view** is selected, click the **Topology view** (🗺️) icon in the top right corner.  
The **Network Topology** screen will display a graphical representation of the devices and links on your network.

- From the toolbar menu, navigate to **Visualization > Security View**.

The **Security View** window will appear and the Topology Map indicates the security level of each device with a color-coded circle.

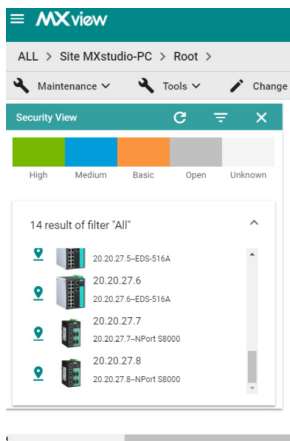


- To filter the devices in the **Security View** window by security level:

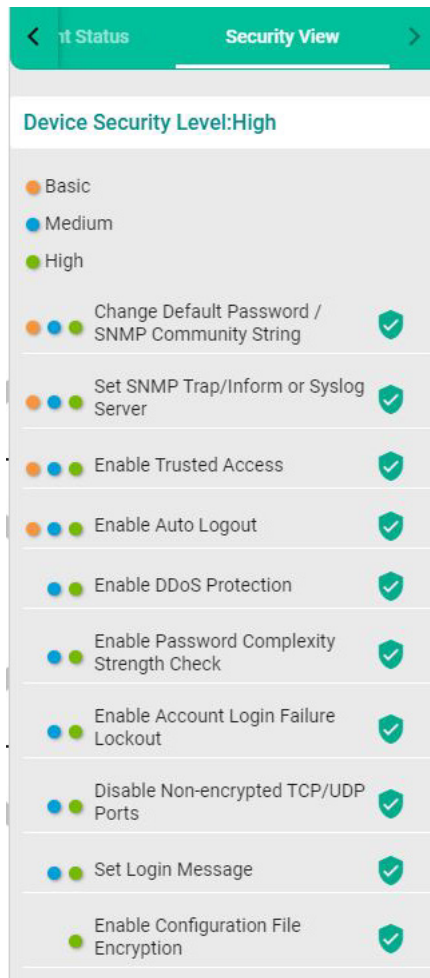
- Click the **Filter** (☰) icon.
- Select the security level.

The **Security View** window filters the list of devices to only show devices that match the selected security level.

- To locate a device in the Topology Map, click the device in the Security View window.



The **Security View** details pane will appear on the right and the Topology Map highlights the circle around the device.



6. View security details for a specific device by using one of the following methods:

- Select a device from the Topology Map.
- Select a device from the **Security View** window.

The **Security View** details pane will appear and displays the device security level and security-related configuration statuses.

7. View the Security View Report:

Click **Export** to export the Security View Report in either CSV or PDF format.



8. Review the following items in the Security View details pane:

Item	Description
Enable Auto Logout	Check if the Auto Logout function is enabled or not
Set Login Message	Check if both the Web Login Message and Web Login Fail Message are configured or not.
Disable Non-encrypted TCP/UDP Ports	Check if non-encrypted TCP/UDP Ports are disabled or not. HTTP, Telnet, and Moxa Proprietary Protocol should be disabled. SNMP must be set to V3 only.
Enable Account Login Failure Lockout	Check if the Account Login Failure Lockout function is enabled or not
Enable Trusted Access	Check if the Trusted Access function is enabled or not. At least one rule must be set.
Enable Password Complexity Strength Check	Check if the Password Complexity Strength Check function is enabled or not
Enable Configuration File Encryption	Check if the Configuration File Encryption function is enabled or not. At least one rule must be enabled.
Enable Broadcast Storm Protection	Check if Broadcast Storm Protection is enabled or not. For eCos switches, MXview checks whether Broadcast Storm Protection is enabled. For EDR switches and routers, MXview checks whether at least one form of DoS protection is enabled. For MXnos switches, MXview checks whether at least one of the following is enabled or not: Broadcast, Multicast, or DLF protection.
Set SNMP Trap/Inform or Syslog Server	Check if the SNMP Trap/Inform or Syslog Server is set or not
Change Default Password/SNMP Community String	Check if the Default Password or SNMP Community String is set or not

9. To modify the colors used to indicate the security levels:

- a. Navigate to **Menu** (☰) > **Preferences**.

The **Preferences** screen will appear.

- b. Under the **Display** section, expand **Security View**.

- c. In the **Colors for check result** section, modify the color used to indicate a security level.

The screenshot shows the 'Security View' configuration window. At the top, there is a 'Profile' dropdown menu set to 'Built-in Profile' with a 'Profile details' link. Below this is the 'Colors for check result' section, which contains four color selection options arranged in a 2x2 grid:

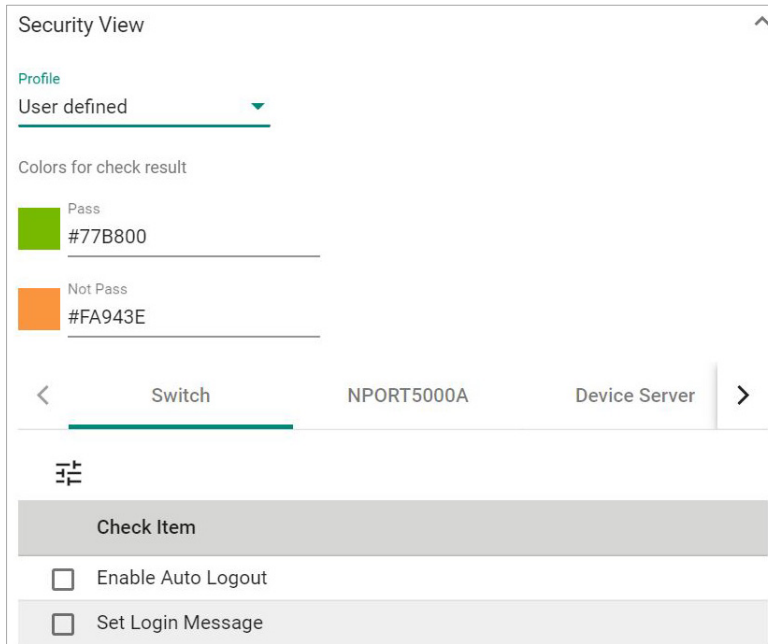
- High:** A green color swatch with the hex code #77B800.
- Medium:** A blue color swatch with the hex code #009DDB.
- Basic:** An orange color swatch with the hex code #FA943E.
- Open:** A grey color swatch with the hex code #C0C0C0.

Each color swatch is followed by a horizontal line for text input. A green 'Save' button is located at the bottom right of the window.

- d. Click **Save**.



10. To define a custom security profile:
  - a. Navigate to **Menu** (☰) > **Preferences**.  
The **Preferences** screen will appear.
  - b. Under the **Display** section, expand **Security View**.
  - c. From the **Profile** drop-down list, select **User-defined**.  
The user-defined profile settings will appear.

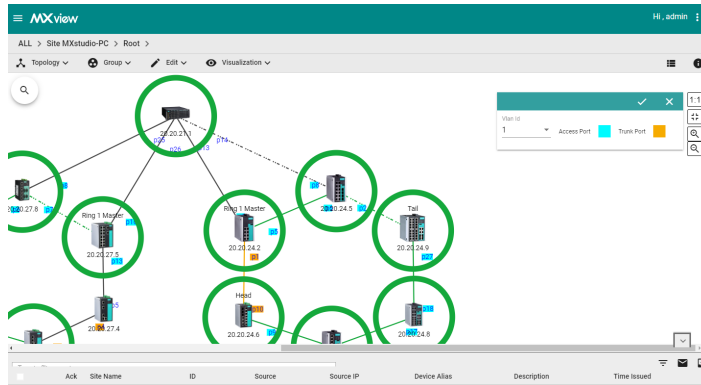


- d. (Optional) Modify the colors for the check result.
- e. Click one of the following device tabs to configure the profile settings:
  - Switch**
  - NPORT5000A**
  - Device Server**
  - Terminal Server**
  - Gateway**
  - Wireless**
  - IO**
- f. (Optional) Click the **Settings** (⚙️) icon to select a baseline.
- g. Select the check box for each item you want to add to security profile.
- h. Click **Save**.

# Visualizing VLAN Connections

Moxa switches support 802.1Q tagged VLAN. MXview collects each device's VLAN configuration and integrates the information with color-coded visualization to provide a network-wide view.

1. Navigate to **Menu** (☰) > **Network > Topology**.  
The **Network Topology** screen appears and displays the Topology Map by default.
2. If **List view** is selected, click the **Topology view** (🌐) icon in the top right corner.  
The **Network Topology** screen displays a graphical representation of the devices and links on your network.
3. From the toolbar menu, navigate to **Visualization > VLAN View**.  
The **VLAN View** window appears.



4. Selecting a specific VLAN ID.  
MXview indicates devices, ports, and links that are associated with the VLAN ID using color-coded circles.

# Monitoring Wireless Access Points and Clients

MXview collects the wireless information from all the Moxa AWK series devices, and displays the information on the **Wireless Table View** screen.

Use the Wireless Table View screen to view the following information:

- The number of wireless access points in your topology

Column	Description
Device Name	The device name of the access point
IP Address	The IP address of the access point
MAC Address	The MAC address of the access point
Modulation	The modulation of the access point

- The number of wireless clients in your topology

Column	Description
Online	The connection status of the client
Device Name	The device name of the client
IP Address	The IP address of the client
MAC Address	The MAC address of the client
Signal Strength (dBm)	The signal strength of the client in dBm
SNR (db)	The signal-to-noise ratio of the client in db



## NOTE

The Wireless Table View screen only supports the AWK-1131A Series, AWK-3131A Series, and AWK-4131A Series devices.



## NOTE

The dashboard can only show AWK devices as APs and clients. It does not support third-party clients.



## NOTE

The Wireless Table View screen refreshes automatically every 15 seconds.

1. Navigate to **Menu** (☰) > **Network** > **Topology**.  
The **Network Topology** screen will appear and displays the Topology Map by default.
2. If **List view** is selected, click the **Topology view** (🔗) icon in the top right corner.  
The Network Topology screen will display a graphical representation of the devices and links on your network.
3. From the toolbar menu, navigate to **Visualization** > **Wireless Table View**.  
The **Wireless Table View** screen appears.
4. To view details for a specific device, select the device from the table.  
The wireless device details pane appears.

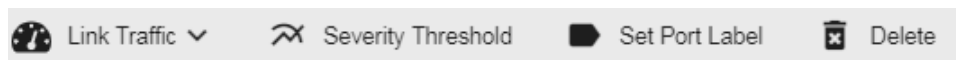
# Configuring Severity Thresholds for Traffic and Fiber Status Monitoring Events

MXview allows you to configure the following traffic conditions on a link to trigger events:

- Bandwidth utilization is over the threshold.
- Bandwidth utilization is under the threshold.
- Packet error rate is over the threshold.
- Fiber Rx is under the threshold.
- Fiber Tx is under the threshold.
- Fiber temperature is over the threshold.
- Fiber voltage is under the threshold.
- Fiber voltage is over the threshold.

Since a link is bidirectional, the event will be triggered when the traffic condition in either direction satisfies the configured severity threshold.

1. Navigate to **Menu** (☰) > **Network** > **Topology**.  
The **Network Topology** screen will appear and display the Topology Map by default.
2. Click on a link between devices in the Topology Map.  
The **Link Properties** pane and toolbar appear when a link is selected.



3. Click **Severity Threshold**.

The **Severity Threshold** screen will appear.

The screenshot shows the 'Severity Threshold' configuration window. The 'Bandwidth Utilization' tab is selected and highlighted with a green underline. The 'Over \*' field is set to '0' with a '%' symbol to its right, and the severity level is set to 'Warning'. The 'Under \*' field is also set to '0' with a '%' symbol to its right, and the severity level is set to 'Warning'. At the bottom right, there are 'Cancel' and 'Apply' buttons.

The screenshot shows the 'Severity Threshold' configuration window with the 'SFP Threshold' tab selected and highlighted with a green underline. The 'SFP TX Under \*' field is set to '0' with 'dBm' to its right, and the severity level is 'Warning'. The 'SFP RX Under \*' field is set to '-12' with 'dBm' to its right, and the severity level is 'Warning'. The 'SFP Voltage Under \*' field is set to '0' with 'V' to its right, and the severity level is 'Warning'. The 'SFP Voltage Over \*' field is set to '0' with 'V' to its right, and the severity level is 'Warning'. The 'SFP Temperature Over \*' field is set to '0' with '°C' to its right, and the severity level is 'Warning'. At the bottom right, there are 'Cancel' and 'Apply' buttons.

4. To trigger an event when the bandwidth utilization on a link exceeds a specified percentage:
  - a. Click the **Bandwidth Utilization** tab.
  - b. In the **Over** field, specify the maximum bandwidth utilization percentage.
  - c. From the adjacent drop-down list, select one of the following severity levels:
    - Information**
    - Warning**
    - Critical**
5. To trigger an event when the bandwidth utilization on a link falls below a specified percentage:
  - a. Click the **Bandwidth Utilization** tab.
  - b. In the **Under** field, specify the minimum bandwidth utilization percentage.
  - c. From the adjacent drop-down list, select one of the following severity levels:
    - Information**
    - Warning**
    - Critical**

6. To trigger an event when the packet error rate exceeds a specified percentage:
  - a. Click the **Packet Error Rate** tab.
  - b. In the **Over** field, specify the maximum bandwidth utilization percentage.
  - c. From the adjacent drop-down list, select one of the following severity levels:
    - Information**
    - Warning**
    - Critical**
7. To trigger an event when the SFP Tx falls below a specific range:
  - a. Click the **SFP Threshold** tab.
  - b. In the **SFP Tx Under** field, specify the maximum Tx threshold in dB (0~-100)
  - c. From the adjacent drop-down list, select one of the following severity levels:
    - Information**
    - Warning**
    - Critical**
8. To trigger an event when the SFP Rx falls below a specific range:
  - a. Click the **SFP Threshold** tab.
  - b. In the **SFP Rx Under** field, specify the maximum Rx threshold in dB (0~-100)
  - c. From the adjacent drop-down list, select one of the following severity levels:
    - Information**
    - Warning**
    - Critical**
9. To trigger an event when the SFP voltage falls below a specific range:
  - a. Click the **SFP Threshold** tab.
  - b. In the **SFP Voltage Under** field, specify the maximum voltage in V (0~10)
  - c. From the adjacent drop-down list, select one of the following severity levels:
    - Information**
    - Warning**
    - Critical**
10. To trigger an event when the SFP voltage exceeds a specific range:
  - a. Click the **SFP Threshold** tab.
  - b. In the **SFP Voltage Over** field, specify the minimum voltage in V (0~10)
  - c. From the adjacent drop-down list, select one of the following severity levels:
    - Information**
    - Warning**
    - Critical**
11. To trigger an event when the SFP temperature exceeds a specific range:
  - a. Click the **SFP Threshold** tab.
  - b. In the **SFP Temperature Over** field, specify the minimum temperature in Celsius (0~100)
  - c. From the adjacent drop-down list, select one of the following severity levels:
    - Information**
    - Warning**
    - Critical**

# Configuring Custom Port Labels

MXview uses the following port labelling convention to identify directions of traffic on a link.

**<Device IP Address> / <Port Number>**

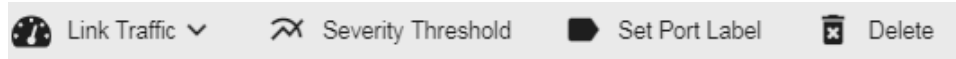
You can use the Set Port Label screen to customize the port labels.

1. Navigate to **Menu** (☰) > **Network** > **Topology**.

The **Network Topology** screen will appear and display the Topology Map by default.

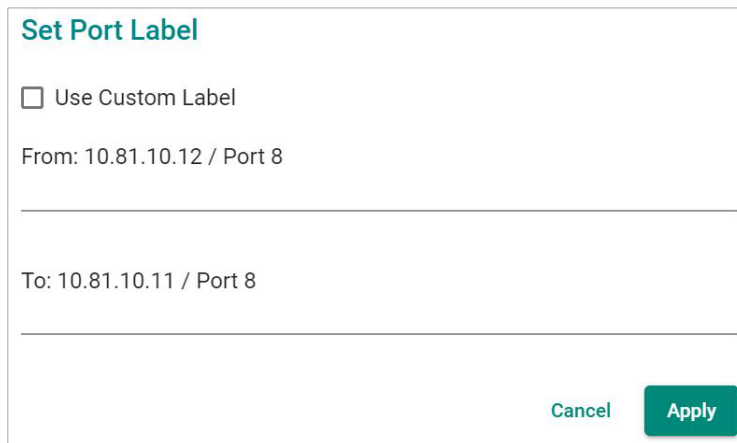
2. Click on a link between devices in the Topology Map.

The Link Properties pane and toolbar appear when a link is selected.



3. Click **Set Port Label**.

The **Set Port Label** screen appears.

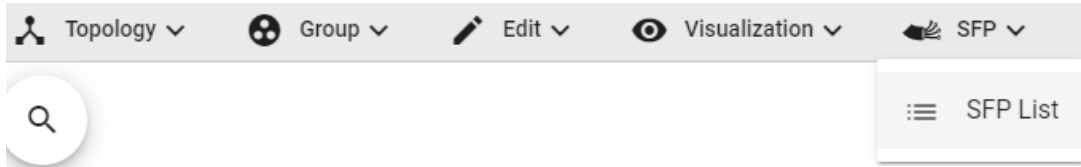
A screenshot of a dialog box titled 'Set Port Label' in teal text. At the top left is a checkbox labeled 'Use Custom Label'. Below it, the text 'From: 10.81.10.12 / Port 8' is displayed above a horizontal line. Below that line, the text 'To: 10.81.10.11 / Port 8' is displayed above another horizontal line. At the bottom right of the dialog are two buttons: 'Cancel' and 'Apply'.

4. Select the **Use Custom Label** check box.
5. In the **From** field, provide a new label for the source port.
6. In the **To** field, provide a new label for the destination port.
7. Click **Apply**.

# 9. SFP Fiber Status

## Viewing the SFP Fiber Status in Table View

MXview collects and display fiber status in **SFP > SFP List**



The list shows Fiber TX, RX, temperature, and voltage of the cables that are connected.

**SFP List**

🔄 Search

	TX (dBm)	RX (dBm)	Temp. (°C)	Volt. (V)		TX (dBm)	RX (dBm)	Temp. (°C)	Volt. (V)
10.81.10.12 Port 8 / SFP-1GSXLC	-6.1	-6.3	42.1	3.3	10.81.10.11 Port 8 / SFP-1GSXLC	-6	-5.9	43	3.3
10.81.10.10 Port 8 / SFP-1GSXLC	-6.3	-5.8	41.6	3.3	10.81.10.11 Port 9 / SFP-1GSXLC	-6.2	-6.1	44.2	3.3
10.81.10.12 Port 9 / SFP-1GSXLC	-6	-5.9	43.7	3.3	10.81.10.13 Port 8 / SFP-1GSXLC	-6.1	-6.2	40.7	3.4

Items per page: 50 1 - 3 of 3

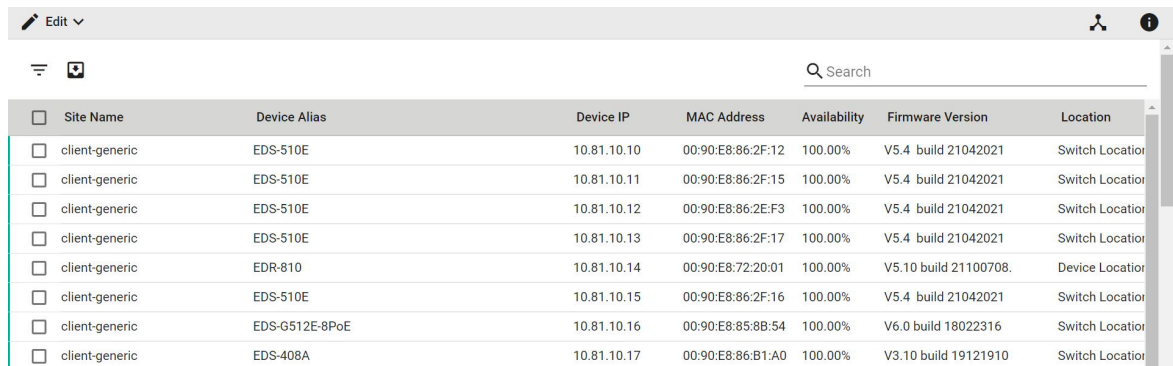
Close

# 10. Device Management

The MXview **Network Topology** screen provides several features and tools for managing and maintaining devices in your network topology.

## Viewing the Device List

The **List view** on the **Network Topology** screen will display a list of discovered devices in your network topology. You can also use this view to manually add devices to your network topology or export filtered data as a CSV file.

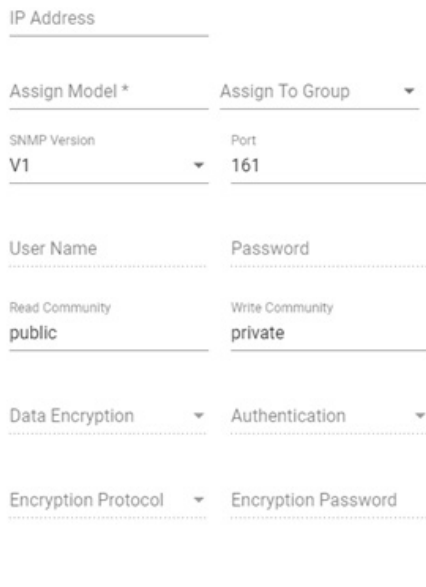


The screenshot shows a web interface for the Network Topology List view. At the top, there is an 'Edit' button and a search bar. Below the search bar is a table with the following columns: Site Name, Device Alias, Device IP, MAC Address, Availability, Firmware Version, and Location. The table contains 8 rows of device information.

<input type="checkbox"/>	Site Name	Device Alias	Device IP	MAC Address	Availability	Firmware Version	Location
<input type="checkbox"/>	client-generic	EDS-510E	10.81.10.10	00:90:E8:86:2F:12	100.00%	V5.4 build 21042021	Switch Location
<input type="checkbox"/>	client-generic	EDS-510E	10.81.10.11	00:90:E8:86:2F:15	100.00%	V5.4 build 21042021	Switch Location
<input type="checkbox"/>	client-generic	EDS-510E	10.81.10.12	00:90:E8:86:2E:F3	100.00%	V5.4 build 21042021	Switch Location
<input type="checkbox"/>	client-generic	EDS-510E	10.81.10.13	00:90:E8:86:2F:17	100.00%	V5.4 build 21042021	Switch Location
<input type="checkbox"/>	client-generic	EDR-810	10.81.10.14	00:90:E8:72:20:01	100.00%	V5.10 build 21100708.	Device Location
<input type="checkbox"/>	client-generic	EDS-510E	10.81.10.15	00:90:E8:86:2F:16	100.00%	V5.4 build 21042021	Switch Location
<input type="checkbox"/>	client-generic	EDS-G512E-8PoE	10.81.10.16	00:90:E8:85:8B:54	100.00%	V6.0 build 18022316	Switch Location
<input type="checkbox"/>	client-generic	EDS-408A	10.81.10.17	00:90:E8:86:B1:A0	100.00%	V3.10 build 19121910	Switch Location

1. Navigate to **Menu** (☰) > **Network** > **Topology**.  
The **Network Topology** screen will appear and display the Topology Map in Topology view.
2. Click the **List view** (☰) icon in the top right corner.  
The **Network Topology** screen displays a list of devices on your network.
3. To add a device to your network topology:
  - a. Click **Edit > Add Device**.  
The **Add Device** screen will appear.

### Add Device



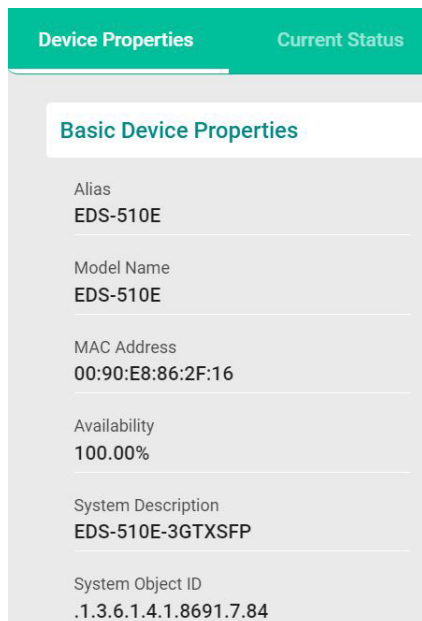
The screenshot shows the 'Add Device' form. It includes the following fields and options:

- IP Address:
- Assign Model \*:
- Assign To Group:
- SNMP Version:
- Port:
- User Name:
- Password:
- Read Community:
- Write Community:
- Data Encryption:
- Authentication:
- Encryption Protocol:
- Encryption Password:

At the bottom right, there are two buttons: 'Cancel' and 'Add'.



- b. Configure the following:
  - IP Address:** Specify the IP address of the device
  - Assign Model:** Select the model of the device
  - Assign To Group:** Select the group to assign the device to
  - SNMP Version:** Select the SNMP version
  - User Name:** Specify the device login user name
  - Password:** Create a password
  - Read Community:** Specify the SNMP read community string
  - Write Community:** Specify the SNMP write community string
  - Data Encryption:** Select the data encryption method
  - Authentication:** Select the authentication method
  - Encryption Key:** Specify the encryption key
- c. Click **Add**.  
MXview adds the device to the topology.
4. To view device properties, select the check box next to the device.  
The Device Properties details pane will appear.

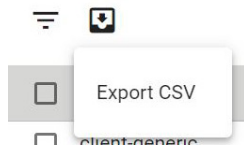


5. To filter the device list by severity level:
  - a. Click the **Filter** (☰) icon in the top right corner.  
The **Severity** drop-down list appears.



- b. Select one of the following severity levels:
  - Critical**
  - Warning**
  - Information**
- c. Click **Apply**.  
MXview filters the device list to only display devices with the selected severity level.

6. To export the device list:
  - a. Click the **Export** (📄) icon.



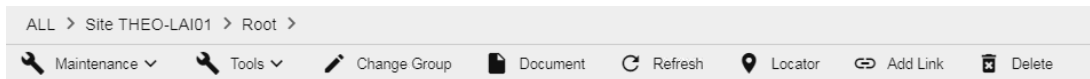
- b. Select **Export CSV**.
- c. Specify the location to save the exported file.
- d. Click **Save**.  
MXview will export the displayed data as a CSV file.

## Importing Device Configurations

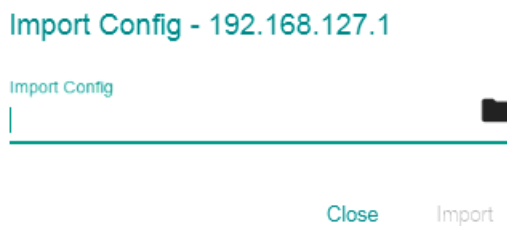
Use the **Network Topology** screen to import an INI-formatted configuration file to a device in your network topology by selecting the device from the **Topology Map** or **Device List**.

1. Navigate to **Menu** (☰) > **Network** > **Topology**.  
The **Network Topology** screen will appear and displays the Topology Map by default.
2. Select one of the following views:
  - **Topology view:** Displays a graphical representation of devices in your network topology.
  - **List view:** Displays a list of the devices in your network topology.
3. Select the device that you want to import configurations to:
  - **Topology view:** Click the icon of the device in the Topology Map.
  - **List view:** Select the check box next to the device in the Device List.

The toolbar options change.



4. Navigate to **Maintenance** > **Import Config**.  
The **Import Config** screen appears and indicates the IP address of the selected device.



5. Click the folder (📁) icon to upload the configuration file from your local machine.
6. Click **Import**.  
MXview imports the configuration file to the specified device.

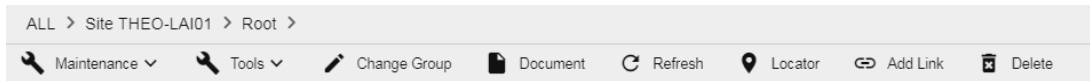
## Exporting Device Configurations

Use the **Network Topology** screen to export an INI-formatted configuration file from a device in your network topology by selecting the device from the **Topology Map** or **Device List**.

1. Navigate to **Menu** (☰) > **Network** > **Topology**.  
The **Network Topology** screen will appear and display the Topology Map by default.
2. Select one of the following views:
  - **Topology view:** Displays a graphical representation of the devices in your network topology.
  - **List view:** Displays a list of the devices in your network topology.

3. Select the device that you want to export configurations from.
  - **Topology view:** Click the icon of the device in the Topology Map.
  - **List view:** Select the check box next to the device in the Device List.

The toolbar options change.



4. Navigate to **Maintenance > Export Config.**

The **Export Config** screen will appear and indicate the IP address of the selected device.

**Export Config - 192.168.127.1**



5. Click **Export.**
6. Specify the location to save the configuration file.
7. Click **Save.**

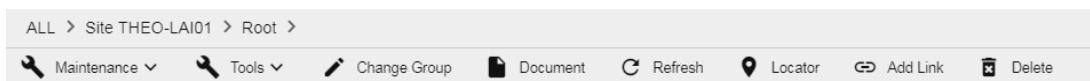
MXview saves the device configurations as an INI file in the specified location.

## Upgrading Firmware

Use the **Network Topology** screen to upgrade the firmware (ROM-formatted file) on a device in your network topology by selecting the device from the **Topology Map** or **Device List**.

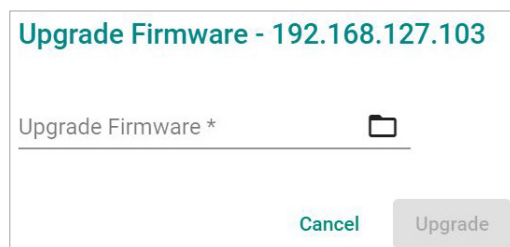
1. Navigate to **Menu (☰) > Network > Topology.**  
The **Network Topology** screen appears and displays the Topology Map by default.
2. Select one of the following views:
  - **Topology view:** Displays a graphical representation of the devices in your network topology.
  - b. **List view:** Displays a list of the devices in your network topology.
3. Select the device that you want to upgrade the firmware for:
  - **Topology view:** Click the icon of the device in the Topology Map.
  - **List view:** Select the check box next to the device in the Device List.

The toolbar options change.



4. Navigate to **Maintenance > Upgrade Firmware.**

The Upgrade Firmware screen appears and indicates the IP address of the selected device.



5. Click the folder (📁) icon to upload the ROM-formatted firmware file from your local machine.
6. Click **Upgrade.**

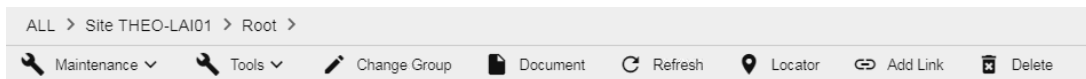
MXview will upgrade the firmware on the specified device.

# Generating a QR Code for the Device

MXview allows you to generate a QR code that can be printed and attached to a field device. Use the **MXview ToGo** mobile app to scan the QR code on a field device to allow field engineers to check the device status from the mobile app.

1. Navigate to **Menu** (☰) > **Network** > **Topology**.  
The **Network Topology** screen appears and displays the Topology Map by default.
2. Select one of the following views:
  - > **Topology view**: Displays a graphical representation of the devices in your network topology.
  - > **List view**: Displays a list of the devices in your network topology.
3. Select the device that you want to upgrade the firmware for.
  - > **Topology view**: Click the icon of the device in the Topology Map.
  - > **List view**: Select the check box next to the device in the Device List.

The toolbar options will change.



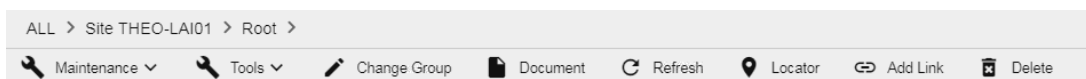
4. Navigate to **Maintenance** > **Generate QR Code**.
5. Specify the location to save the QR code.
6. Click **Save**.  
MXview will save a zipped PNG file of the QR code to the specified location.
7. Print the QR code and attach it to the device.
8. Scan the QR code by using the **MXview ToGo** mobile app.  
**MXview ToGo** will display the device status, event list, device properties, port status, and other device information from the MXview server.

# Assigning a Device Model

Use the **Network Topology** screen to assign a device model to a device in your network topology by selecting the device from the **Topology Map** or **Device List**.

1. Navigate to **Menu** (☰) > **Network** > **Topology**.  
The **Network Topology** screen appears and displays the Topology Map by default.
2. Select one of the following views:
  - > **Topology view**: Displays a graphical representation of the devices in your network topology.
  - > **List view**: Displays a list of the devices in your network topology.
3. Select the device that you want to upgrade the firmware for.
  - > **Topology view**: Click the icon of the device in the Topology Map.
  - > **List view**: Select the check box next to the device in the Device List.

The toolbar options change.



4. Navigate to **Maintenance > Assign Model**.

The **Assign Model** screen appears.

### Assign Model

IP Address : 192.168.127.1

Model : IKS-6726A

Select Model

IKS-6726A



Close Apply

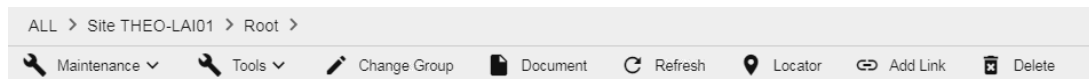
5. Select the device model from the drop-down list.
6. Click **Apply**.  
MXview assigns the selected model to the device.

## Configuring Basic Device Information

Use the **Network Topology** screen to configure basic information for a device in your network topology by selecting the device from the **Topology Map** or **Device List**.

1. Navigate to **Menu (☰) > Network > Topology**.  
The **Network Topology** screen will appear and display the Topology Map by default.
2. Select one of the following views:
  - **Topology view:** Displays a graphical representation of the devices in your network topology.
  - **List view:** Displays a list of the devices in your network topology.
3. Select the device that you want to upgrade the firmware for.
  - **Topology view:** Click the icon of the device in the Topology Map.
  - **List view:** Select the check box next to the device in the Device List.

The toolbar options change.



4. Navigate to **Maintenance > Basic Information**.

The Basic Information screen appears.

### Basic Information

Model

Name

Location

Switch Location

Contact

Close Apply

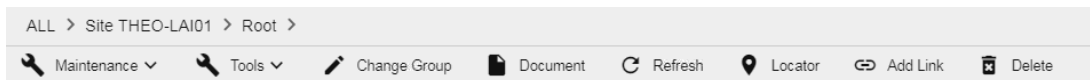
5. Specify the following device information:
  - **Model**
  - **Location**
  - **Contact**
6. Click **Apply**.  
MXview will update the device information.

# Configuring Device IP Settings

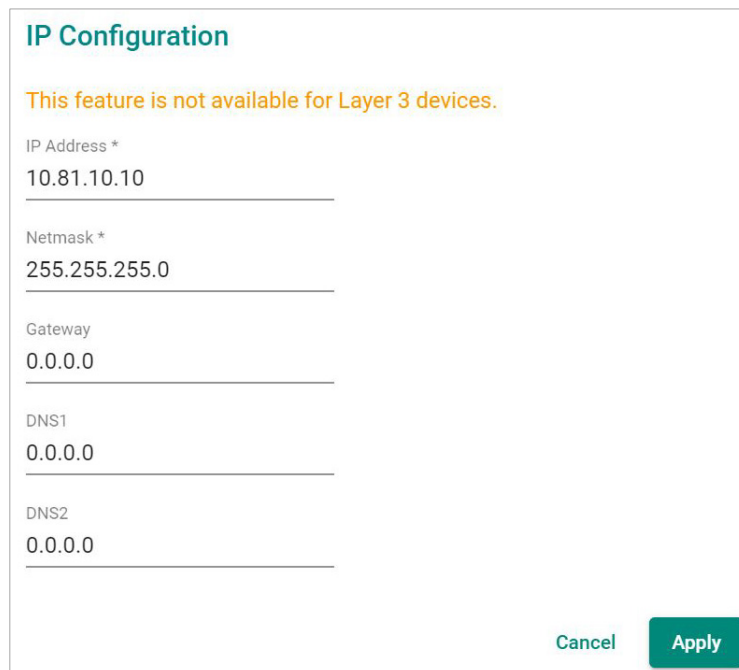
Use the **Network Topology** screen to configure IP settings for a device in your network topology by selecting the device from the **Topology Map** or **Device List**.

1. Navigate to **Menu** (☰) > **Network** > **Topology**.  
The **Network Topology** screen appears and displays the Topology Map by default.
2. Select one of the following views:
  - **Topology view:** Displays a graphical representation of the devices in your network topology.
  - **List view:** Displays a list of the devices in your network topology.
3. Select the device.
  - **Topology view:** Click the icon of the device in the Topology Map.
  - **List view:** Select the check box next to the device in the Device List.

The toolbar options change.



4. Navigate to **Maintenance** > **IP Configuration**.  
The **IP Configuration** screen will appear.

A screenshot of the 'IP Configuration' dialog box. The title is 'IP Configuration'. Below the title is a warning message: 'This feature is not available for Layer 3 devices.' There are five input fields, each with a label and a value: 'IP Address \*' with '10.81.10.10', 'Netmask \*' with '255.255.255.0', 'Gateway' with '0.0.0.0', 'DNS1' with '0.0.0.0', and 'DNS2' with '0.0.0.0'. At the bottom right, there are two buttons: 'Cancel' and 'Apply'.

5. Specify the following IP configurations:
  - **IP Address**
  - **Netmask**
  - **Gateway**
  - **DNS1**
  - **DNS2**
6. Click **Apply**.  
MXview updates the device IP configurations.

# Configuring SNMP Trap Servers

MXview can collaborate with other network management software and send SNMP Traps to non-Moxa NMS. MXview supports up to two trap servers depending on the device.

1. Navigate to **Menu** (☰) > **Network** > **Topology**.

The **Network Topology** screen will appear and display the Topology Map by default.

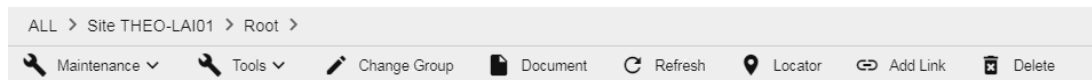
2. Select one of the following views:

- **Topology view:** Displays a graphical representation of the devices in your network topology.
- **List view:** Displays a list of the devices in your network topology.

3. Select the device.

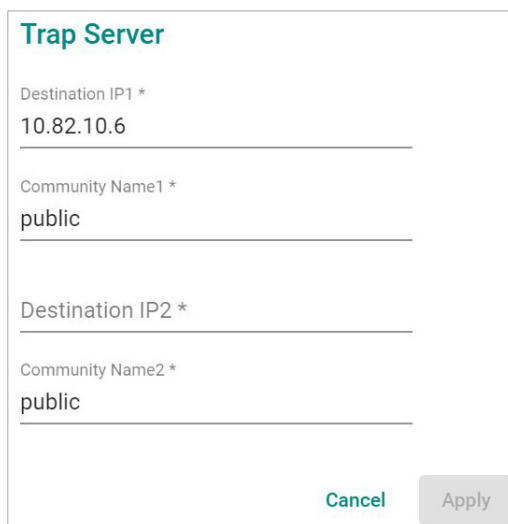
- **Topology view:** Click the icon of the device in the Topology Map.
- **List view:** Select the check box next to the device in the Device List.

The toolbar options change.



4. Navigate to **Maintenance** > **Trap Server**.

The **Trap Server** screen appears.

A screenshot of the 'Trap Server' configuration form. The form has a title 'Trap Server' in teal. It contains four input fields: 'Destination IP1 \*' with the value '10.82.10.6', 'Community Name1 \*' with the value 'public', 'Destination IP2 \*' (empty), and 'Community Name2 \*' with the value 'public'. At the bottom right, there are two buttons: 'Cancel' in teal and 'Apply' in grey.

5. Configure the following SNMP trap server settings for the device:

- **Destination IP1**
- **Community Name1**
- (Optional) **Destination IP2**
- (Optional) **Community Name2**

6. Click **Apply**.

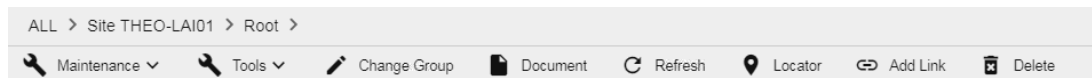
MXview sends SNMP traps to the configured trap server(s) when events are detected on the device.

# Configuring Port Settings

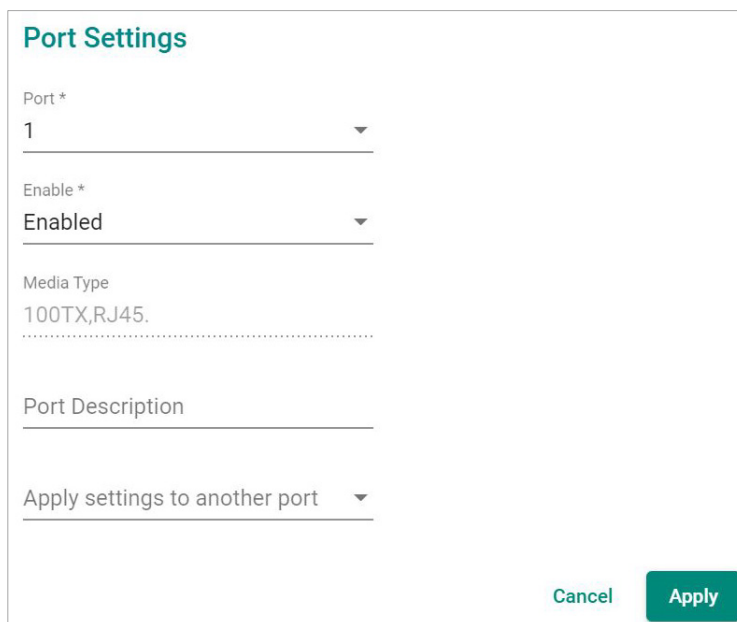
Use the **Network Topology** screen to configure port settings for a device in your network topology by selecting the device from the **Topology Map** or **Device List**.

1. Navigate to **Menu** (☰) > **Network** > **Topology**.  
The **Network Topology** screen appears and displays the Topology Map by default.
2. Select one of the following views:
  - **Topology view:** Displays a graphical representation of the devices in your network topology.
  - **List view:** Displays a list of the devices in your network topology.
3. Select the device.
  - **Topology view:** Click the icon of the device in the Topology Map.
  - **List view:** Select the check box next to the device in the Device List.

The toolbar options will change.



4. Navigate to **Maintenance** > **Port Settings**.  
The **Port Setting** screen appears.

A screenshot of the 'Port Settings' configuration screen. The title 'Port Settings' is at the top left. Below it are several fields:

- 'Port \*' with a dropdown menu showing '1'.
- 'Enable \*' with a dropdown menu showing 'Enabled'.
- 'Media Type' with a text input field containing '100TX,RJ45'.
- 'Port Description' with a text input field.
- 'Apply settings to another port' with a dropdown menu.

At the bottom right, there are two buttons: 'Cancel' and 'Apply'.

5. Configure the following port settings for the device:
  - **Port:** Select the port number.
  - **Enable:** Enable or disable the port.
  - **Port Description:** Provide a description of the port.
  - **Port Name:** Provide a custom name for the port.
  - **Apply settings to another port:** Select to apply the configured settings to other ports on the device.
6. Click **Apply**.  
MXview will update the port settings to the device.

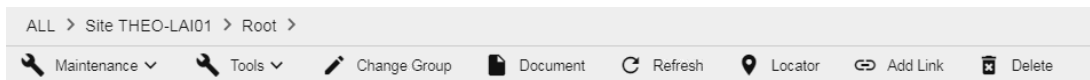


# Configuring SNMP Settings

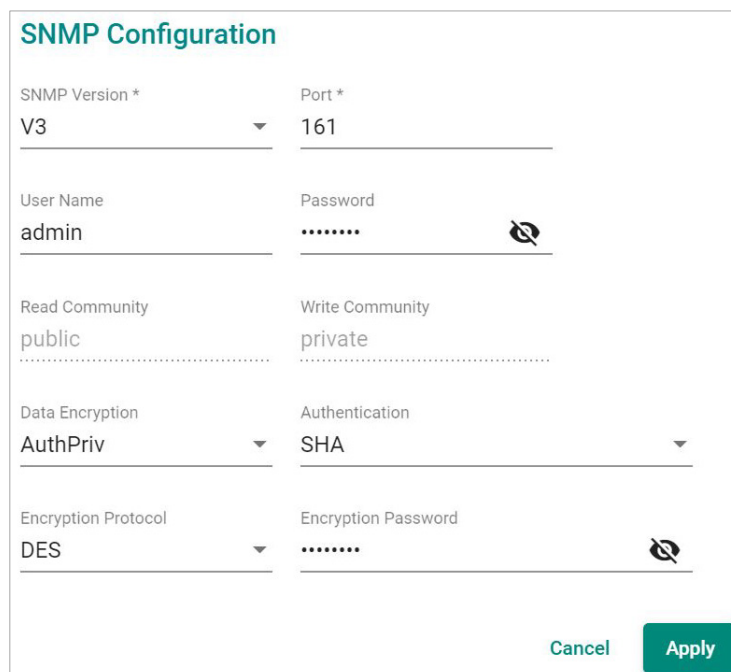
Use the **Network Topology** screen to configure SNMP settings for a device in your network topology by selecting the device from the **Topology Map** or **Device List**.

1. Navigate to **Menu** (☰) > **Network** > **Topology**.  
The Network Topology screen appears and displays the Topology Map by default.
2. Select one of the following views:
  - **Topology view:** Displays a graphical representation of the devices in your network topology.
  - **List view:** Displays a list of the devices in your network topology.
3. Select the device.
  - **Topology view:** Click the icon of the device in the Topology Map.
  - **List view:** Select the check box next to the device in the Device List.

The toolbar options will change.



4. Navigate to **Maintenance** > **SNMP Settings**.  
The **SNMP Configuration** screen will appear.

A screenshot of the 'SNMP Configuration' form. The title 'SNMP Configuration' is at the top left. The form has two columns of fields. The first column contains: 'SNMP Version \*' (dropdown menu with 'V3' selected), 'User Name' (text input with 'admin'), 'Read Community' (text input with 'public'), 'Data Encryption' (dropdown menu with 'AuthPriv' selected), and 'Encryption Protocol' (dropdown menu with 'DES' selected). The second column contains: 'Port \*' (text input with '161'), 'Password' (password input with dots and a toggle icon), 'Write Community' (text input with 'private'), 'Authentication' (dropdown menu with 'SHA' selected), and 'Encryption Password' (password input with dots and a toggle icon). At the bottom right, there are two buttons: 'Cancel' and 'Apply'.

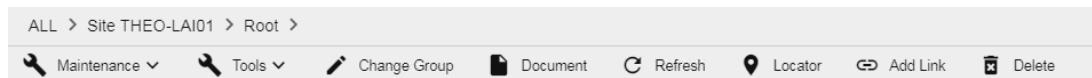
5. Configure the following SNMP settings for the device:
  - **User Name**
  - **Password**
  - **Read Community**
  - **Write Community**
  - **Data Encryption**
  - **Authentication**
  - **Encryption Key**
  - **Encryption Protocol**
  - **SNMP Port**
  - **SNMP Version**
6. Click **Apply**.  
MXview updates the port settings to the device.

# Configuring Polling Settings

Use the **Network Topology** screen to configure ICMP or SNMP polling settings for a device in your network topology by selecting the device from the **Topology Map** or **Device List**.

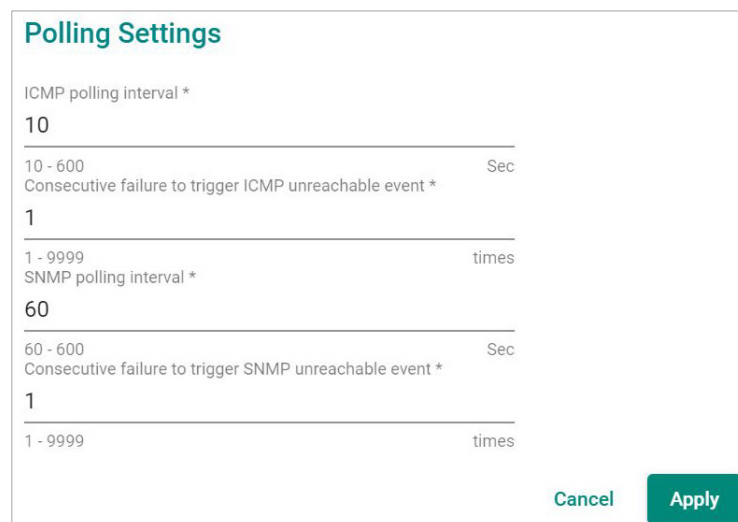
1. Navigate to **Menu** (☰) > **Network** > **Topology**.  
The **Network Topology** screen will appear and display the Topology Map by default.
2. Select one of the following views:
  - **Topology view:** Displays a graphical representation of the devices in your network topology.
  - **List view:** Displays a list of the devices in your network topology.
3. Select the device.
  - **Topology view:** Click the icon of the device in the Topology Map.
  - **List view:** Select the check box next to the device in the Device List.

The toolbar options change.



4. Navigate to **Maintenance** > **Polling Settings**.

The **Polling Settings** screen appears.

A screenshot of the 'Polling Settings' configuration window. The window has a white background and a title bar. The title 'Polling Settings' is in a teal color. Below the title, there are four input fields with labels and ranges. The first field is 'ICMP polling interval \*' with a value of '10' and a range of '10 - 600' and 'Sec'. The second field is 'Consecutive failure to trigger ICMP unreachable event \*' with a value of '1' and a range of '1 - 9999' and 'times'. The third field is 'SNMP polling interval \*' with a value of '60' and a range of '60 - 600' and 'Sec'. The fourth field is 'Consecutive failure to trigger SNMP unreachable event \*' with a value of '1' and a range of '1 - 9999' and 'times'. At the bottom right of the window, there are two buttons: 'Cancel' and 'Apply'.

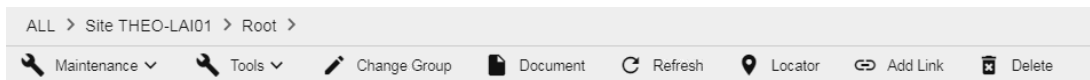
5. Configure the following polling settings for the device:
  - **ICMP polling interval**
  - **Consecutive failure to trigger ICMP unreachable event**
  - **SNMP polling interval**
  - **Consecutive failure to trigger SNMP unreachable event**
6. Click **Apply**.  
MXview will update the polling settings for the device.

# Configuring Advanced Settings

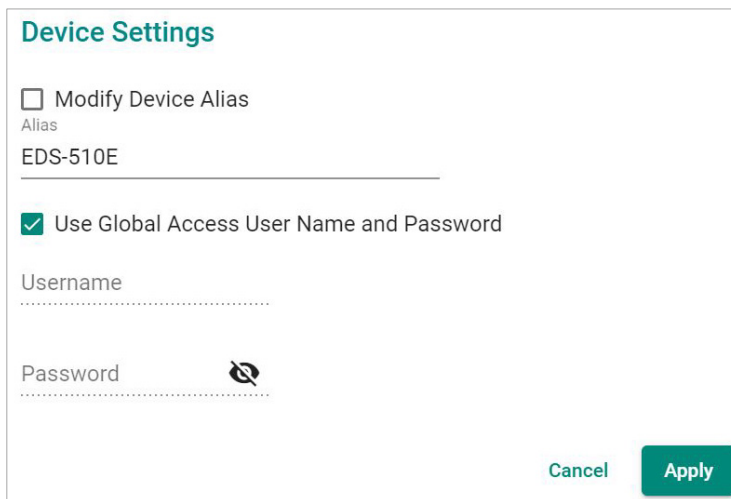
Use the **Network Topology** screen to configure advanced settings for a device in your network topology by selecting the device from the **Topology Map** or **Device List**.

1. Navigate to **Menu** (☰) > **Network** > **Topology**.  
The **Network Topology** screen will appear and display the Topology Map by default.
2. Select one of the following views:
  - **Topology view:** Displays a graphical representation of the devices in your network topology.
  - **List view:** Displays a list of the devices in your network topology.
3. Select the device.
  - **Topology view:** Click the icon of the device in the Topology Map.
  - **List view:** Select the check box next to the device in the Device List.

The toolbar options change.



4. Navigate to **Maintenance** > **Advanced Settings**.  
The Device Settings screen appears.

A screenshot of a 'Device Settings' dialog box. The title is 'Device Settings' in teal. It contains a checkbox labeled 'Modify Device Alias' which is currently unchecked. Below it is a text field labeled 'Alias' containing the text 'EDS-510E'. Below that is another checkbox labeled 'Use Global Access User Name and Password' which is checked. Underneath are two text input fields: 'Username' and 'Password'. The 'Password' field has a small eye icon to its right, indicating it is a password field. At the bottom right of the dialog are two buttons: 'Cancel' and 'Apply'.

5. To modify device alias:
  - a. Select the **Modify Device Alias** check box.
  - b. Edit the **Alias** field.
6. To specify login credentials for the device web console (if different from the global MXview credentials):
  - a. Clear the **Use Global Access User Name and Password** check box.
  - b. Enter the **User Name** and **Password** for the device web console.
7. Click **Apply**.  
MXview updates the device settings.

# Configuring Polling IP Settings

Use the **Network Topology** screen to configure the IP address used to poll a device in your network topology by selecting the device from the **Topology Map** or **Device List**.

1. Navigate to **Menu** (☰) > **Network** > **Topology**.

The **Network Topology** screen will appear and display the Topology Map by default.

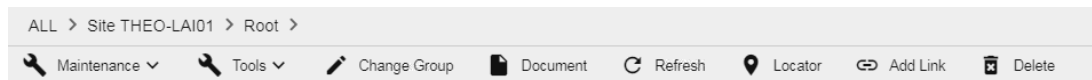
2. Select one of the following views:

- **Topology view:** Displays a graphical representation of the devices in your network topology.
- **List view:** Displays a list of the devices in your network topology.

3. Select the device.

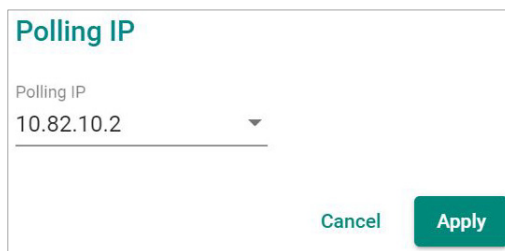
- **Topology view:** Click the icon of the device in the Topology Map.
- **List view:** Select the check box next to the device in the Device List.

The toolbar options will change.



4. Navigate to **Maintenance** > **Polling IP**.

The **Polling IP** screen will appear.

A screenshot of a 'Polling IP' configuration dialog box. The title bar says 'Polling IP'. Below the title, there is a label 'Polling IP' followed by a dropdown menu showing the value '10.82.10.2'. At the bottom of the dialog, there are two buttons: 'Cancel' and 'Apply'.

5. Select the IP address used to poll the device.

6. Click **Apply**.

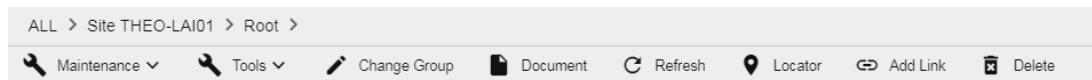
MXview will update the polling IP address for the device.

# Changing the Device Icon

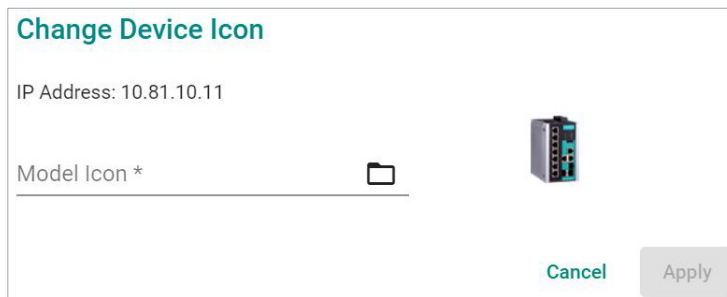
Use the **Network Topology** screen to change the device icon by selecting the device from the **Topology Map** or **Device List**, and then upload a JPG, GIF, or PNG image file.

1. Navigate to **Menu** (☰) > **Network** > **Topology**.  
The **Network Topology** screen will appear and display the Topology Map by default.
2. Select one of the following views:
  - **Topology view:** Displays a graphical representation of the devices in your network topology.
  - **List view:** Displays a list of the devices in your network topology.
3. Select the device.
  - **Topology view:** Click the icon of the device in the Topology Map.
  - **List view:** Select the check box next to the device in the Device List.

The toolbar options will change.



4. Navigate to **Maintenance** > **Change Device Icon**.  
The **Change Device Icon** screen appears.



5. Click the folder (📁) icon to upload the device icon from your local machine.
6. Click **Apply**.  
MXview will change the device icon to the uploaded JPG, GIF, or PNG image file.

# Signing on to Device Web Consoles

MXview allows you to use the **Network Topology** screen to the web console for a device from the **Topology Map** or **Device List**.



## NOTE

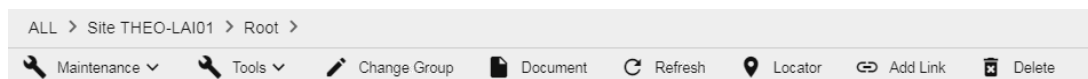
You can use the **Preferences** screen to configure the web console protocol. The web console protocol can be set to HTTP or HTTPS, and then the port numbers of the HTTP and HTTPS can be set by users. In addition, the Telnet port can be set as well.

1. (Optional) Configure the web console protocol:
  - a. Navigate to **Menu** (☰) > **Preferences**.  
The **Preferences** screen appears.
  - b. In the **Advanced** section, expand **Management Interface**.  
The **Management Interface** settings appear.

The screenshot shows the 'Advanced' configuration section in MXview. A red box highlights the 'Management Interface' option, which is expanded to show its settings. The settings include: 'Web console protocol' set to 'Http', 'HTTP Port' set to '80', 'HTTPS Port' set to '443', and 'Telnet Port' set to '23'.

- c. Configure the following:
    - Web Console Protocol**
    - HTTP Port**
    - HTTPS Port**
    - Telnet Port**
  - d. Click **Save**.  
MXview updates the web console protocol settings.
2. Navigate to **Menu** (☰) > **Network** > **Topology**.  
The **Network Topology** screen will appear and display the Topology Map by default.
  3. Select one of the following views:
    - **Topology view:** Displays a graphical representation of the devices in your network topology.
    - **List view:** Displays a list of the devices in your network topology.
  4. Select the device.
    - **Topology view:** Click the icon of the device in the Topology Map.
    - **List view:** Select the check box next to the device in the Device List.

The toolbar options change.



5. Navigate to **Tools > Web Console**.

The login screen for device web console appears in a new browser tab.



## NOTE

You may need to allow pop-ups on your web browser in order to view the device web console.

6. Enter the **Username** and **Password** for the device web console.
7. Click **Login**.

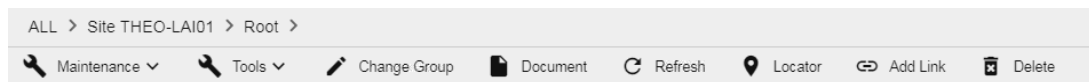
The device web console will successfully log in.

## Pinging Devices

Use the **Network Topology** screen to ping devices in your network topology from the **Topology Map** or **Device List**.

1. Navigate to **Menu (☰) > Network > Topology**.  
The **Network Topology** screen will appear and display the Topology Map by default.
2. Select one of the following views:
  - **Topology view:** Displays a graphical representation of the devices in your network topology.
  - **List view:** Displays a list of the devices in your network topology.
3. Select the device.
  - **Topology view:** Click the icon of the device in the Topology Map.
  - **List view:** Select the check box next to the device in the Device List.

The toolbar options change.



4. Navigate to **Tools > Ping**.

The **Ping** screen will appear and will start the ping test.

### Ping 192.168.127.1

```
Pinging 192.168.127.1 with 32 bytes of data:
Reply from 192.168.127.1: bytes=32 time=1ms TTL=64
Reply from 192.168.127.1: bytes=32 time=1ms TTL=64
Reply from 192.168.127.1: bytes=32 time=1ms TTL=64
Reply from 192.168.127.1: bytes=32 time=2ms TTL=64

Ping statistics for 192.168.127.1:
    Packets: Sent = 4, Received = 4, Lost = 0 (0% loss),
    Approximate round trip times in milli-seconds:
        Minimum = 1ms, Maximum = 2ms, Average = 1ms
```

Close

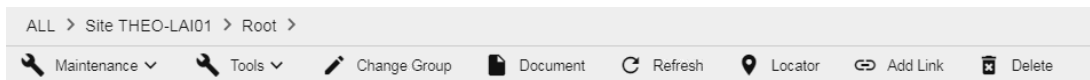
5. Wait for the ping test to finish and view the results.

# Changing Device Groups

Use the **Network Topology** screen to change the assigned group for a device by selecting the device from the **Topology Map** or **Device List**.

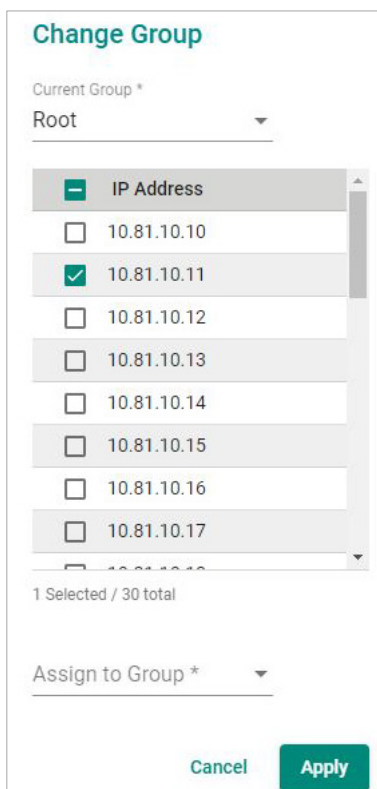
1. Navigate to **Menu** (☰) > **Network** > **Topology**.  
The **Network Topology** screen will appear and display the Topology Map by default.
2. Select one of the following views:
  - **Topology view:** Displays a graphical representation of the devices in your network topology.
  - **List view:** Displays a list of the devices in your network topology.
3. Select the device.
  - **Topology view:** Click the icon of the device in the Topology Map.
  - **List view:** Select the check box next to the device in the Device List.

The toolbar options change.



4. Click **Change Group**.

The **Change Group** screen will appear and displays the following information:

A screenshot of a 'Change Group' dialog box. At the top, the title is 'Change Group'. Below it, there is a 'Current Group \*' dropdown menu with 'Root' selected. The main area is a list of IP addresses under the heading 'IP Address'. The first item is '10.81.10.10' with an unchecked checkbox. The second item is '10.81.10.11' with a checked checkbox. The third item is '10.81.10.12' with an unchecked checkbox. The fourth item is '10.81.10.13' with an unchecked checkbox. The fifth item is '10.81.10.14' with an unchecked checkbox. The sixth item is '10.81.10.15' with an unchecked checkbox. The seventh item is '10.81.10.16' with an unchecked checkbox. The eighth item is '10.81.10.17' with an unchecked checkbox. Below the list, it says '1 Selected / 30 total'. At the bottom, there is an 'Assign to Group \*' dropdown menu. At the very bottom, there are two buttons: 'Cancel' and 'Apply'.

5. (Optional) Select additional IP addresses to assign other devices from the current group to the new group.
6. From the **Assign to Group** drop-down list, select the new group that you want to assign the selected device(s) to.
7. Click **Apply**.  
MXview will assign the selected device(s) to the new group.

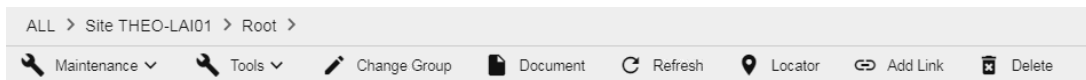


# Uploading Device Documents

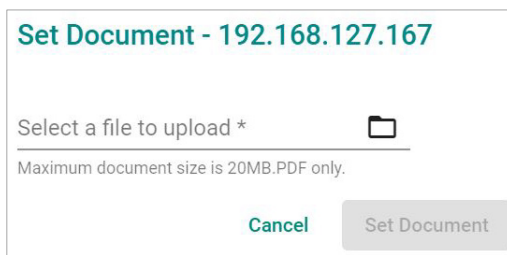
Use the **Network Topology** screen to upload PDF documentation (e.g., user's manual, quick installation guide) for a device. Uploaded documents can be downloaded for future reference.

1. Navigate to **Menu** (☰) > **Network** > **Topology**.  
The **Network Topology** screen appears and displays the Topology Map by default.
2. Select one of the following views:
  - **Topology view:** Displays a graphical representation of the devices in your network topology.
  - **List view:** Displays a list of the devices in your network topology.
3. Select the device.
  - **Topology view:** Click the icon of the device in the Topology Map.
  - **List view:** Select the check box next to the device in the Device List.

The toolbar options will change.



4. Click **Document**.  
The **Set Document** screen will appear.



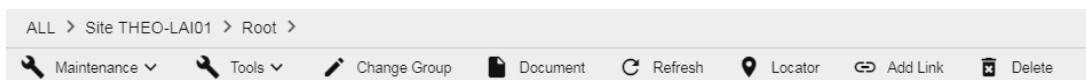
5. Click the folder (📁) icon to upload a PDF document from your local machine.  
The maximum document size is 20 MB and has to be a PDF.
6. Click **Set Document**.  
MXview uploads the PDF document for the device.

# Refreshing the Device Status

Since some device data is collected by polling, there may be a time delay for some data. Use the **Network Topology** screen to refresh the device status by selecting the device from the **Topology Map** or **Device List**.

1. Navigate to **Menu** (☰) > **Network** > **Topology**.  
The Network Topology screen appears and displays the Topology Map by default.
2. Select one of the following views:
  - **Topology view:** Displays a graphical representation of the devices in your network topology.
  - **List view:** Displays a list of the devices in your network topology.
3. Select the device.
  - **Topology view:** Click the icon of the device in the Topology Map.
  - **List view:** Select the check box next to the device in the Device List.

The toolbar options change.



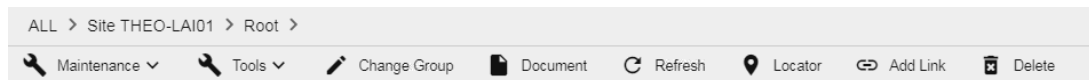
4. Click **Refresh**.  
MXview polls the device for updated data.

# Locating Devices

Use the **Device Locator** to locate a device in the field. When the **Device Locator** is activated, all the LEDs on the device start blinking to help you locate the device.

1. Navigate to **Menu** (☰) > **Network** > **Topology**.  
The **Network Topology** screen appears and will display the Topology Map by default.
2. Select one of the following views:
  - **Topology view**: Displays a graphical representation of the devices in your network topology.
  - **List view**: Displays a list of the devices in your network topology.
3. Select the device.
  - **Topology view**: Click the icon of the device in the Topology Map.
  - **List view**: Select the check box next to the device in the Device List.

The toolbar options will change.



4. Click **Locator**.  
The **Device Locator** screen appears.



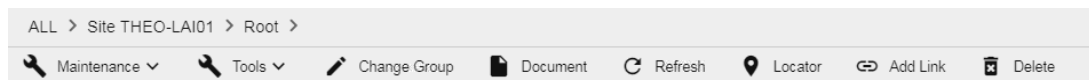
5. Click **Start**.  
All the LEDs on the device start blinking.
6. After you have located the device, click **Stop**.  
All the LEDs on the device stop blinking.

# Deleting Devices

Use the **Network Topology** screen to delete devices from the Topology Map. After a device is deleted, it will be removed from the topology map and scan range, and the device will not be polled.

1. Navigate to **Menu** (☰) > **Network** > **Topology**.  
The Network Topology screen appears and displays the Topology Map by default.
2. Select one of the following views:
  - **Topology view**: Displays a graphical representation of the devices in your network topology.
  - **List view**: Displays a list of the devices in your network topology.
3. Select the device.
  - **Topology view**: Click the icon of the device in the Topology Map.
  - **List view**: Select the check box next to the device in the Device List.

The toolbar options will change.



4. Click **Delete**.  
MXview removes the device from your network topology.

# 11. Events and Notifications

MXview allows you to monitor system events, create custom monitoring events, and configure event notifications.

## Event Monitoring

### Viewing All Events

The **All Events** screen provides information about all the network events for devices in your topology. Use the filters to customize the information displayed in the table. You can also export the data as a CSV file.

	Site Name	ID	Source	Source IP	Device Alias	Description	Time Issued
<input type="checkbox"/>	Site DESKTOP-TUTNU4T	222	MXview	10.122.10.215		User login: admin	2021-12-29 16:33:10
<input type="checkbox"/>	Site DESKTOP-TUTNU4T	221	MXview	10.122.10.215		User login failed: admin\'	2021-12-29 16:33:08
<input type="checkbox"/>	Site DESKTOP-TUTNU4T	220	MXview	192.168.127.166	192.168.127.166-AWK-1137C	Device ICMP reachable	2021-12-29 16:00:30
<input type="checkbox"/>	Site DESKTOP-TUTNU4T	219	MXview	192.168.127.166	192.168.127.166-AWK-1137C	Device ICMP unreachable	2021-12-29 16:00:20
<input type="checkbox"/>	Site DESKTOP-TUTNU4T	218	MXview	192.168.127.166	192.168.127.166-AWK-1137C	Device ICMP reachable	2021-12-29 15:56:00
<input type="checkbox"/>	Site DESKTOP-TUTNU4T	217	MXview	192.168.127.166	192.168.127.166-AWK-1137C	Device ICMP unreachable	2021-12-29 15:55:50
<input type="checkbox"/>	Site DESKTOP-TUTNU4T	216	MXview	10.123.35.32		User login: admin	2021-12-29 14:42:25

1. Navigate to **Menu** (☰) > **Event** > **All Events**.

The **All Events** screen will display the following information in a table format:

Column	Description
Ack	Acknowledge status of the event
Show Details	The detailed information of this event
Site Name	The site to which the device that issued the event belongs
ID	The unique identifier of the event
Source IP	The IP address of the device that issued the event
Source	The source of the event
Device Alias	The unique name of the device
Description	The description of the event
Time Issued	The time the event was issued

2. To filter the information in the table, type a full or partial string that matches the value in any of the table columns.

MXview filters the table to only display results that fully or partially match the specified string.

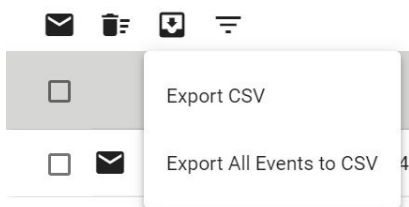
3. To filter the information in the table by specific criteria:
  - a. Click the **Filter** (☰) icon in the top right corner.  
The following screen will appear.

- b. Specify any of the following criteria:

Criteria	Description
Severity	Select the severity level of the event
Site Name	Select the site to which the device that issued the event belongs
Group	Select the group to which the device is assigned
IP Address	Specify the IP address of the device
Source	Select the source of the event
Ack	Select the acknowledgement status of the event
Start Date	Specify the start date and time for the event data to display
End Date	Specify the end date and time for the event data to display

- c. Click **Apply**.  
MXview filters the table to only display events that match the specified criteria.
4. To sort the data in the table by a specific column, click the column heading.  
MXview sorts the table by the column.
5. To export data displayed on the **All Events** screen:

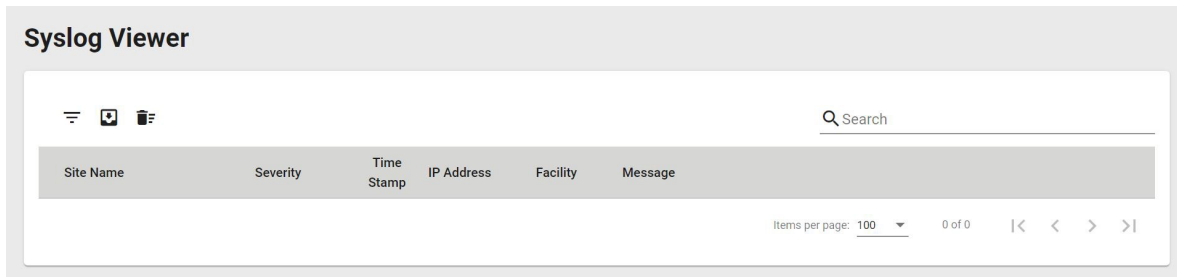
- a. Click the **Export** (⊕) icon.



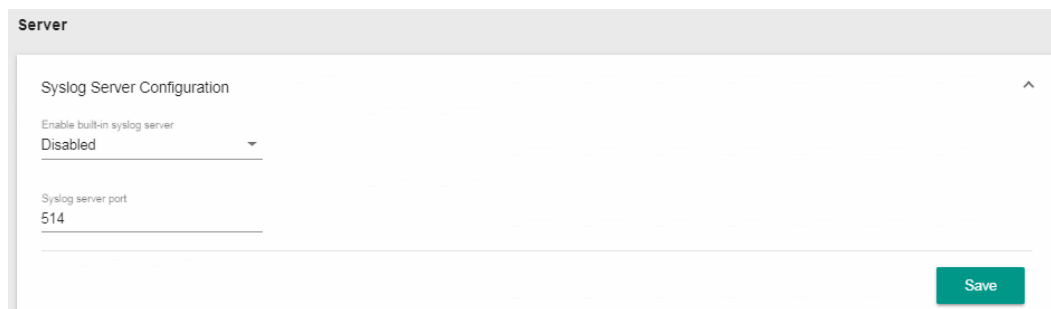
- b. Select **Export CSV** for just the events on the first page or **Export All Events to CSV** for all event pages.
      - c. Specify the location to save the exported file.
      - d. Click **Save**.  
MXview exports the displayed event data as a CSV file.

# Viewing Syslog Events

The **Syslog Event Viewer** screen provides information about the syslog events on your network. Use the filters to customize the information displayed in the table. You can also export the data as a CSV file.



1. Enable the built-in syslog server.
  - a. Navigate to **Menu** (☰) > **Preferences**.  
The **Preferences** screen appears.
  - b. In the **Server** section, expand **Syslog Server Configuration**.  
The **Syslog Server Configuration** settings will appear.



- c. Select **Enabled** from the Enable built-in syslog server drop-down list.
  - d. Specify the syslog server communication port.
  - e. Click **Save**.  
MXview enables the built-in syslog server and starts logging syslog events.
2. Navigate to **Menu** (☰) > **Event** > **Syslog Viewer**.

The **Syslog Event Viewer** screen displays the following information in a table format:

Column	Description
Ack	The acknowledgement status of the event
Site Name	The site to which the device that issued the event belongs
ID	The unique identifier of the event
Source IP	The IP address of the device that issued the event
Device Alias	The unique name of the device that issued the event
Description	The description of the event
Time Issued	The time the event was issued

3. To filter the information in the table, type a full or partial string that matches the value in any of the table columns.  
MXview filters the table to only display results that fully or partially match the specified string.

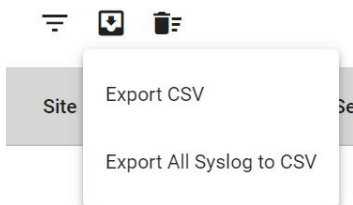
4. To filter the information in the table by specific criteria:
  - a. Click the **Filter** (☰) icon in the top right corner.  
The following screen will appear.

- b. Specify any of the following criteria:

Criteria	Description
Site Name	Select the site to which the device that issued the event belongs
IP Address	Specify the IP address of the device that issued the event
Facility	Select the group to which the device is assigned
Priority	Select the criteria operator for matching the event severity level: <ul style="list-style-type: none"> <li>• <b>Higher than or equal to</b></li> <li>• <b>Equals</b></li> <li>• <b>Lower than or equal to</b></li> </ul>
Severity	Select the severity level of the event
Start Date	Specify the start date and time for the event data to display
End Date	Specify the end date and time for the event data to display

- c. Click **Apply**.  
MXview filters the table to only display events that match the specified criteria.
5. To sort the data in the table by a specific column, click the column heading.  
MXview sorts the table by the column.
6. To export data displayed on the **All Events** screen:

- a. Click the **Export** (📄) icon.

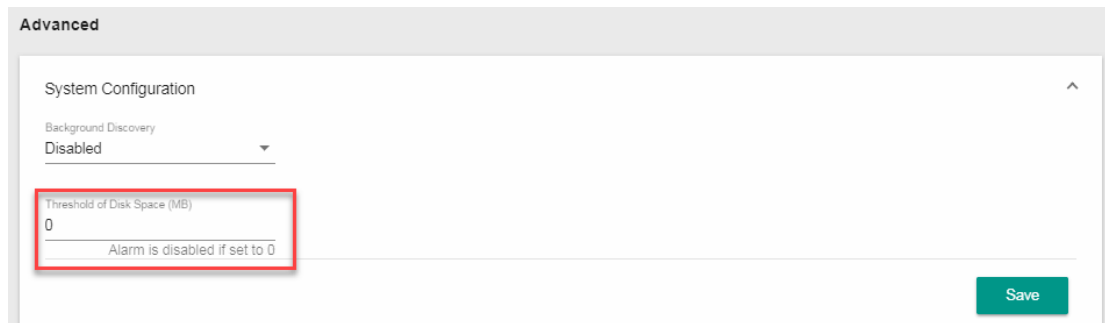


- b. Select **Export CSV** for just the first syslog page or **Export All Events to CSV** for all syslog pages.
      - c. Specify the location to save the exported file.
      - d. Click **Save**.  
MXview exports the displayed event data as a CSV file.

## Configuring the Server Disk Space Threshold

MXview allows you to trigger an event notification when the MXview server reaches a configured disk space threshold.

1. Navigate to **Menu** (☰) > **Preferences**.  
The **Preferences** screen appears.
2. In the **Advanced** section, expand **System Configuration**.  
The **System Configuration** settings will appear.
3. In the **Threshold of Disk Space (MB)** field, specify the threshold for available disk space remaining on the MXview server in MB.



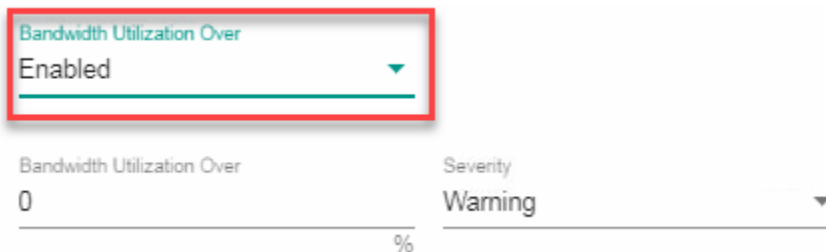
The screenshot shows the 'Advanced' section of the MXview interface. Under 'System Configuration', there is a 'Background Discovery' dropdown set to 'Disabled'. Below it, the 'Threshold of Disk Space (MB)' field is highlighted with a red box and contains the value '0'. A note below the field states 'Alarm is disabled if set to 0'. A 'Save' button is visible in the bottom right corner.

4. Click **Save**.  
MXview will trigger an event when the threshold for the available disk space remaining is reached.

## Configuring Event Thresholds and Severity Levels

Use the **Preferences** screen to configure default event thresholds and severity levels.

1. Navigate to **Menu** (☰) > **Preferences**.  
The **Preferences** screen will appear.
2. In the **Advanced** section, expand **Events**.  
The **Events** settings will appear.
3. Select one of the following severity levels for **Link Up** events:
  - **Information**
  - **Waning**
  - **Critical**
4. Select one of the following severity levels for **Link Down** events:
  - **Information**
  - **Warning**
  - **Critical**
5. To trigger events when network bandwidth utilization exceeds a threshold:
  - a. Select **Enabled** from the first **Bandwidth Utilization Over** drop-down list.



The screenshot shows the 'Events' configuration screen. A dropdown menu for 'Bandwidth Utilization Over' is highlighted with a red box and shows 'Enabled' selected. Below it, there is a text input field for 'Bandwidth Utilization Over' with the value '0' and a '%' symbol. To the right, there is a 'Severity' dropdown menu set to 'Warning'.

- b. Specify the percentage of bandwidth utilization for the threshold.

Bandwidth Utilization Over  
Enabled

Bandwidth Utilization Over  
0 %

Severity  
Warning

- c. Select the **Severity** level for the event.
6. To trigger events when network bandwidth utilization falls below a threshold:
- a. Select **Enabled** from the first **Bandwidth Utilization Under** drop-down list.

Bandwidth Utilization Under  
Enabled

Bandwidth Utilization Under  
0 %

Severity  
Warning

- b. Specify the percentage of bandwidth utilization for the threshold.

Bandwidth Utilization Under  
Enabled

Bandwidth Utilization Under  
0 %

Severity  
Warning

- c. Select the **Severity** level for the event.
7. To trigger events when the packet error rate exceeds a threshold:
- a. Select **Enabled** from the first **Packet Error Rate Over** drop-down list.

Packet Error Rate Over  
Enabled

Packet Error Rate Over  
0 %

Severity  
Warning

- b. Specify the packet error rate for the threshold.

Packet Error Rate Over  
Enabled

Packet Error Rate Over  
0 %

Severity  
Warning

- c. Select the **Severity** level for the event.



8. To trigger events when device availability falls below a certain threshold:
  - a. Select **Enabled** from the first **Availability Under** drop-down list.

Availability Under  
Enabled

Availability Under  
95 %

Severity  
Warning

- b. Specify the device availability level for the threshold.

Availability Under  
Enabled

Availability Under  
95 %

Severity  
Warning

- c. Select the **Severity** level for the event.

9. To trigger events when the SFP TX value is below a certain threshold:

- a. Select **Enabled** from the first **SFP TX Under** drop-down list.

SFP TX Under  
Enabled

SFP TX Under \*  
0 dBm

Severity \*  
Warning

- b. Specify the SFP TX threshold level.

SFP TX Under \*  
Enabled

SFP TX Under \*  
-50 dBm

Severity \*  
Warning

10. To trigger events when the SFP RX value is below a certain threshold:

- a. Select **Enabled** from the first **SFP RX Under** drop-down list.

SFP RX Under  
Enabled

SFP RX Under \*  
0 dBm

Severity \*  
Warning

- b. Specify the SFP RX threshold level.

SFP RX Under *	Enabled	▼
SFP RX Under *	-50	▲▼
-100 - 0	dBm	
Severity *	Warning	▼

11. To trigger events when the SFP voltage is below a certain threshold:

- a. Select **Enabled** from the first **SFP Voltage Under** drop-down list.

SFP Voltage Under *	Enabled	▼
SFP Voltage Under *	0	▲▼
0 - 10	V	
Severity *	Warning	▼

- b. Specify the SFP Voltage threshold level.

SFP Voltage Under *	Enabled	▼
SFP Voltage Under *	5	▲▼
0 - 10	V	
Severity *	Warning	▼

12. To trigger events when the SFP voltage is over a certain threshold:

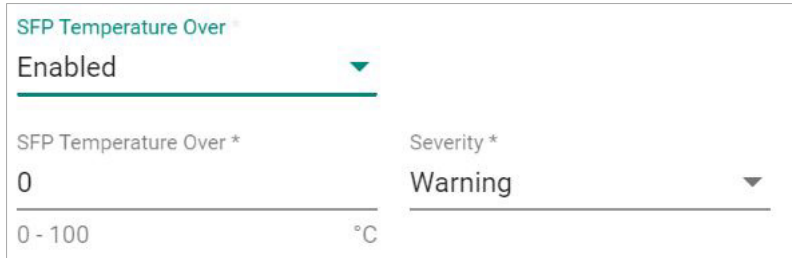
- a. Select **Enabled** from the first **SFP Voltage Over** drop-down list.

SFP Voltage Over *	Enabled	▼
SFP Voltage Over *	0	▲▼
0 - 10	V	
Severity *	Warning	▼

- b. Specify the SFP Voltage threshold level.

SFP Voltage Over *	Enabled	▼
SFP Voltage Over *	5	▲▼
0 - 10	V	
Severity *	Warning	▼

13. To trigger events when the SFP temperature is over a certain threshold:
  - a. Select **Enabled** from the first **SFP Temperature Over** drop-down list.



SFP Temperature Over \*

Enabled

SFP Temperature Over \*

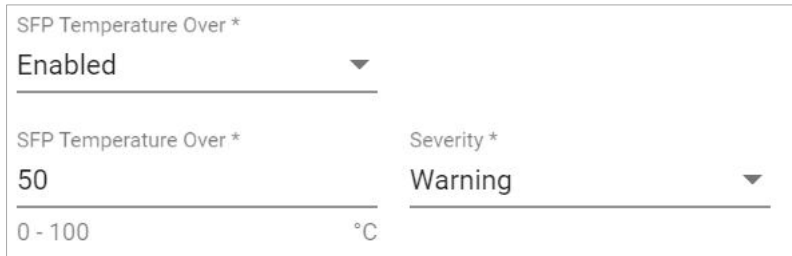
0

0 - 100 °C

Severity \*

Warning

- b. Specify the SFP Temperature threshold level.



SFP Temperature Over \*

Enabled

SFP Temperature Over \*

50

0 - 100 °C

Severity \*

Warning

14. Click **Save**.

MXview will update the event settings.

## Notification Methods

MXview supports email, and SNMP trap notifications for events. Each notification method requires specific server configurations.

### Configuring Email Server Settings

Use the Preferences screen to configure an email server to send email notifications for event notifications.

1. Navigate to **Menu** (☰) > **Preferences**.  
The **Preferences** screen will appear.
2. In the **Server** section, expand **Email Server Setup**.  
The **Email Server Setup** settings will appear.
3. Configure the following:
  - **Server Domain Name/IP**
  - **Port number**
  - **Encryption**
  - **Username**
  - **Password**
  - **Sender Address**
4. Click **Save**.  
MXview can send email messages for configured event notifications.

## Configuring SNMP Trap Destinations for the MXview Server

Use the **Preferences** screen to configure the SNMP trap destination(s) for the MXview server.

1. Navigate to **Menu** (☰) > **Preferences**.  
The **Preferences** screen appears.
2. In the **Server** section, expand **SNMP Trap Server of MXview**.  
The **SNMP Trap Server of MXview** settings will appear.
3. Configure the following:
  - **SNMP Version**
  - **IP Address of Trap Server 1**
  - **Community of Trap Server 1**
  - **IP Address of Trap Server 2**
  - **Community of Trap Server 2**
4. Click **Save**.

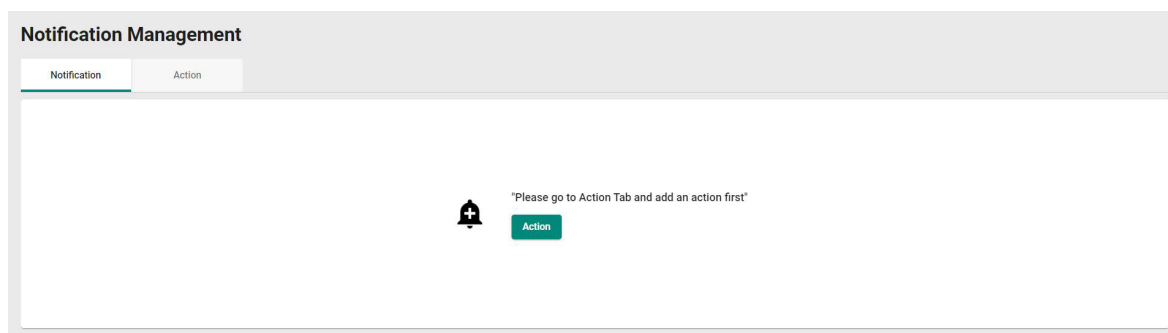
## Configuring the SNMP Trap Destination for Devices

By using the MXview server as a trap destination of a device, events associated with the device will be sent to the server in real time, and can be seen by remote clients.

1. Navigate to **Menu** (☰) > **Preferences**.  
The **Preferences** screen will appear.
2. In the **Server** section, expand **SNMP Trap Server of Device**.  
The **SNMP Trap Server of Device** settings will appear.
3. Configure the following:
  - **Destination IP1:** Specify the IP address of the MXview server
  - **Community Name1:** Specify the community string of the MXview server
4. Click **Save**.

## Notification Management

The **Notification Management** screen allows you to configure event notifications by issuing a registered action (e.g., sending an email message to a specified recipient) when configured events are detected on your network.



# Configuring New Event Notifications

MXview event notifications require at least one registered action (e.g., sending an email message to a specified recipient), which MXview performs when a specified event is detected on your network.

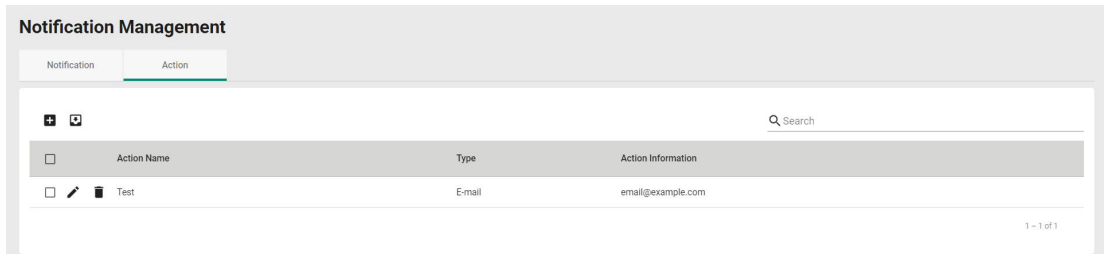
1. Navigate to **Menu** (☰) > **Event** > **Notification Management**.

The **Notification Management** screen appears.

2. To register an action:

- a. Click the **Action** tab.

The **Action** tab displays a list of registered actions (if any).



- b. Click the **Add** (+) icon in the top right corner.

The **Add notification action** screen will appear.

The screenshot shows the 'Add notification action' form. It has three main input fields: 'Action Name \*', 'Type \*' (a dropdown menu), and 'Action Information \*'. At the bottom right, there are two buttons: 'Cancel' and 'Add'.

- c. In the **Action Name** field, type a name to describe the action.

- d. From the **Type** drop-down list, select one of the following actions:

- E-mail:** Sends an email message to the specified email address
- Sound File:** Plays the uploaded sound file
- Message Box:** Displays a message box when the event occurs
- SNMP Trap:** Sends an SNMP trap
- Slack:** Send a message to Slack
- Microsoft Teams:** Send a message to Microsoft Teams

- e. Provide additional information required for the action (if any).

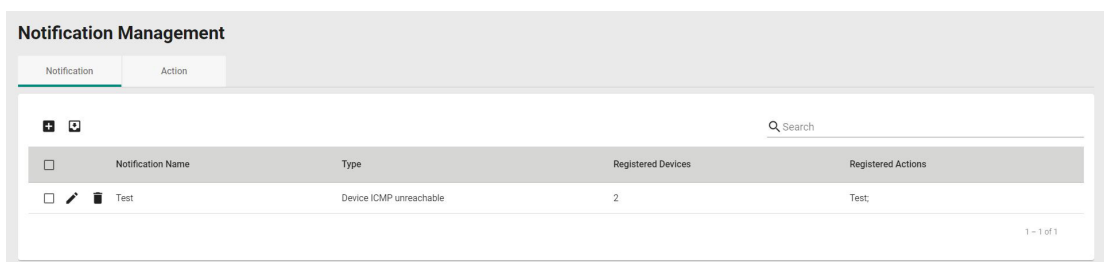
- f. Click **Apply**.

The registered action appears in the table on the **Action** tab.

3. To add a new event notification:

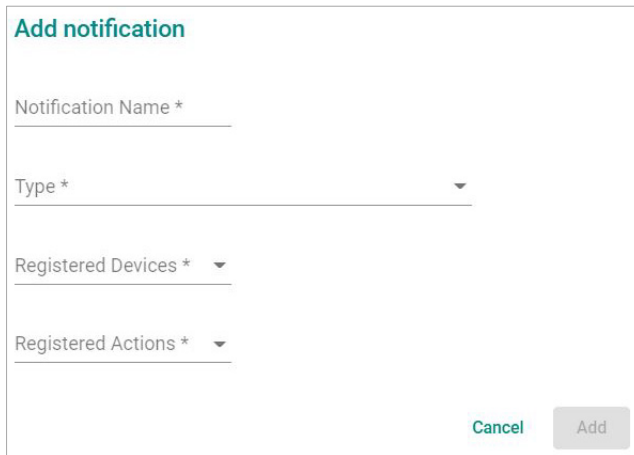
- a. Click the **Notification** tab.

The **Notification** tab displays a list of configured event notifications (if any).



- b. Click the **Add** (+) icon in the top right corner.

The **Add** notification screen appears.



- c. In the **Notification Name** field, type a name to describe the event notification.
- d. From the **Type** drop-down list, select the event type.
- e. From the **Registered devices** drop-down list, select the network device(s) you want to monitor.
- f. From the **Registered Actions** drop-down list, select the action that MXview performs when the specified event is detected on the previously selected device(s).
- g. Click **Apply**.

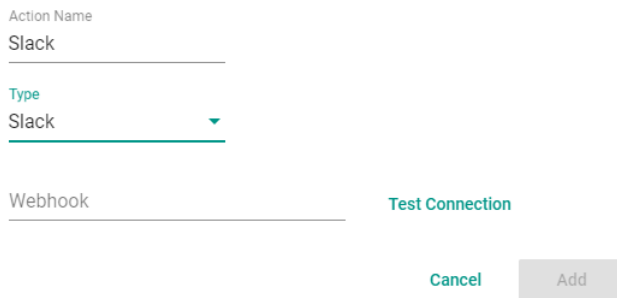
The event notification appears in the table on the **Notification** tab.

## Add a Slack/Teams Notification

Use the **Action** tab on the **Notification Management** screen to Add a Slack/Teams action

To Create a Slack Notification please perform the following steps:

### Add notification action



1. Create a Webhook on Slack
2. Install Incoming Webhook on Slack
3. Select the channel that you want to post to

#### 4. Generate a Slack Webhook

### Integration Settings

#### Post to Channel

Messages that are sent to the incoming webhook will be posted here.

◦ Tanis Yukai Tseng

[or create a new channel](#)

#### Webhook URL

Send your JSON payloads to this URL.  
[Show setup instructions](#)

https://hooks.slack.com/services/T69C5LR5E/B0160KNTNAV/poHjaV48PXvd0z

[Copy URL](#) • [Regenerate](#)

#### 5. Copy the Webhook URL to MXview

### Add notification action

Action Name

Slack

Type

Slack

Webhook

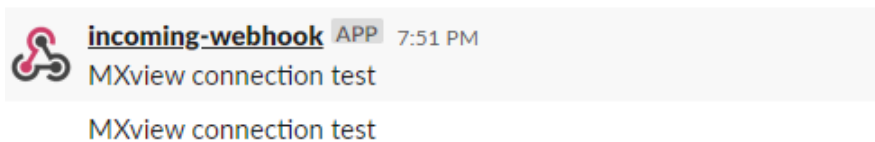
<https://hooks.slack.com/services/T69C5LR5E/B0160KNTNAV/poHjaV48PXvd0z>

[Test Connection](#)

[Cancel](#)

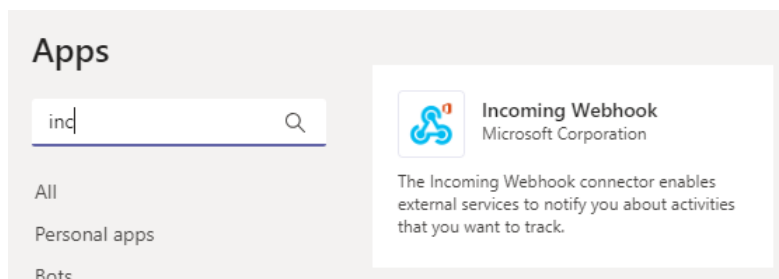
[Add](#)

You can click **Test Connection** to check whether the webhook works.






To create a Microsoft Teams notification please perform the following steps:







1. Create a Webhook on Microsoft Teams. <https://docs.microsoft.com/en-us/microsoftteams/platform/webhooks-and-connectors/how-to/add-incoming-webhook>



2. Select Connector

-  Channel notifications >
-  Pin
-  Hide

---

-  Manage channel
-  Get email address
-  Get link to channel
-  Edit this channel
-  **Connectors**
-  Delete this channel

3. Configure the Incoming Webhook and click Create

### Connectors for "MXview Notification Testing" channel in "NSD Team" team

## Incoming Webhook

[Send feedback](#)

The Incoming Webhook connector enables external services to notify you about activities that you want to track. To use this connector, you'll need to create certain settings on the other service, which needs to support a webhook that's compatible with the [Office 365 connector format](#).

Fields marked with \* are mandatory

To set up an Incoming Webhook, provide a name and select Create. \*

Customize the image to associate with the data from this Incoming Webhook.

**Upload Image**



Default Image

**Create**

**Cancel**

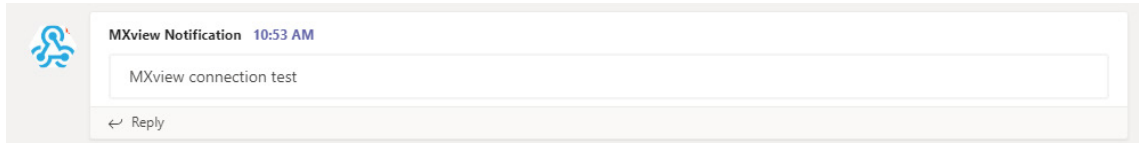


Copy the URL below to save it to the clipboard, then select Save. You'll need this URL when you go to the service that you want to send data to your group.

<https://outlook.office.com/webhook/3b7t>



4. Copy the Webhook URL to MXview  
You can click **Test Connection** to check whether the webhook works.

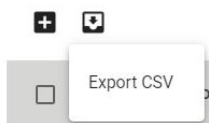


## Editing or Exporting Registered Actions

Use the **Action** tab on the **Notification Management** screen to edit registered actions or export a CSV file containing registered action information.

1. Navigate to **Menu** (☰) > **Event** > **Notification Management**.  
The **Notification Management** screen will appear.
2. Click the **Action** tab.  
The **Action** tab displays a list of registered actions.
3. To edit a registered action:
  - a. Click the **Edit** (✎) icon next to the action you want to edit.  
The **Edit notification action** screen will appear.

- b. Modify the following settings:
    - Action Name**
    - Type**
    - Action information**
  - c. Click **Apply**.  
The **Action** tab appears and displays the updated action information.
4. To export data displayed on the Action tab:
    - a. Click the **Export** (📄) icon.



- b. Select **Export CSV**.
- c. Specify the location to save the exported file.
- d. Click **Save**. MXview exports the displayed event data as a CSV file.

## Editing or Exporting Notification Configurations

Use the **Notification** tab on the **Notification Management** screen to edit configured notifications or export a CSV file containing notification configuration information.

1. Navigate to **Menu** (☰) > **Event** > **Notification Management**.  
The **Notification Management** screen will appear.
2. Click the **Notification** tab.  
The **Notification** tab displays a list of configured notifications.
3. To edit a notification:
  - a. Click the **Edit** (✎) icon next to the action you want to edit.  
The **Edit notification** screen will appear.

### Edit notification

Notification Name  
Test

---

Type  
Device ICMP unreachable ▼

---

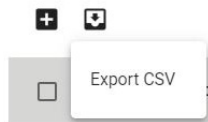
Registered devices  
192.168.127.1, 192.168.127.2, 192.168.127.3... ▼

---

Registered Actions  
Test ▼

Cancel      Apply

- b. Modify the following settings:
    - Notification Name**
    - Type**
    - Registered devices**
    - Registered Actions**
  - c. Click **Apply**.  
The **Notification** tab appears and displays the updated notification information.
4. To export data displayed on the **Action** tab:
    - a. Click the **Export** (📄) icon.



- b. Select **Export CSV**.
- c. Specify the location to save the exported file.
- d. Click **Save**.  
MXview exports the displayed event data as a CSV file.

# Custom Event Management

The **Custom Events** screen provides information about all the custom events configured on MXview. You can use the **Custom Events** screen to view whether a custom event is enabled or disabled, modify a custom event, or export custom event configurations as a CSV file.

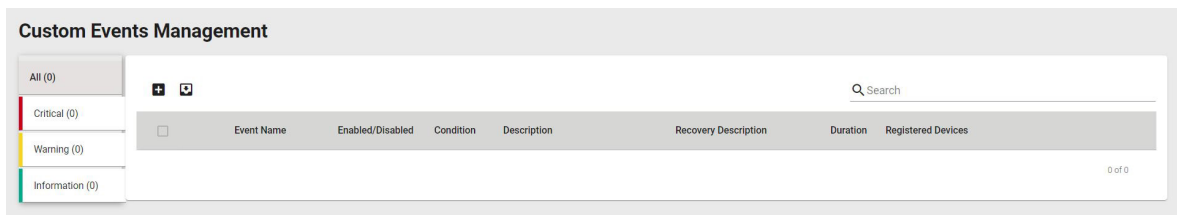


The screenshot shows the 'Custom Events Management' interface. On the left, there is a sidebar with filters: 'All (2)', 'Critical (2)', 'Warning (0)', and 'Information (0)'. The main area contains a table with the following data:

Event Name	Enabled/Disabled	Condition	Description	Recovery Description	Duration	Registered Devices
powerConsumption	Enabled	Over 10	Test 10.81.10.10		0	1
portEnable.11	Enabled	Over 10	Flapping	Flapping	10	2

## Configuring Custom Events

The Custom Events screen allows you to define your own events to monitor with flexible detection thresholds, severity levels, and duration times. You can also export the custom event configurations as a CSV file.



The screenshot shows the 'Custom Events Management' interface with an empty table. The sidebar filters are: 'All (0)', 'Critical (0)', 'Warning (0)', and 'Information (0)'. The table has the following columns: Event Name, Enabled/Disabled, Condition, Description, Recovery Description, Duration, and Registered Devices.

1. Navigate to **Menu (☰) > Event > Custom Events Management**.  
The **Custom Events** screen appears.
2. Click the **Add (+)** button in the upper-right corner of the screen.  
The **Add custom event** screen will appear.

### Add custom event

Enable Custom Event

Enabled

Severity

Device Properties \*

Condition operator

Condition Value

Description

0 / 250

Recovery Description

0 / 250

Duration

0

Cancel

Apply

3. Select the default event status:
  - **Enabled:** MXview monitors the event
  - **Disabled:** MXview does not monitor the event
4. Select one of the following severity levels for the event:
  - **Information**
  - **Critical**
  - **Warning**
  - **System Information**
5. Click the Device Properties and select the device property to monitor.
6. Configure the following threshold criteria:
  - **Condition operator:** Select the criteria operator for matching the condition value
  - **Condition value:** Specify the value for the criteria operator to match
7. (Optional) In the **Description** field, type a string (up to 250 characters in length) to describe the custom monitoring.
8. (Optional) In the **Recovery Description** field, type a string (up to 250 characters in length) to describe how to recover from the event.
9. In the **Duration** field, specify the number of consecutive pollings for the event.
10. From the **Register Devices** drop-down list, select the devices to monitor for the custom event.
11. Click **Apply**.

The custom event appears in the table on the **Notification** tab.

## Viewing or Exporting Custom Event Settings

The **Custom Events** screen provides information about all the custom events configured on MXview. You can use the **Custom Events** screen to view whether a custom event is enabled or disabled, modify a custom event, or export custom event configurations as a CSV file.

The screenshot shows the 'Custom Events Management' interface. On the left, there is a filter sidebar with categories: 'All (2)', 'Critical (2)', 'Warning (0)', and 'Information (0)'. The main area contains a table with the following data:

Event Name	Enabled/Disabled	Condition	Description	Recovery Description	Duration	Registered Devices
powerConsumption	Enabled	Over 10	Test 10.81.10.10		0	1
portEnable.11	Enabled	Over 10	Flapping	Flapping	10	2

1. Navigate to **Menu (☰) > Event > Custom Events Management**.

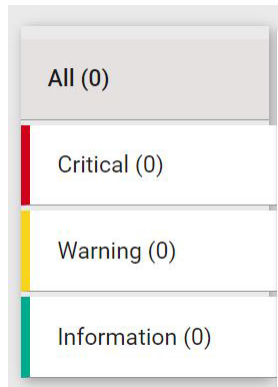
The **Custom Events** screen will appear and displays the following information in a table format:

Column	Description
Event Name	The name of the event
Enabled/Disabled	The monitoring status of the event
Condition	The threshold criteria configured for the event
Description	The description of the event
Recovery Description	The recovery description of the event
Duration	The number of consecutive pollings for the event
Registered Devices	The number or registered devices that the event applies to

2. To filter the information in the table, type a full or partial string that matches the value in any of the table columns.

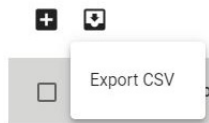
MXview filters the table to only display events with values that fully or partially match the specified string.

3. To filter the information in the table by event severity, click one of the color-coded severity levels in the left-side panel.



MXview filters the table to only display events that match the selected severity level.

4. To sort the data in the table by a specific column, click the column heading. MXview sorts the table by the column.
5. To export data displayed on the **All Events** screen:
  - a. Click the **Export** (📄) icon.



- b. Select **Export CSV**.
- c. Specify the location to save the exported file.
- d. Click **Save**.

MXview exports the displayed event data as a CSV file.

# Enabling/Disabling or Editing Custom Events

To enable or disable a custom event, edit the custom event settings.

1. Navigate to **Menu** (☰) > **Event** > **Custom Events Management**.  
The **Custom Events** screen appears.
2. Click the **Edit** (✎) icon next to the event you want to enable/disable.  
The **Update custom event** screen appears.

## Update custom event

Enable Custom Event

Enabled ▼

Severity

Warning ▼

Device Properties \*

IpAddr

Condition operator

Equal ▼

Condition Value

1.2.3.4

Description

0 / 250

Recovery Description

0 / 250

Duration

0

Cancel

Apply

3. From the **Enable Custom Event** drop-down list, select one of the following:
  - **Enabled**
  - **Disabled**
4. Modify any additional event settings you wish to change.
5. Click **Apply**.

The **Custom Events** screen will appear and displays the updated event information.


# 12. Reports

MXview provides reports that summarize key information about your VLAN configuration, network devices, and device availability.


## Viewing VLAN Reports

Use the **VLAN** report screen to view information about the VLAN configuration on your network. You can also export the report as a CSV file or a PDF file.

**VLAN**

 🔍 Search

Site Name	Device IP	Model	VLAN ID	Access Ports	Trunk Ports	Hybrid Ports	Management VLAN
client-generic	10.82.10.1	IKS-G6824A-4GTXSFP	1	2,3,4,5,6,7,9,10,11,12,13,16,17,18,19,20,21,22,24		14	Yes
client-generic	10.82.10.1	IKS-G6824A-4GTXSFP	8	8,23		14,15	No
client-generic	10.82.10.1	IKS-G6824A-4GTXSFP	10	1		14,15	No
client-generic	10.82.10.4	IKS-G6824A-4GTXSFP	1	2,3,4,5,6,7,8,9,10,11,12,13,16,17,18,19,20,21,22,24		14	Yes
client-generic	10.82.10.4	IKS-G6824A-4GTXSFP	8	23		14,15	No
client-generic	10.82.10.4	IKS-G6824A-4GTXSFP	10		1	14,15	No
client-generic	10.81.10.10	EDS-510E-3GTXSFP	1	1,2,3,4,5,6,7,8,9,10			Yes
client-generic	10.81.10.11	EDS-510E-3GTXSFP	1	1,2,3,4,5,6,7,8,9,10			Yes
client-generic	10.81.10.12	EDS-510E-3GTXSFP	1	1,2,3,4,5,6,7,8,9,10			Yes

1. Navigate to **Menu** () > **Reports** > **VLAN Report**.

The **VLAN report** screen will appear and display the following information in a table format:

Column	Description
Site Name	The site that the VLAN device belongs to
Device IP	The IP address of the VLAN device
Model	The model number of the VLAN device
VLAN ID	The VLAN ID of the device
Access Ports	The access ports on the VLAN device
Trunk Ports	The trunk ports on the VLAN device
Management VLAN	The management status of the VLAN device
Hybrid Ports	The hybrid ports on the VLAN device


2. To filter the information in the table, type a full or partial string that matches the value in any of the table columns.

MXview filters the table to only display results that fully or partially match the specified string.

3. To sort the data in the table by a specific column, click the column heading.

MXview sorts the table by the column.

4. To export the report data:

- a. Click the **Export** () icon.
- b. Select one of the following report formats:
  - Export CSV**
  - Export PDF**
- c. Specify the location to save the exported file.
- d. Click **Save**.

MXview exports the report data in the selected format.

# Viewing Inventory Reports

Use the **Inventory Report** screen to view information about the devices on your network. You can also export the report as a CSV file or a PDF file.

**Inventory Report**

☰ Search

Site Name	IP Address	Alias	Model	MAC Address	System Description	Firmware Version
client-generic	10.82.10.1	IKS-G6824A	IKS-G6824A	00:90:E8:7D:A7:1F	IKS-G6824A-4GTXSFP	V5.7 build 20011715
client-generic	10.82.10.2	EDR-G903	EDR-G903	00:90:E8:84:6E:80	Unknown	
client-generic	10.82.10.3	EDR-G903	EDR-G903	00:90:E8:00:00:02		
client-generic	10.82.10.4	IKS-G6824A	IKS-G6824A	00:90:E8:7D:A7:12	IKS-G6824A-4GTXSFP	V5.7 build 20011715
client-generic	10.81.10.10	EDS-510E	EDS-510E	00:90:E8:86:2F:12	EDS-510E-3GTXSFP	V5.4 build 21042021
client-generic	10.81.10.11	EDS-510E	EDS-510E	00:90:E8:86:2F:15	EDS-510E-3GTXSFP	V5.4 build 21042021
client-generic	10.81.10.12	EDS-510E	EDS-510E	00:90:E8:86:2E:F3	EDS-510E-3GTXSFP	V5.4 build 21042021
client-generic	10.81.10.13	EDS-510E	EDS-510E	00:90:E8:86:2F:17	EDS-510E-3GTXSFP	V5.4 build 21042021

1. Navigate to **Menu (☰) > Reports > Inventory Report**.

The **Inventory Report** screen appears and displays the following information in a table format:

Column	Description
Site Name	The site that the device belongs to
IP Address	The IP address of the device
Alias	The unique name of the device
Model	The model number of the device
MAC Address	The MAC address of the device
System Description	The description of the device

2. To filter the information in the table, type a full or partial string that matches the value in any of the table columns.

MXview filters the table to only display results that fully or partially match the specified string.

3. To sort the data in the table by a specific column, click the column heading.

MXview sorts the table by the column.

4. To export the report data:

- a. Click the **Export (📄)** icon.
- b. Select one of the following report formats:
  - Export CSV**
  - Export PDF**
- c. Specify the location to save the exported file.
- d. Click **Save**.

MXview exports the report data in the selected format.

# Viewing Availability Reports

Use the **Availability Report** screen to view information about the device availability on your network. You can also export the report as a CSV file or a PDF file.

**Availability Report**

☰ Search

Site Name	Device Alias	Start Date	End Date	Average Availability	Worst Availability	Days
client-generic	IKS-G6824A	2021-12-27	2021-12-27	100%	100%	1
client-generic	EDS-408A	2021-12-27	2021-12-27	100%	100%	1
client-generic	EDS-408A	2021-12-27	2021-12-27	100%	100%	1
client-generic	EDS-408A	2021-12-27	2021-12-27	100%	100%	1
client-generic	EDR-G903	2021-12-27	2021-12-27	100%	100%	1
client-generic	EDS-510E	2021-12-27	2021-12-27	100%	100%	1
client-generic	EDS-510E	2021-12-27	2021-12-27	100%	100%	1



1. Navigate to **Menu** (☰) > **Reports** > **Availability Report**.

The **Availability Report** screen appears and displays the following information in a table format:

Column	Description
Site Name	The site that the device belongs to
Device Alias	The unique name of the device
Start Date	The start date for the device availability report
End Date	The end date for the device availability report
Average Availability	The average device availability from the start date to the end date
Worst Availability	The worst device availability from the start date to the end date
Days	The number of days used to calculate device availability


2. To filter the information in the table, type a full or partial string that matches the value in any of the table columns.


MXview filters the table to only display results that fully or partially match the specified string.

3. To change the date range for the report:
  - a. Click the **Filter** (☰) icon in the top right corner.

The **Query Date** screen appears.

**Query Date**

Start Date  

End Date  

Cancel      Apply

- b. Select the **Start Date**.
  - c. Select the **End Date**.
  - d. Click **Apply**.
- MXview filters the table to only display device availability for the specified data range.
4. To sort the data in the table by a specific column, click the column heading.
- MXview will sort the table by the column.
5. To export the report data:

- a. Click the **Export** (📄) icon.
- b. Select one of the following report formats:
  - Export CSV**
  - Export PDF**
- c. Specify the location to save the exported file.
- d. Click **Save**.

MXview will export the report data in the selected format.

# 13. Backups and Migrations

The MXview web console provides several features to assist database backups and device configuration migrations. MXview allows you to back up or restore configurations for multiple devices, and also compare changes between different versions of archived configuration files. You can also create scheduled jobs to automatically export/import device configurations or back up the MXview database.

## Backing Up the MXview Database

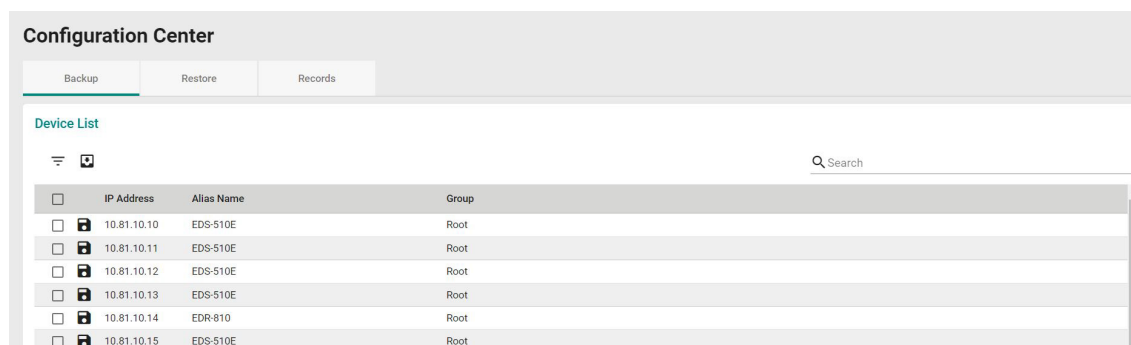
Use the Database Backup screen to back up the MXview database and configuration files.

1. Navigate to **Menu** (☰) > **Migrations** > **Database Backup**.  
The **Database Backup** screen appears.
2. In the **Name** field, specify the directory to where MXview exports the database backup and configuration files.  
Default directory: `%MXviewPro_Data%\db_backup`
3. Click **Apply**.  
A popup message appears indicating that the database has been backed up.

## Backing Up Device Configurations

Use the **Configuration Center** screen to export configuration backup files from one or more devices.

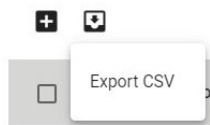
1. Navigate to **Menu** (☰) > **Migrations** > **Configuration Center**.  
The **Configuration Center** screen appears.
2. Click the **Backup** tab.  
Available devices will appear in the **Device List**.



3. (Optional) Filter the devices in the **Device List**:
  - a. Click the **Filter** (≡) icon.
  - b. Specify any of the following criteria:
    - Group**: The group in the MXview tree structure that the device is assigned to
    - IP Address**: The IP address of the device
  - c. Click **Apply**.  
MXview filters the **Device List** according to the specified criteria.

4. To export the device list from all available devices:

- a. Click the **Export** (📄) icon.



- b. Select **Export CSV**.
- c. Click **Save**.

MXview exports configurations from all available devices as a CSV file.

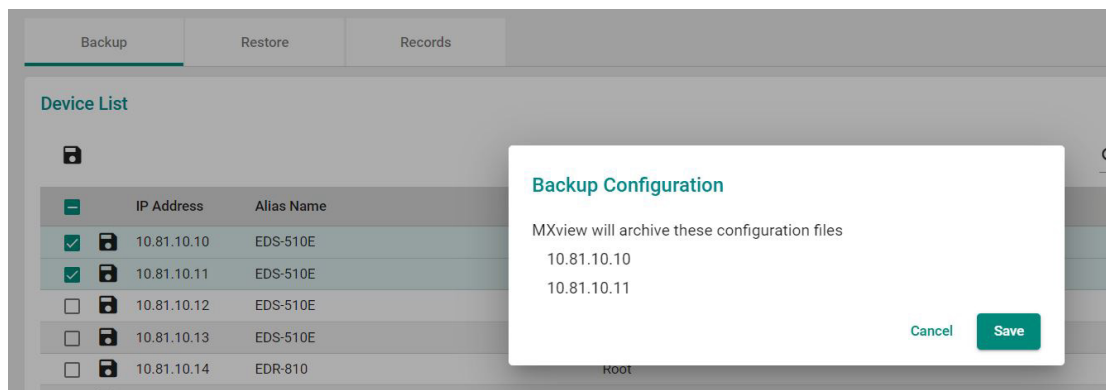
5. To back up configurations from specific devices:

- a. Select the check box next to the device(s) you want to back up.

- b. Click the **Backup** (📄) icon in either of the following locations:

- For a single device, click the **Backup** (📄) next to the selected device.
- For multiple devices, click the **Backup** (📄) icon in the upper left corner of the screen.

The **Backup Configuration** screen appears.



- c. Click **Save**.

MXview archives configuration files from selected device(s) to the MXview server and displays them in the **Records** tab. Also, MXview will export configurations from the selected device(s) as a ZIP file.

For more information, please see the following topics:

**Comparing Archived Configuration Files**



## NOTE

If MXview compares two configuration files and they are the same, it will only leave the latest one. If the two configuration files are different, MXview will keep both in the **Records** tab.

## Restoring Device Configurations

Use the **Configuration Center** screen to restore configurations to one or more devices by restoring an archived configuration from the MXview server or importing a local configuration backup file (in INI format).

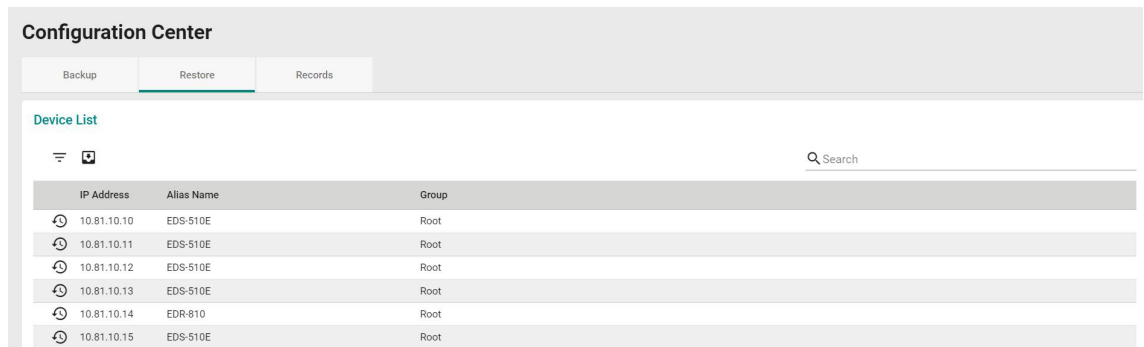


## NOTE

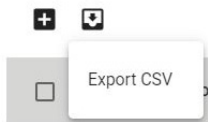
Restoring archived device configurations requires archiving device configurations to the MXview server.

For more information, see **Archiving Device Configurations to the MXview Server**.

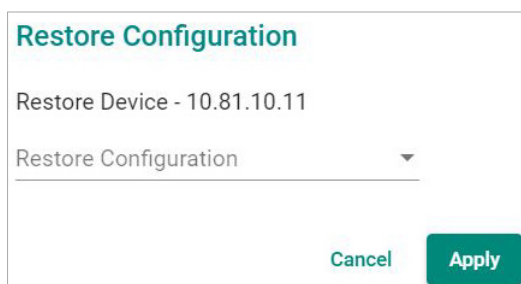
1. Navigate to **Menu** (☰) > **Migrations** > **Configuration Center**.  
The **Configuration Center** screen will appear.
2. Click the **Restore** tab.  
Available devices will appear in the **Device List**.



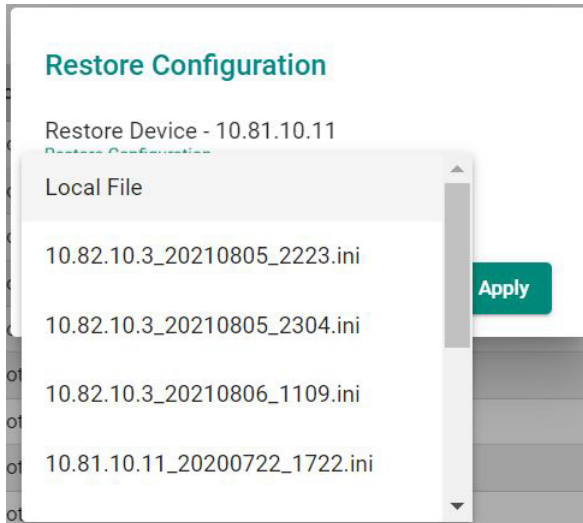
3. (Optional) Filter the devices in the **Device List**:
  - a. Click the **Filter** (≡) icon.
  - b. Specify any of the following criteria:
    - Group:** The group that the device is assigned to
    - IP Address:** The IP address of the device
  - c. Click **Apply**.  
MXview filters the **Device List** according to the specified criteria.
4. (Optional) Export configurations from all available devices:
  - a. Click the **Export** (⊕) icon.



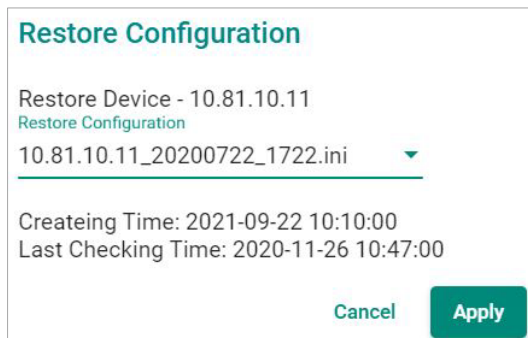
- b. Select **Export CSV**.  
MXview exports configurations from all devices as a CSV file.
5. To restore an archived configuration file to a device:
    - a. Click the **Restore** (↺) icon next to the **IP Address** of a device in the **Device List**.  
The **Restore Configuration** screen will appear.



- b. From the **Restore Configuration** drop-down list, select the archived device configuration to restore.



- c. Click **Apply**.

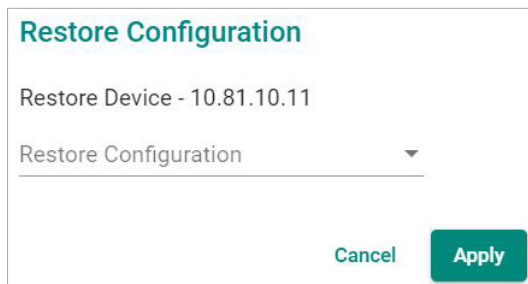


MXview imports the configuration file to the selected device.

6. To import a local configuration file to a device:

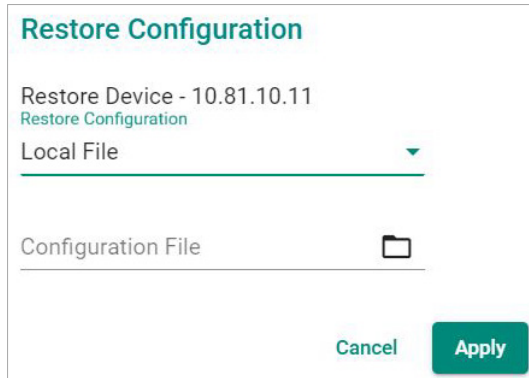
- a. Click the **Restore** (🔄) icon next to the **IP Address** of a device in the **Device List**.

The **Restore Configuration** screen appears.

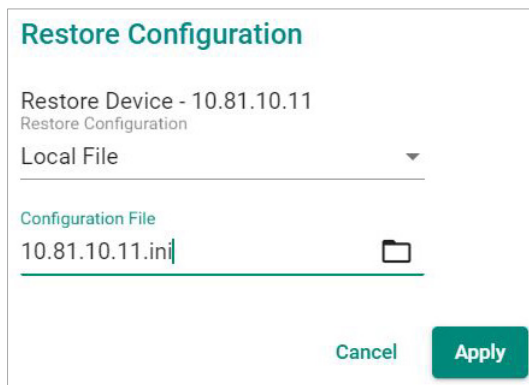


- b. From the **Restore Configuration** drop-down list, select Local File.

- c. Click Configuration File field to select the configuration file.



- d. Select the configuration file to import and click Open.
- e. Click **Apply**.



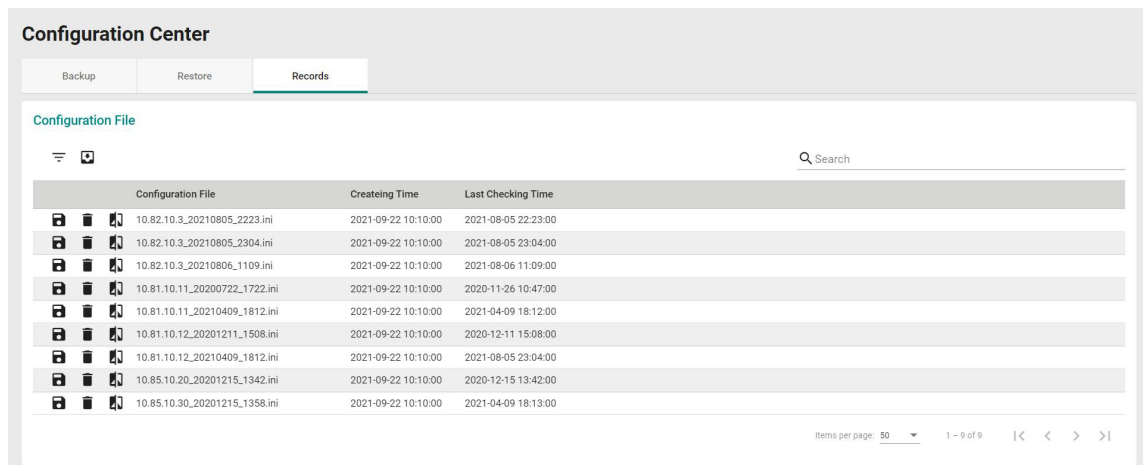
MXview imports the configuration file to the selected device.

## Comparing Archived Configuration Files

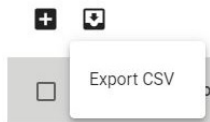
Use the MXview Configuration Center to compare changes in the history of saved configuration files.

1. Navigate to **Menu** (☰) > **Migrations** > **Configuration Center**.  
The **Configuration Center** screen appears.
2. Click the **Records** tab.

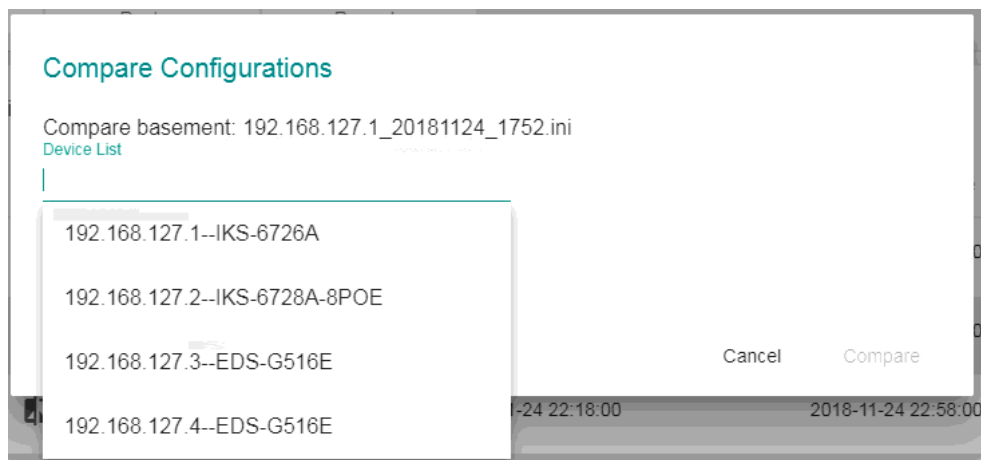
A list of archived backup configuration files appears.



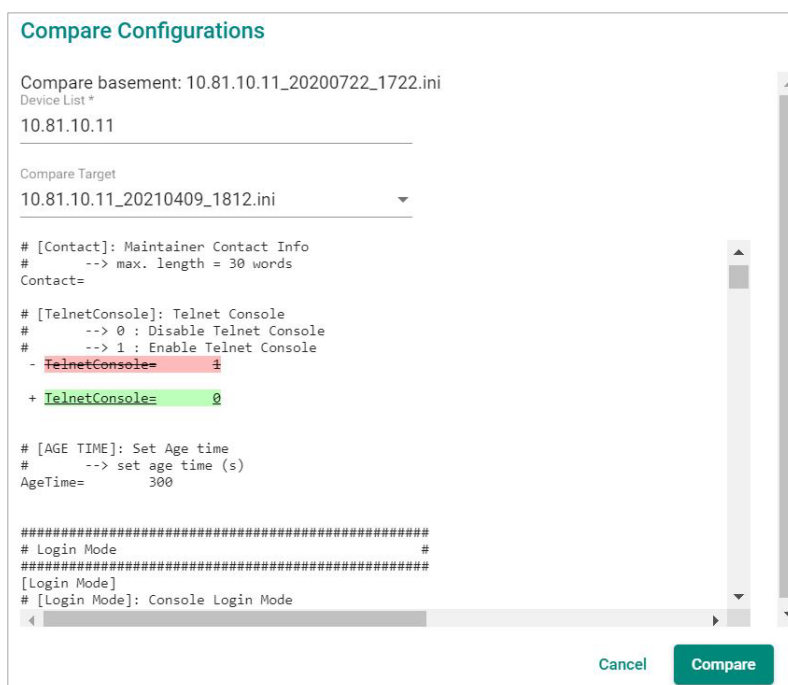
3. (Optional) Filter the list of configuration files:
  - a. Click the **Filter** (☰) icon.
  - b. Specify any of the following criteria:
    - Group:** The group that the device is assigned to
    - Start Date:** The earliest file creation date
    - Start Time:** The earliest file creation time on the Start Date
    - End Date:** The latest file creation or update date
    - End Time:** The latest file creation or update time on the End Date
  - c. Click **Apply**.
4. (Optional) Export configurations from all available devices:
  - a. Click the **Export** (⊕) icon.



- b. Select **Export CSV**.  
MXview exports configurations from all devices as a CSV file.
5. Click the **Compare** (⏏) icon next to the configuration file you want to compare.  
The **Compare Configurations** screen will appear.



6. Select the device from the Device List drop-down list.
7. Select the target configuration file to compare from the **Compare Target** drop-down list.
8. Click **Compare**.  
MXview will display a comparison of the selected configuration files.



The inserted, deleted, and modified lines in the configuration will be highlighted.



## NOTE

The green lines are the configurations of Compare Target. The red lines are the configurations of Compare basement.

# Creating Scheduled Jobs for Database/Configuration Backups

Use the MXview Job Scheduler to automatically export/import device configurations or back up the MXview database on a predefined schedule.

1. Navigate to **Menu** (☰) > **Migrations** > **Job Scheduler**.  
The **Job Scheduler** screen appears.
2. (Optional) Locate a previously saved scheduled job, type a job name in the search box.  
The **Job Scheduler** table displays a list of matching scheduled jobs.
3. Click the **Add** (+) button.  
The **Add new job** screen appears.
4. Specify the Job Name.
5. Select one of the following options from the Action drop-down box:
  - **Export Configuration**
  - **Import Configuration**
  - **Database Backup**
6. Type a **Description** for the job.
7. Select the **Registered Devices** that apply.
8. Select a job frequency from the **Repeat Execution** drop-down box:
  - **Once**
  - **Daily**
  - **Weekly**
  - **Monthly**



9. Specify the **Start Date** to begin executing the scheduled job.
10. Specify the **Execution Time** on the Start Date to run the scheduled job.
11. Click **Apply**.

MXview will display the scheduled job on the **Job Scheduler** table and will execute the job according to the defined schedule.

# 14. Custom Integrations

MXview supports several features that enable integration with third-party applications or external systems.

## Managing API Keys

MXview supports several RESTful APIs for custom integrations with third-party products. Use the **API Key Management** screen to add new applications and generate API keys.

1. Navigate to **Menu (☰) > Integration > RESTful API Management**.

The **API Key Management** screen will appear.



2. (Optional) Filter the list of applications, type a string in the search box.

MXview filters the list of applications to display only the applications that contain full or partial matching strings.

3. To add a new application:

- a. Click the **Add (+)** icon in the top right corner of the screen.

The **Add new token** screen will appear.

The 'Add new token' dialog box has a title 'Add new token' in teal. Below the title is a text input field with the label 'Application Name \*'. At the bottom right of the dialog are two buttons: 'Cancel' in teal and 'Add' in grey.

- b. Specify an **Application Name**.

- c. Click **Apply**.

MXview will add the new application to the **API Key Management** screen and display the generated API key.

4. To regenerate an API key for an existing application:

- a. Select the check box next to the **Application Name**.

The **Regenerate the API Key (↻)** icon will appear in the top right corner of the screen.



- b. Click the **Regenerate the API Key** (🔄) icon.  
MXview will regenerate the API key for the selected application.



## NOTE

Regenerating the API key will prevent any APIs that use the old API key from working properly.

5. To delete an application:
  - a. Select the check box next to the **Application Name**.
  - b. Click the **Delete** (🗑️) icon in the top left corner of the screen.  
MXview will delete the application.



## NOTE

Deleting the application will prevent any APIs that use the old API key from working properly.

6. To view API reference documentation, navigate to **Menu** (☰) > **Integration** > **API Reference**.  
The **MXview API** screen will appear and display the reference document for supported MXview APIs.

## Embedding Web Widgets

MXview allows you embed the Topology Map and Recent Events widgets from the MXview **Network Topology** screen in third-party applications.

1. Navigate to **Menu** (☰) > **Integration** > **Embedded Web Widget**.  
The **Embedded Widget** screen will appear.
2. From the **Select API Key** drop-down list, select the **Application Name** for the API key you want to use.


Select API key

Demo ▼

3. From the **Select Layout** drop-down list, select the widget(s) you want to embed:
  - **Topology and recent events:** Embeds both the Topology Map and Recent Events widgets in the target application
  - **Topology:** Embeds only the Topology Map in the target application
  - **Recent event:** Embeds only the Recent Events widget in the target application
4. Copy and paste the widget link for the target application:
  - To embed the widget in a web application, click the **Copy link** (📄) icon in the **Link** section.

### Embed

Link

[http://127.0.0.1/#/widget?token=eyJhbGciOiJIUzI1NiIsInR5cCI6IkpXVCJ9.eyJ1c2VybmFtZSI6ImFkbWluliwiaWF0IjoxNTQyMTczODYzLCJqdGkiOiZmZlZjQ2ZDQ3NjI0ZDc2MjViMDM4ZjVhODRjNzAzMzBhYmI0YzgzIn0.FoxRT2wxtsm\\_75QXFOnacD-0PB6lzUSlnS\\_wUsrPFnk&layout=2&top=1&ottom=2](http://127.0.0.1/#/widget?token=eyJhbGciOiJIUzI1NiIsInR5cCI6IkpXVCJ9.eyJ1c2VybmFtZSI6ImFkbWluliwiaWF0IjoxNTQyMTczODYzLCJqdGkiOiZmZlZjQ2ZDQ3NjI0ZDc2MjViMDM4ZjVhODRjNzAzMzBhYmI0YzgzIn0.FoxRT2wxtsm_75QXFOnacD-0PB6lzUSlnS_wUsrPFnk&layout=2&top=1&ottom=2) 

Paste this into any HTML page

```
<iframe id="mxview-topology"
src="http://127.0.0.1/#/widget?
token=eyJhbGciOiJIUzI1NiIsInR5cCI6IkpXVC
J9.eyJ1c2VybmFtZSI6ImFkbWluliwiaWF0Ijox
NTQyMTczODYzLCJqdGkiOiZmZlZjQ2ZDQ
3NjI0ZDc2MjViMDM4ZjVhODRjNzAzMzBhY
mI0YzgzIn0.FoxRT2wxtsm_75QXFOnacD-
0PB6lzUSlnS_wUsrPFnk&layout=2&top=1&
ottom=2" frameborder="0" scrolling="0"
style="border-radius: 2px; box-shadow:
rgba(0, 0, 0, 0.12) 0px 0px 2px 0px, rgba(0, 0,
0, 0.24) 0px 2px 2px 0px; width: 600px;
height: 600px;"></iframe>
```



- To embed the link in a static HTML page, click the **Copy link** (📄) icon in the **Paste this into any HTML page** section.

### Embed

Link

```
http://127.0.0.1/#/widget?
token=eyJhbGciOiJIUzI1NiIsInR5cCI6IkpXVCJ9.eyJ1c2VybmFtZSI6ImFkbWwuliwiaWF0Ijox
NTQyMTczODYzLjQqdGkiOiZmZmFIZjQ2ZDQ
3Njl0ZDc2MjVIMDM4ZjVhODRjNzAzMzBhY
ml0Yzgzln0.FoxRT2wxtsm_75QXFOnacD-
0PB6lzUSlnS_wUsrPFnk&layout=2&top=1&b
ottom=2
```



Paste this into any HTML page

```
<iframe id="mxview-topology"
src="http://127.0.0.1/#/widget?
token=eyJhbGciOiJIUzI1NiIsInR5cCI6IkpXVCJ9.eyJ1c2VybmFtZSI6ImFkbWwuliwiaWF0Ijox
NTQyMTczODYzLjQqdGkiOiZmZmFIZjQ2ZDQ
3Njl0ZDc2MjVIMDM4ZjVhODRjNzAzMzBhY
ml0Yzgzln0.FoxRT2wxtsm_75QXFOnacD-
0PB6lzUSlnS_wUsrPFnk&layout=2&top=1&b
ottom=2" frameborder="0" scrolling="0"
style="border-radius: 2px; box-shadow:
rgba(0, 0, 0, 0.12) 0px 0px 2px 0px, rgba(0, 0,
0, 0.24) 0px 2px 2px 0px; width: 600px;
height: 600px;"></iframe>
```



## Generating OPC Tags

MXview can generate OPC 2.0-compliant tags of device and link properties. OPC clients such as SCADA Systems can access and use these tags.

Currently, the default information that MXview can prepare as tags includes:

- A **Health** tag, which represents the health status of whole network.
- Device **IP address**, **MAC address**, and **status**, which are labeled beginning with **D\_**.
- A link's corresponding IP address and ports, which are labeled beginning with **L\_**.



### NOTE

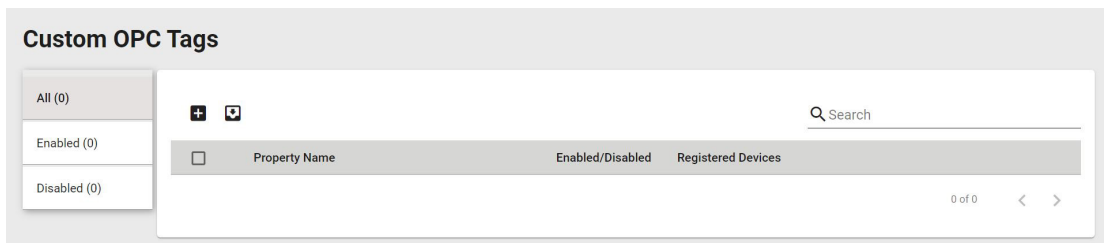
The **Health** tag represents the health status of the entire network. There are three levels: Normal, Warning, and Critical, with the values 0, 1, and 2 respectively. MXview allows users to use only one tag to monitor the status of the whole network.

In addition to the default OPC tags, MXview allows you to add custom OPC tags for supported SNMP device properties.

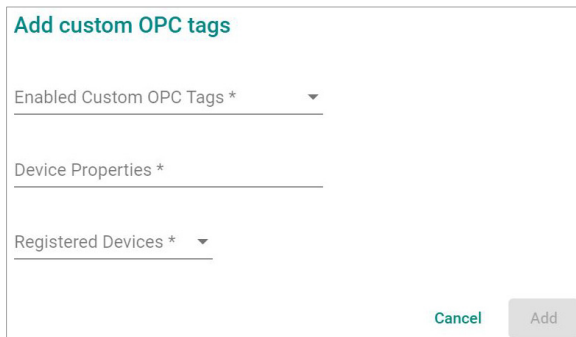
1. To enable the OPC server and start generating default OPC tags:
  - a. Navigate to **Menu** (☰) > **Preferences**.  
The **Preferences** screen will appear.
  - b. In the **Server** section, expand **OPC Server Configuration**.  
The **OPC Server Configuration** settings will appear.



- c. From the **Enable** drop-down list, select **Enabled**.
    - d. Click **Save**.  
MXview will enable the OPC server and start generating default OPC tags.
  2. To add custom OPC tags:
    - a. Navigate to **Menu** (☰) > **Integration** > **Custom OPC Tags**.  
The **Custom OPC Tags** screen will appear.



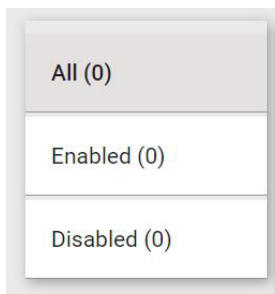
- b. Click the **Add** (+) icon in the top right corner.  
The Add custom OPC tags screen will appear.



The screenshot shows the 'Add custom OPC tags' dialog box. It has a title bar with the text 'Add custom OPC tags'. Below the title bar, there are three dropdown menus: 'Enabled Custom OPC Tags \*', 'Device Properties \*', and 'Registered Devices \*'. At the bottom of the dialog, there are two buttons: 'Cancel' and 'Add'.

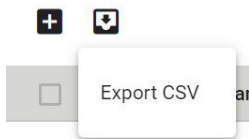
- c. Configure the following:
          - Enabled Custom OPC tags:** Select to enable to disable the custom OPC tags
          - Device Properties:** Select the SNMP properties to generate custom OPC tags
          - Registered Devices:** Select the devices to implement the custom OPC tags
        - d. Click **Add**.  
MXview creates custom OPC tags for the selected SNMP device properties.

3. (Optional) Filter the list of custom OPC tags displayed in the table:
  - Use the search box to type a full or partial string that matches the value in any of the table columns. MXview filters the table to only display OPC tags with values that fully or partially match the specified string.
  - Click one of the following OPC tag statuses on the left side of the screen.



MXview filters the table to only display OPC tags that match the selected status.

4. To export the data displayed on the **Custom OPC Tags** screen:
  - a. Click the **Export** (📄) icon.



- b. Select **Export CSV**.
  - c. Specify the location to save the exported file.
  - d. Click **Save**.

MXview exports the displayed event data as a CSV file.

# 15. Wireless Add-on Module

---

MXview supports several optional modules that extend the functionality of the main module. These modules require a separate license to use.

## Introduction

The MXview Wireless Add-on Module provides a set of tools to help you monitor and troubleshoot your wireless network through MXview and supports up to a total of 200 wireless APs and clients. The add-on gives you clear, real-time information about the status of your wireless network including the client roaming status and key wireless performance indicators such as SNR and noise level. The wireless module also instantly notifies you of any problems with your wireless devices and helps you narrow down the root cause of the problem, allowing for quick and easy troubleshooting.

## System Requirements

The computer that the MXview Wireless Add-on Module is installed on must satisfy the following system requirements based on the maximum capacity of 200 wireless APs and clients:

	System Requirements
CPU	2 GHz or faster dual core CPU
RAM	8 GB or higher
Hard Disk Space	20 to 30 GB for 1 month of performance and event history recording
OS	Windows 7 Service Pack 1 (64-bit) Windows 10 (64-bit) Windows Server 2012 R2 (64-bit) Windows Server 2016 (64-bit) Windows Server 2019 (64-bit)
Browser Requirements	Chrome: Version 76 or later Firefox: Version 69 or later Microsoft Edge: Version 79 or later Internet Explorer 11

## Supported Devices

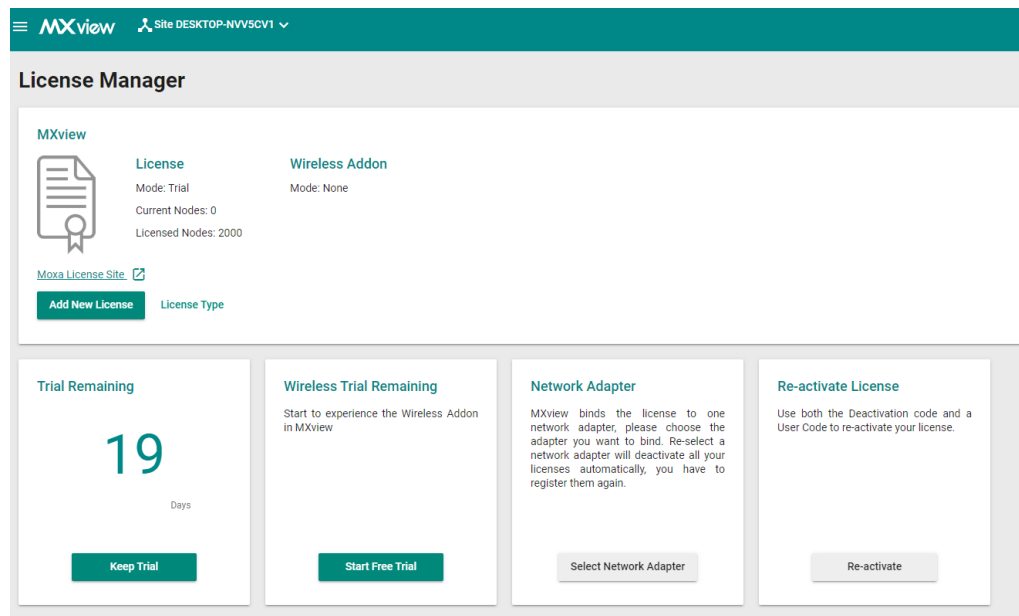
The MXview Wireless Add-on Module supports the following wireless devices:

- AWK-3131A Series (firmware v1.16 or above)
- AWK-4131A Series (firmware v1.16 or above)
- AWK-1131A Series (firmware v1.22 or above)
- AWK-1137C Series (firmware v1.6 or above)

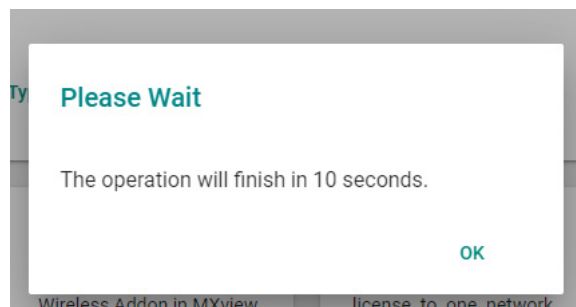


# Getting Started With the Wireless Add-on Module

In order to use the MXview Wireless Add-on module, you will need to activate it first. You can choose to activate a new license, or enable the wireless free trial through the license manager.



The system will automatically restart after you activate the module. A message will appear telling you to wait 10 seconds while the module activates. Once done, click **OK** to refresh your browser and enable the Wireless Add-on features.



- For detailed information on how to activate the MXview Wireless Add-on Module, refer to **License Management**.
- To add wireless devices to your MXview network, refer to **Using the Setup Wizard**.



## NOTE

Please activate the Full Version License first, then activate the Wireless Add-on License.

# Wireless Module Features

The MXview Wireless Add-on Module offers a set of features specifically designed to help you monitor and troubleshoot your wireless network more easily.

## Main Dashboard

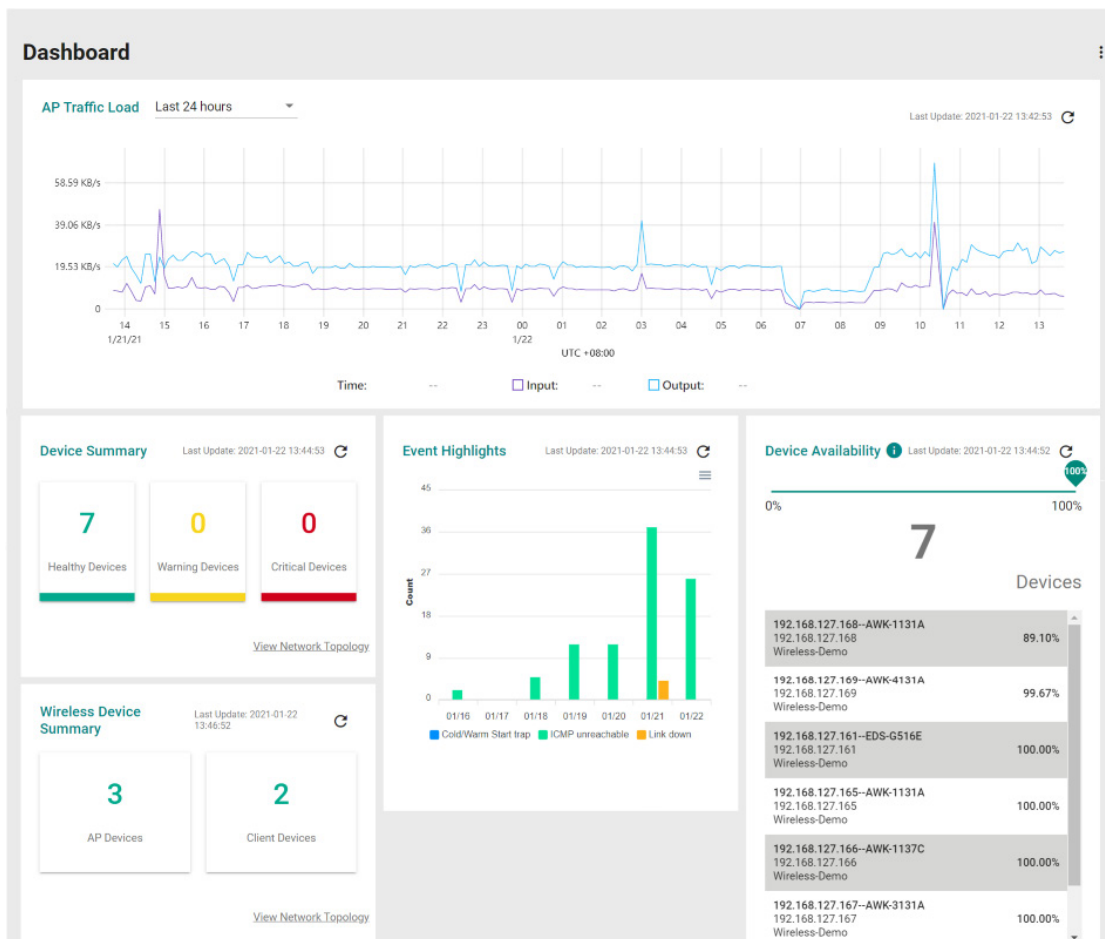
If the wireless module is activated, the MXview Dashboard will show two additional types of information: AP Traffic load and the Wireless Device Summary.

The AP Traffic Load graph shows the aggregated traffic of all the AP devices monitored by MXview. You can select a specific time to check the wireless network status at that time.

The Wireless Device Summary shows the number of deployed wireless devices. Clicking one of the cards will direct you to the Wireless Device Summary screen where you can find more detailed information about the wireless devices. Refer to Chapter 5: **Dashboard Widgets** for more information about the other cards on the dashboard.

To access the Dashboard, navigate to **Menu** (☰) > **Dashboard**.

To refresh the data displayed in all the widgets, click the **Settings** (⋮) icon in the top-right corner of the screen and select **Refresh All**.



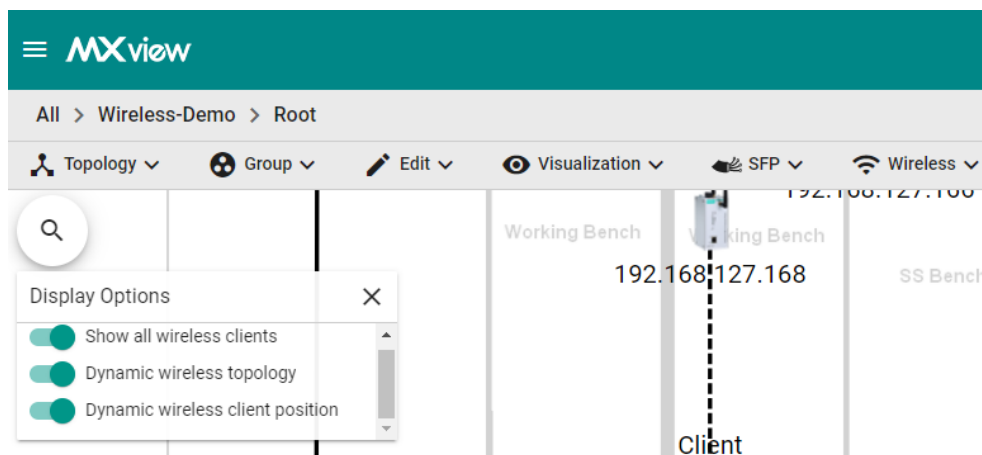
# Dynamic Wireless Client Roaming

The MXview Wireless Add-on Module features dynamic wireless roaming display, which updates roaming connections of wireless clients in real-time. Instead of using LLDP data to draw links between devices, MXview uses both the client list data from the wireless AP and AP data from the wireless client to detect wireless roaming changes.

To enable Dynamic Wireless Client Roaming, toggle the **Dynamic wireless topology** option in the in Display Options window. You can also enable the **Dynamic wireless client position** option. In this mode, wireless clients will automatically move to the AP they connect to when roaming. The link between the client and AP on the topology will also change dynamically if the client connects to another AP.

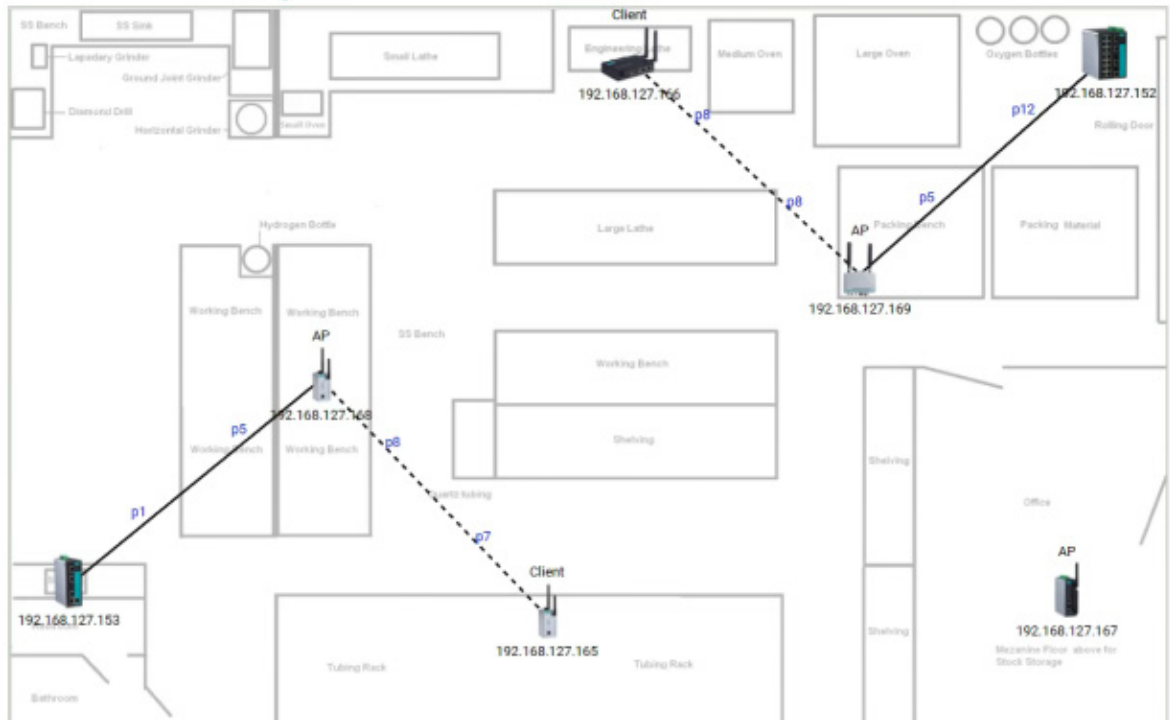
Refer to the table below for a description of each display option.

Option	Description
Show all wireless clients	Toggle this option on or off to show or hide wireless clients on the topology
Dynamic wireless topology	Enable this option to display dynamic links of the wireless devices
Dynamic wireless client position	Enable this option to have wireless clients move to a position close to the AP they are associated with Disabling this option will return the clients to their original position

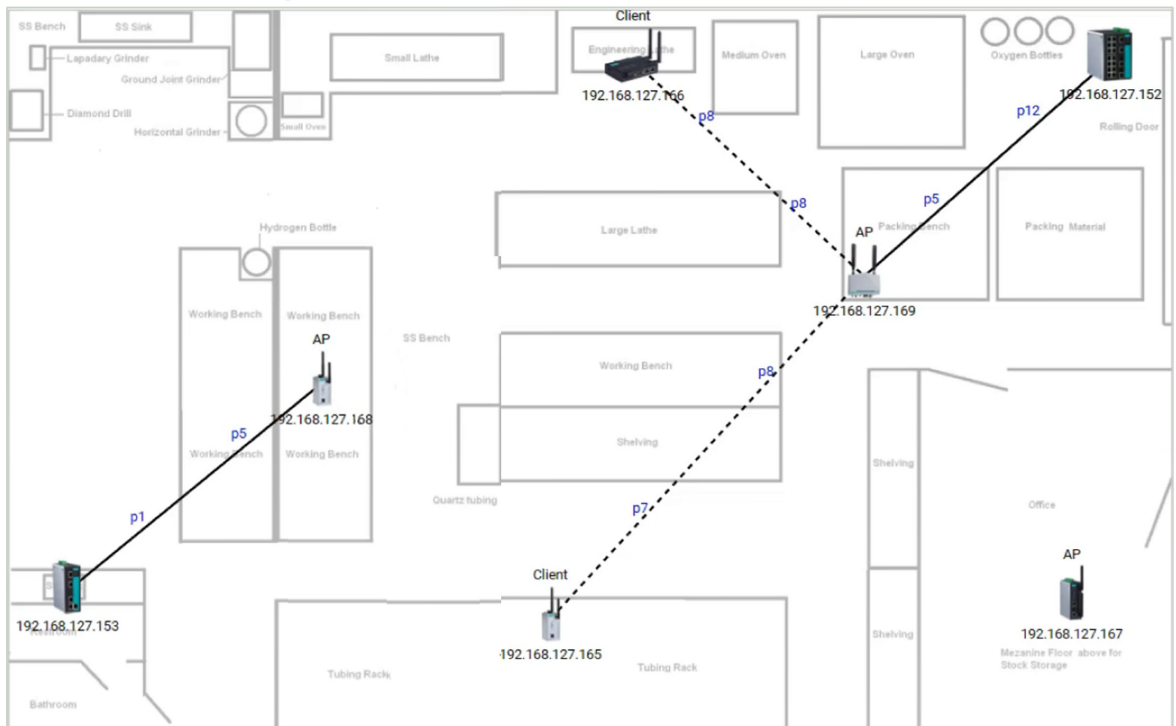


The following diagrams are an example of the dynamic roaming display showing dynamic client-AP link changes.

In the first scenario there are two wireless APs that each have one client connected to it.



When the client roams to another AP, MXview will automatically redraw the link to the new AP on the wireless topology diagram.



## AP/Client Device Dashboard

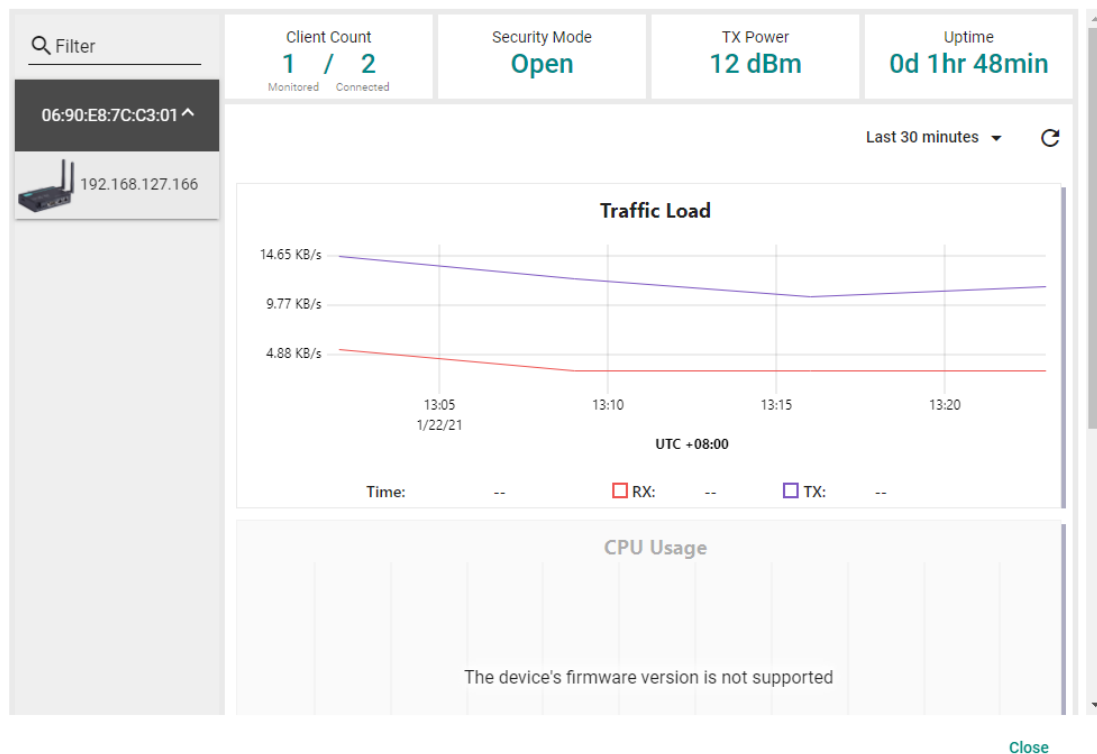
Use the **AP/Client Device Dashboard** screens to see detailed information and performance statistics of the client or AP.

To access the AP/Client Device Dashboard, click on any wireless AP or client device's icon on the topology diagram and click **Device Dashboard** in the toolbar.



## AP Device Dashboard

AP Dashboard-192.168.127.169--AWK-4131A



The AP Device Dashboard shows the following information:

Parameter	Description	
Client Count	Monitored	The total number of wireless clients connected to this AP that are monitored by MXview
	Connected	The total number of wireless clients that are connected to this AP
Security Mode	The Security Mode of the AP: Open, WEP, WPA, or WPA2	
TX Power	The current transmission power of the AP	
Uptime	The total time the wireless AP has been online since the last restart	
Traffic Load	The current and historical traffic throughput of the wireless interface	
CPU Usage	The current and historical CPU usage of the AP (only supported by certain firmware versions)	
Memory Usage	The current and historical memory usage of the AP (only supported by certain firmware versions)	

# Client Device Dashboard

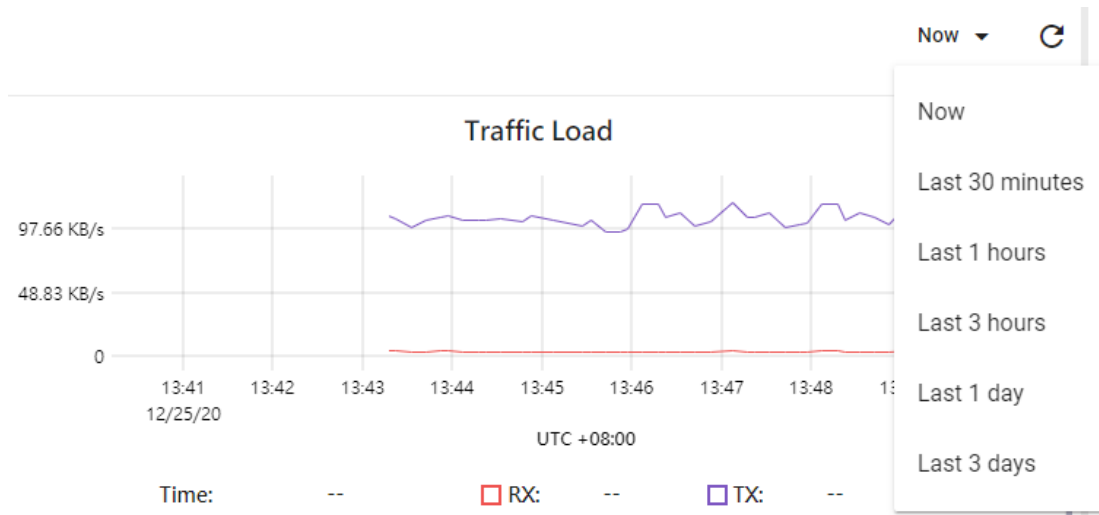
Client Dashboard-192.168.127.166--AWK-1137C



The Client Device Dashboard shows the following information:

Parameter	Description
BSSID	The BSSID of the wireless AP the client is connected to
Security Mode	The Security Mode of the client: Open, WEP, WPA, or WPA2
Link Speed	The real-time bandwidth of the connection to the AP
Connected	The total time the wireless client has been connected to the AP
SNR	The current and historical Signal-to-Noise ratio of the client If the wireless device has multiple antennas, the SNR of each antenna will be separately shown as SNR-A and SNR-B
Signal Strength	The current and historical signal strength of the client
Noise Floor	The current and historical noise floor of the client
Traffic Load	The current and historical traffic throughput of the wireless interface
CPU Usage	The current and historical CPU usage of the client (only supported by certain firmware versions)
Memory Usage	The current and historical memory usage of the client (only supported by certain firmware versions)

You can view the device diagnostics and usage parameters in real-time or recall the history for up to the last 3 days from the drop-down menu in the top-right. You can zoom in on the timeline to examine a narrower time period. Double-click the timeline to return to the original view.



## Wireless Device Summary

The Wireless Device Summary screen provides detailed information about all the AP and client devices including the device's IP and MAC address, operation mode, and current signal strength.

To access the Wireless Device Summary screen, expand the **Wireless** menu in the toolbar and click **Wireless Device Summary**.

Click **Back** in the top-left corner to return to the topology view.

The screenshot shows the "Wireless Device Summary" screen in the MXview interface. On the left, there is a sidebar with filters: "All (6)", "AP (2)", and "Client (4)". The main area contains a table with the following columns: Operation Mode, IP Address, MAC Address, BSSID, Channel, Noise Floor, and Signal Strength (dBm). The table is grouped by AP. The first group is for AP - 192.168.127.168 (Wireless-Demo), which includes one AP and two Client devices. The second group is for AP - 192.168.127.169 (Wireless-Demo), which includes one AP and two Client devices. At the bottom right, there is a pagination control showing "Items per page: 50" and "1 - 8 of 8".

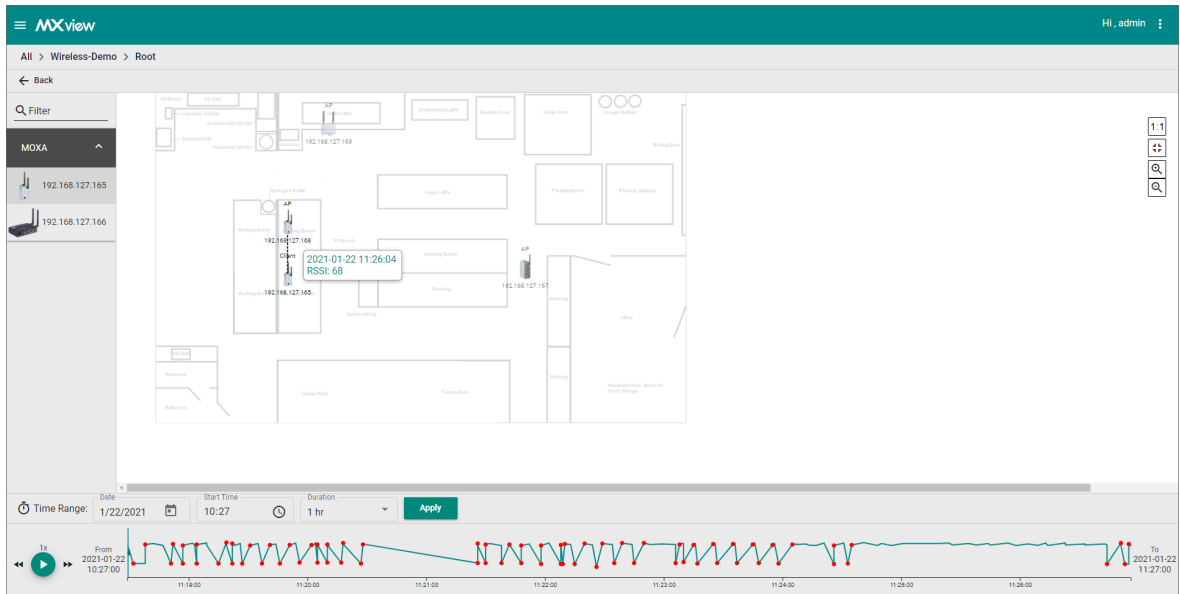
Operation Mode	IP Address	MAC Address	BSSID	Channel	Noise Floor	Signal Strength (dBm)
<b>AP - 192.168.127.168 (Wireless-Demo)</b>						
AP	192.168.127.168	00:90:E8:52:39:50	06:90:E8:52:39:50	1	N/A	N/A
Client	192.168.127.165	00:90:E8:52:39:75	06:90:E8:52:39:50	1	-87	-21
Client	192.168.127.164	00:90:E8:00:04:48	06:90:E8:52:39:50	1	-96	-62
<b>AP - 192.168.127.169 (Wireless-Demo)</b>						
AP	192.168.127.169	00:90:E8:7C:C3:01	06:90:E8:7C:C3:01	1	N/A	N/A
Client	192.168.127.166	00:90:E8:63:A7:6C	06:90:E8:7C:C3:01	1	-85	-32
Client	192.168.127.167	00:90:E8:52:07:85	06:90:E8:7C:C3:01	1	-87	-49

# Wireless Roaming Playback

Through the Wireless Roaming Playback screen, you can recall the roaming history of a specific client. By default, MXview will keep the roaming playback data for 30 days.


To access the Wireless Roaming Playback screen, expand the **Wireless** menu in the toolbar and click **Wireless Roaming Playback**.

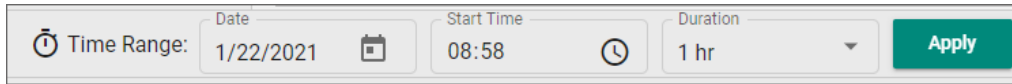
Click **Back** in the top-left corner to return to the topology view.



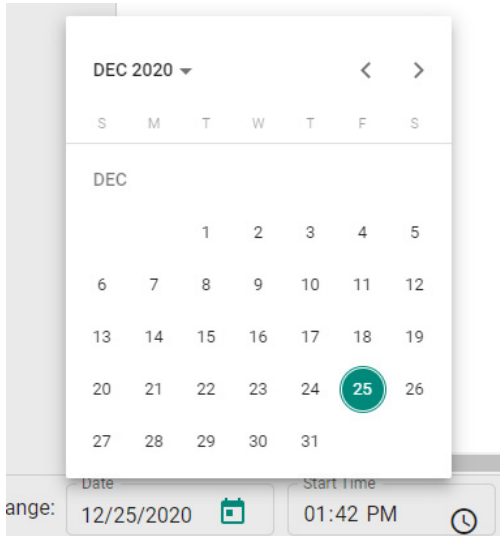
On the left-hand side is a list of wireless clients, in the center is the topology map, and located at the bottom is the playback progress bar. Select any client from the list and click **Play** (▶) to start playing the wireless roaming history for the selected time range. You can adjust the playback speed by clicking the **Decrease Speed** (◀▶) or **Increase Speed** (▶▶) button to increase or decrease the playback speed respectively.



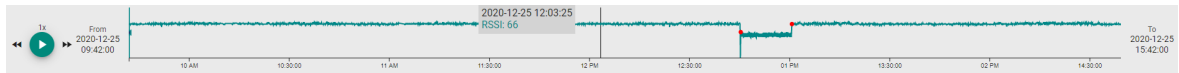
To view the history for a specific time and date, click (  ) to choose the starting date, set the time in the Start Time field, select the duration of the playback history from the Duration drop-down menu, and click **Apply**.



The image shows a 'Time Range' filter interface. It includes a 'Date' field with a calendar icon, a 'Start Time' field with a clock icon, and a 'Duration' dropdown menu. A green 'Apply' button is on the right. The current values are: Date: 1/22/2021, Start Time: 08:58, Duration: 1 hr.



The progress bar also displays the RSSI value at the time. In addition, the red dots indicate the time when the wireless client roamed to a different AP. You can zoom in on the timeline to examine a narrower time period. Click **Apply** to return to the original view.



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/\* zlib.h -- interface of the "zlib" general purpose compression library version 1.2.3, July 18th, 2005

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